



Service Manual

Models:

GWH09AKC-K6DNA1A
GWH12AKC-K6DNA1A
GWH18AKC-K6DNA1A
(R32)

GREE ELECTRIC APPLIANCES, INC. OF ZHUHAI

A decorative background graphic featuring a network of interconnected nodes and lines, with a large, stylized blue and teal geometric shape in the bottom right corner. The bottom right corner also features a photograph of a complex industrial or mechanical structure, possibly a refrigeration system, with various pipes and components.

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2. Specifications

2.1 Specification Sheet

Model			GWH09AKC-K6DNA1A	GWH12AKC-K6DNA1A
Product Code			CB340000100 CB340000101	CB340000200 CB340000201
Power Supply	Rated Voltage	V~	220-240	220-240
	Rated Frequency	Hz	50	50
	Phases		1	1
Power Supply Mode			Indoor	Indoor
Cooling Capacity		W	2700	3530
Heating Capacity		W	3600	4200
Cooling Power Input		W	550	802
Heating Power Input		W	750	934
Cooling Current Input		A	2.65	3.55
Heating Current Input		A	3.54	4.23
Rated Input		W	1600	1650
Rated Cooling Current		A	6.05	6.22
Rated Heating Current		A	7	7.5
Air Flow Volume(SS/H/MH/M/ML/L/SL/SM)		m ³ /h	700/600/530/500/400/300/270/180	800/700/550/500/400/300/270/180
Dehumidifying Volume		L/h	0.8	1.4
EER		W/W	4.91	4.4
COP		W/W	4.8	4.5
SEER		W/W	9.4	9
SCOP(Average/Warmer/Colder)		W/W	5.1/6.3/4	5.1/6.2/4
Application Area		m ²	12-18	16-24
Indoor Unit	Model		GWH09AKC-K6DNA1A/I	GWH12AKC-K6DNA1A/I
	Product Code		CB340N00100 CB340N00101	CB340N00200 CB340N00201
	Fan Type		Cross-flow	Cross-flow
	Fan Diameter Length(DXL)	mm	Φ120×650	Φ120×650
	Cooling Speed	r/min	1200/1050/950/900/750/600/550/450	1300/1100/1000/900/750/600/550/450
	Heating Speed	r/min	1200/1050/950/900/800/750/650	1300/1100/1000/900/800/750/650
	Fan Motor Power Output	W	20	20
	Fan Motor RLA	A	-	-
	Fan Motor Capacitor	μF	/	/
	Evaporator Form		Aluminum Fin-copper Tube	Aluminum Fin-copper Tube
	Evaporator Pipe Diameter	mm	Φ5	Φ5
	Evaporator Row-fin Gap	mm	4-1.4	4-1.4
	Evaporator Coil Length (LXD _X W)	mm	651×59.5×365	651×59.5×365
	Swing Motor Model		MP24AM/MP35CN /MP20AC	MP24AM/MP35CN /MP20AC
	Swing Motor Power Output	W	1.5/2.5/1.5	1.5/2.5/1.5
	Fuse Current	A	5	5
	Sound Pressure Level	dB (A)	Cooling:42/38/35/33/29/22/19/18 Heating:42/38/35/33/29/27/24	Cooling:44/39/37/34/29/23/22/20 Heating:44/39/37/34/29/27/25
	Sound Power Level	dB (A)	55	59
	Dimension (WXHXD)	mm	977X281X295	977X281X295
	Dimension of Carton Box (LXWXH)	mm	1083X373X387	1083X373X387
	Dimension of Package (LXWXH)	mm	1086X376X402	1086X376X402
	Net Weight	kg	17	17
	Gross Weight	kg	21.5	21.5

Outdoor Unit	Outdoor Unit Model		GWH09AKC-K6DNA1A/O	GWH12AKC-K6DNA1A/O
	Outdoor Unit Product Code		CB340W00100	CB340W00200
	Compressor Manufacturer		ZHUHAI LANDA COMPRESSOR CO., LTD	ZHUHAI LANDA COMPRESSOR CO., LTD
	Compressor Model		QXF-B103zF190A	QXF-B103zF190A
	Compressor Oil		FW68DA	FW68DA
	Compressor Type		Rotary	Rotary
	Compressor LRA	A	25	25
	Compressor RLA	A	4	4
	Compressor Power Input	W	800	800
	Compressor Overload Protector		HPC115/95U1/KSD115°C	HPC115/95U1/KSD115°C
	Throttling Method		Electron expansion valve	Electron expansion valve
	Set Temperature Range	°C	Cooling:16~30 Heating:8~30	Cooling:16~30 Heating:8~30
	Cooling Operation Ambient Temperature Range	°C	-15~52	-15~52
	Heating Operation Ambient Temperature Range	°C	-25~24	-25~24
	Condenser Form		Aluminum Fin-copper Tube	Aluminum Fin-copper Tube
	Condenser Pipe Diameter	mm	Φ7.94	Φ7.94
	Condenser Rows-fin Gap	mm	2.5-1.4	2.5-1.4
	Condenser Coil Length (LXDXW)	mm	733×57×550	733×57×550
	Fan Motor Speed	rpm	900	900
	Fan Motor Power Output	W	30	30
	Fan Motor RLA	A	0.37	0.37
	Fan Motor Capacitor	μF	/	/
	Outdoor Unit Air Flow Volume	m ³ /h	2400	2400
	Fan Type		Axial-flow	Axial-flow
	Fan Diameter	mm	438	438
	Defrosting Method		Automatic Defrosting	Automatic Defrosting
	Climate Type		T1	T1
	Isolation		I	I
	Moisture Protection		IPX4	IPX4
	Permissible Excessive Operating Pressure for the Discharge Side	MPa	4.3	4.3
	Permissible Excessive Operating Pressure for the Suction Side	MPa	2.5	2.5
	Sound Pressure Level (H/M/L)	dB (A)	53	54
	Sound Power Level (H/M/L)	dB (A)	62	62
	Dimension(WXHxD)	mm	899X596X378	899X596X378
Dimension of Carton Box (LXWXH)	mm	945X417X630	945X417X630	
Dimension of Package(LXWXH)	mm	948X420X645	948X420X645	
Net Weight	kg	37.5	37.5	
Gross Weight	kg	40.5	40.5	
Refrigerant		R32	R32	
Refrigerant Charge	kg	1	1	
Connection Pipe	Connection Pipe Length	m	5	5
	Connection Pipe Gas Additional Charge	g/m	16	16
	Outer Diameter Liquid Pipe		1/4"	1/4"
	Outer Diameter Gas Pipe		3/8"	3/8"
	Max Distance Height	m	10	10
	Max Distance Length	m	15	20
Note: The connection pipe applies metric diameter.				

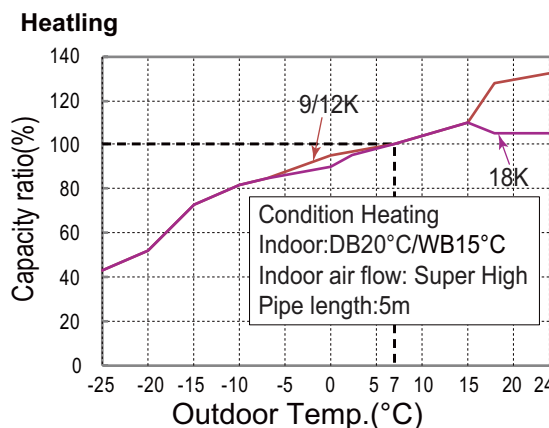
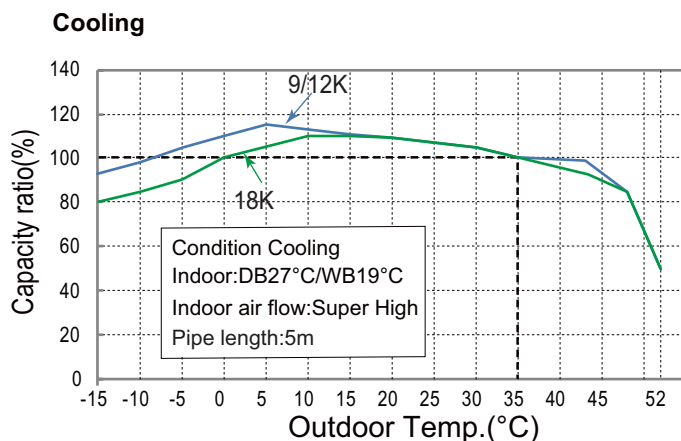
The above data is subject to change without notice. Please refer to the nameplate of the unit.

Model			GWH18AKC-K6DNA1A	
Product Code			CB340000300	
Power Supply	Rated Voltage	V~	220-240	
	Rated Frequency	Hz	50	
	Phases		1	
Power Supply Mode			Outdoor	
Cooling Capacity		W	5300	
Heating Capacity		W	5600	
Cooling Power Input		W	1395	
Heating Power Input		W	1474	
Cooling Current Input		A	6.2	
Heating Current Input		A	6.6	
Rated Input		W	2450	
Rated Cooling Current		A	9.3	
Rated Heating Current		A	11	
Air Flow Volume(SS/H/MH/M/ML/L/SL/SM)		m ³ /h	800/700/550/500/450/350/300/250	
Dehumidifying Volume		L/h	1.8	
EER		W/W	3.8	
COP		W/W	3.8	
SEER		W/W	7	
SCOP(Average/Warmer/Colder)		W/W	4.3/4.9/3.4	
Application Area		m ²	21-31	
Indoor Unit	Model		GWH18AKC-K6DNA1A/I	
	Product Code		CB340N00300	
	Fan Type		Cross-flow	
	Fan Diameter Length(DXL)		mm	Φ120×650
	Cooling Speed		r/min	1300/1100/1000/900/800/650/600/550
	Heating Speed		r/min	1350/1200/1050/950/900/800/750
	Fan Motor Power Output		W	20
	Fan Motor RLA		A	-
	Fan Motor Capacitor		μF	/
	Evaporator Form			Aluminum Fin-copper Tube
	Evaporator Pipe Diameter		mm	Φ5
	Evaporator Row-fin Gap		mm	4-1.4
	Evaporator Coil Length (LXD _X W)		mm	651×59.5×365
	Swing Motor Model			MP24AM MP35CN MP20AC
	Swing Motor Power Output		W	1.5/2.5/1.5
	Fuse Current		A	5
	Sound Pressure Level		dB (A)	Cooling:46/40/37/35/31/25/24/22 Heating:46/41/38/34/32/29/28
	Sound Power Level		dB (A)	Cooling:60/54/51/49/45/39/38 Heating:60/55/52/48/46/43/42
	Dimension (WXH _X D)		mm	977X281X295
	Dimension of Carton Box (LXWXH)		mm	1083X373X387
Dimension of Package (LXWXH)		mm	1090X380X407	
Net Weight		kg	17	
Gross Weight		kg	21.5	

Outdoor Unit	Outdoor Unit Model		GWH18AKC-K6DNA1A/O
	Outdoor Unit Product Code		CB340W00300
	Compressor Manufacturer		ZHUHAI LANDA COMPRESSOR CO., LTD
	Compressor Model		QXF-B141zf030A
	Compressor Oil		0
	Compressor Type		Rotary
	Compressor LRA.	A	25
	Compressor RLA	A	6.5
	Compressor Power Input	W	1410
	Compressor Overload Protector		1NT11L-6233/KSD115°C/HPC 115/95
	Throttling Method		Electron expansion valve
	Set Temperature Range	°C	16~30
	Cooling Operation Ambient Temperature Range	°C	-15~52
	Heating Operation Ambient Temperature Range	°C	-25~24
	Condenser Form		Aluminum Fin-copper Tube
	Condenser Pipe Diameter	mm	Φ7
	Condenser Rows-fin Gap	mm	2-1.4
	Condenser Coil Length (LXDXW)	mm	935×38.1×660
	Fan Motor Speed	rpm	800
	Fan Motor Power Output	W	60
	Fan Motor RLA	A	0.65
	Fan Motor Capacitor	µF	/
	Outdoor Unit Air Flow Volume	m ³ /h	3200
	Fan Type		Axial-flow
	Fan Diameter	mm	520
	Defrosting Method		Automatic Defrosting
	Climate Type		T1
	Isolation		I
	Moisture Protection		IPX4
	Permissible Excessive Operating Pressure for the Discharge Side	MPa	4.3
	Permissible Excessive Operating Pressure for the Suction Side	MPa	2.5
	Sound Pressure Level (H/M/L)	dB (A)	58
Sound Power Level (H/M/L)	dB (A)	65	
Dimension(WXHXD)	mm	965X700X396	
Dimension of Carton Box (LXWXH)	mm	1026X455X735	
Dimension of Package(LXWXH)	mm	1029X458X750	
Net Weight	kg	46	
Gross Weight	kg	50.5	
Refrigerant		R32	
Refrigerant Charge	kg	1.2	
Connection Pipe	Connection Pipe Length	m	5
	Connection Pipe Gas Additional Charge	g/m	16
	Outer Diameter Liquid Pipe		1/4"
	Outer Diameter Gas Pipe		1/2"
	Max Distance Height	m	10
	Max Distance Length	m	25
Note: The connection pipe applies metric diameter.			

The above data is subject to change without notice. Please refer to the nameplate of the unit.

2.2 Capacity Variation Ratio According to Temperature



2.3 Cooling and Heating Data Sheet in Rated Frequency

Cooling:

Rated cooling condition(°C) (DB/WB)		Model	Pressure of gas pipe connecting indoor and outdoor unit	Inlet and outlet pipe temperature of heat exchanger		Fan speed of indoor unit	Fan speed of outdoor unit
Indoor	Outdoor			T1 (°C)	T2 (°C)		
27/19	35/24	ALL	P (MPa) 0.9 to 1.1	12 to 14	75 to 37	Super High	High

Heating:

Rated cooling condition(°C) (DB/WB)		Model	Pressure of gas pipe connecting indoor and outdoor unit	Inlet and outlet pipe temperature of heat exchanger		Fan speed of indoor unit	Fan speed of outdoor unit
Indoor	Outdoor			T1 (°C)	T2 (°C)		
20/-	7/6	ALL	2.8 to 3.0	70 to 35	2 to 4	Super High	High

Instruction:

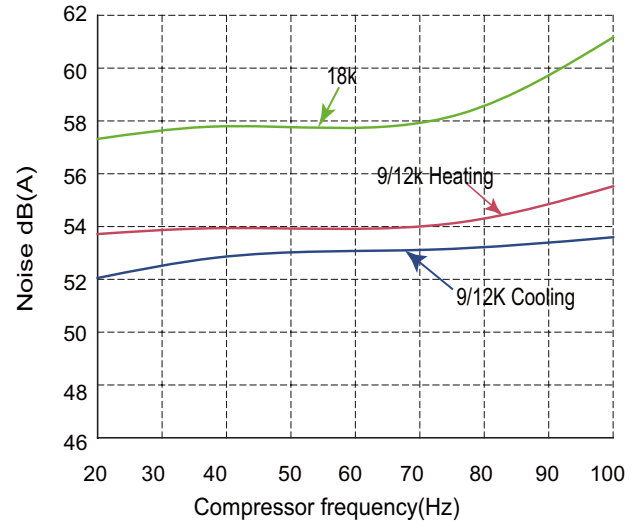
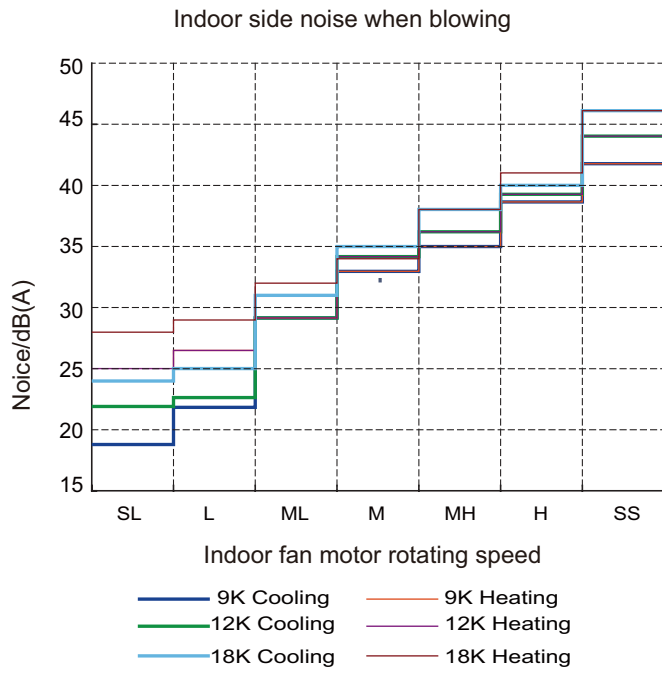
T1: Inlet and outlet pipe temperature of evaporator

T2: Inlet and outlet pipe temperature of condenser

P: Pressure at the side of big valve

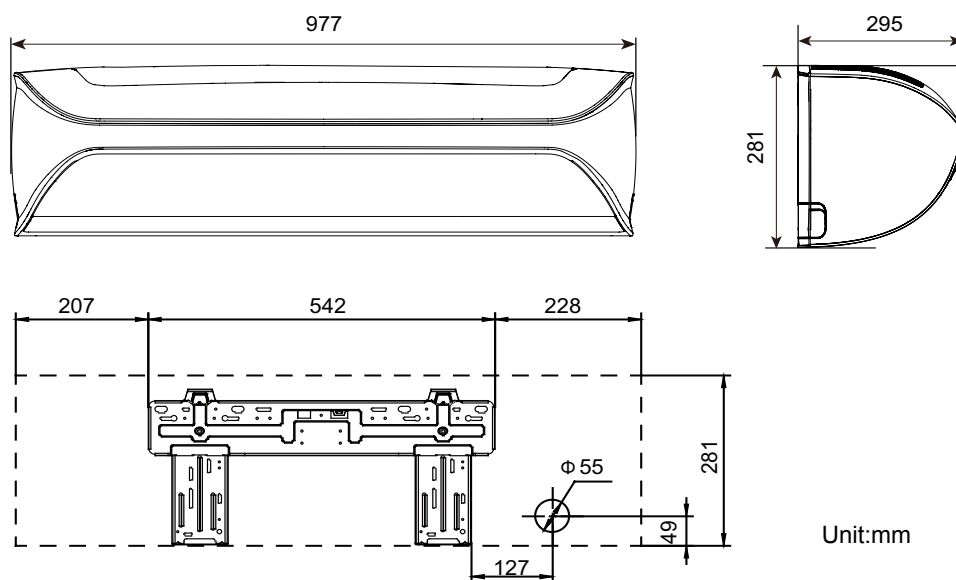
Connection pipe length: 5m.

2.4 Noise Curve



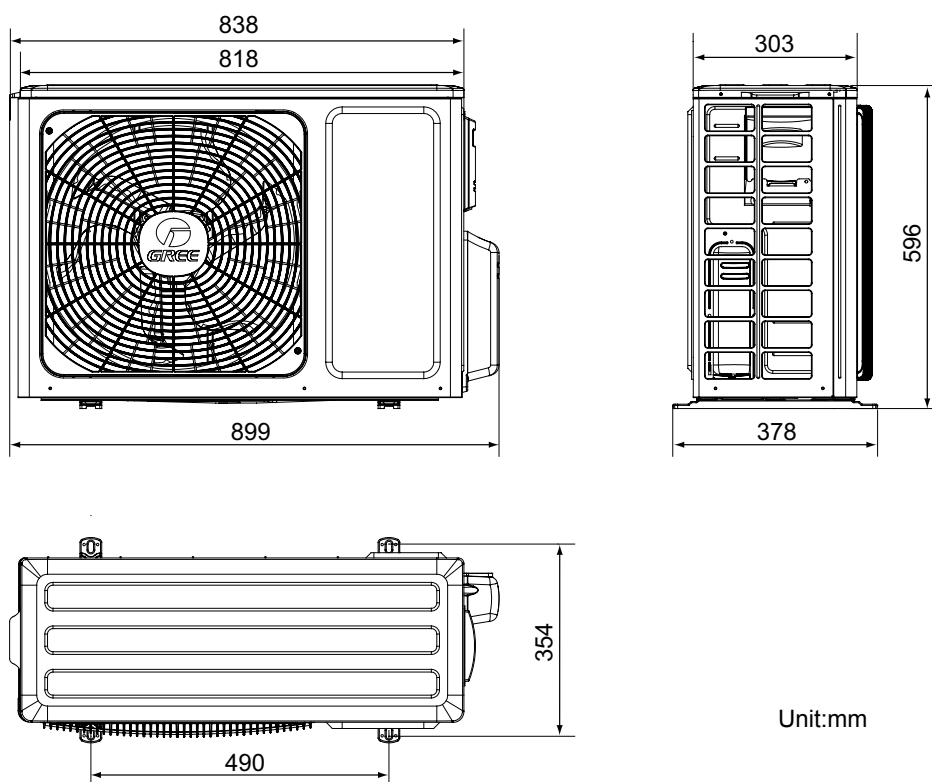
3. Outline Dimension Diagram

3.1 Indoor Unit

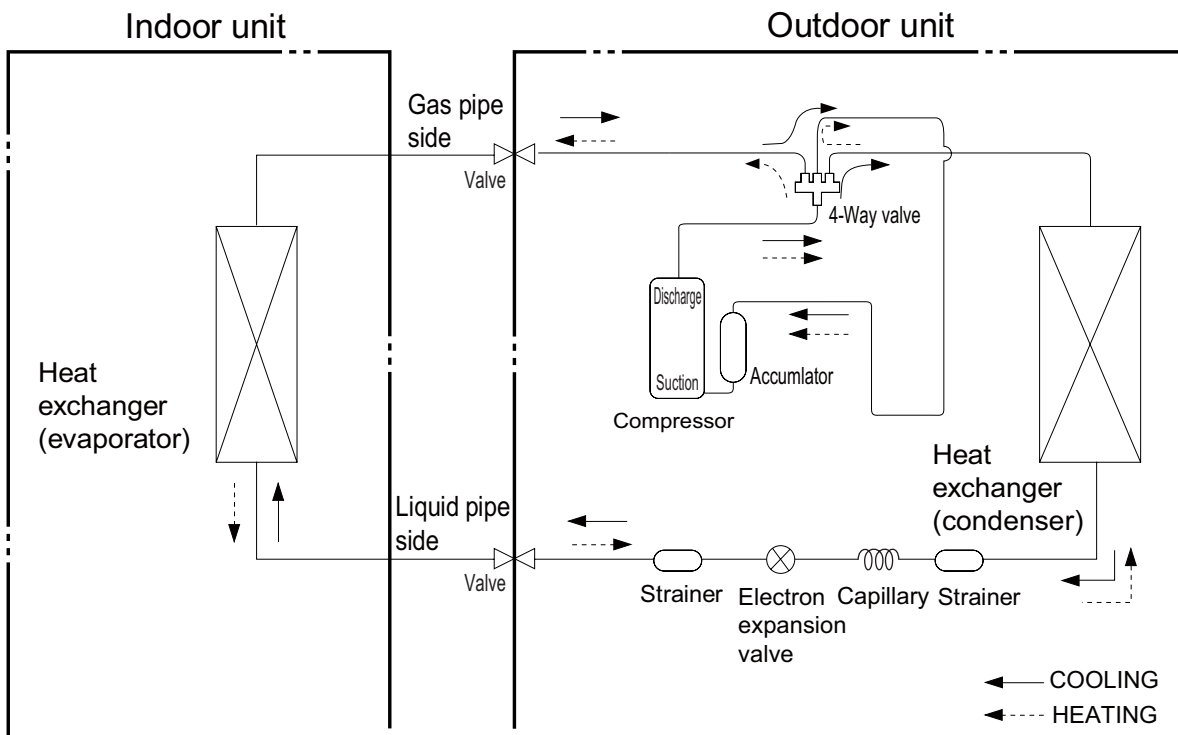


3.2 Outdoor Unit

9/12K



4. Refrigerant System Diagram



Connection pipe specification:
 Liquid pipe: 1/4" (6mm)
 Gas pipe: 9/12K 3/8" (9.52mm)
 18k 1/2"(12mm)

5. Electrical Part

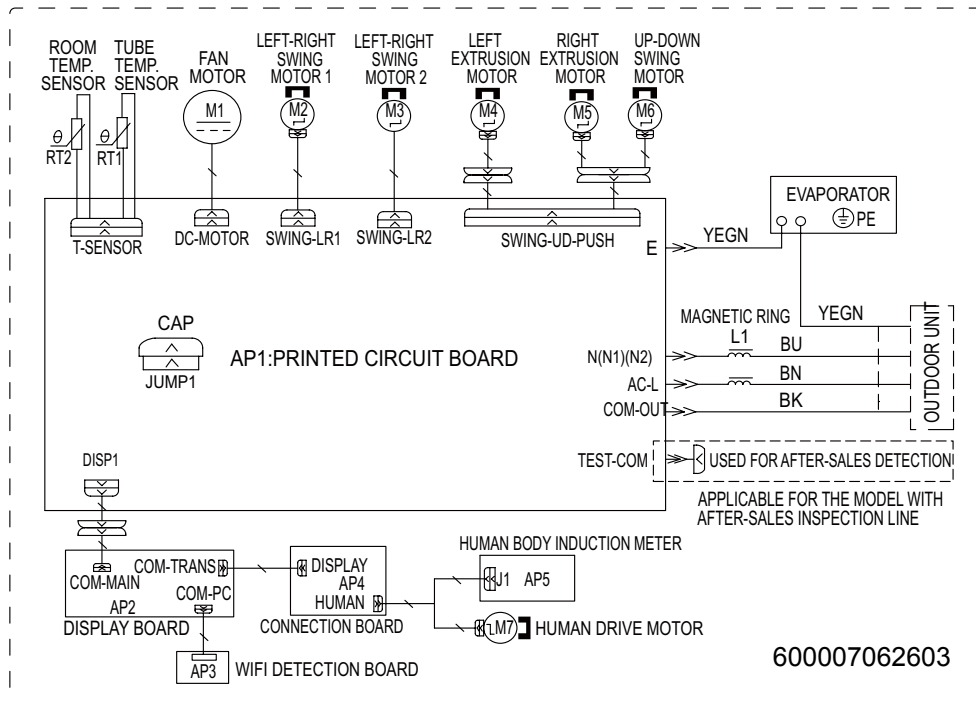
5.1 Wiring Diagram

• Instruction

Symbol	Symbol Color	Symbol	Symbol Color	Symbol	Name
WH	White	GN	Green	CAP	Jumper cap
YE	Yellow	BN	Brown	COMP	Compressor
RD	Red	BU	Blue	⊕	Grounding wire
YEGN	Yellow/Green	BK	Black	/	/
VT	Violet	OG	Orange	/	/

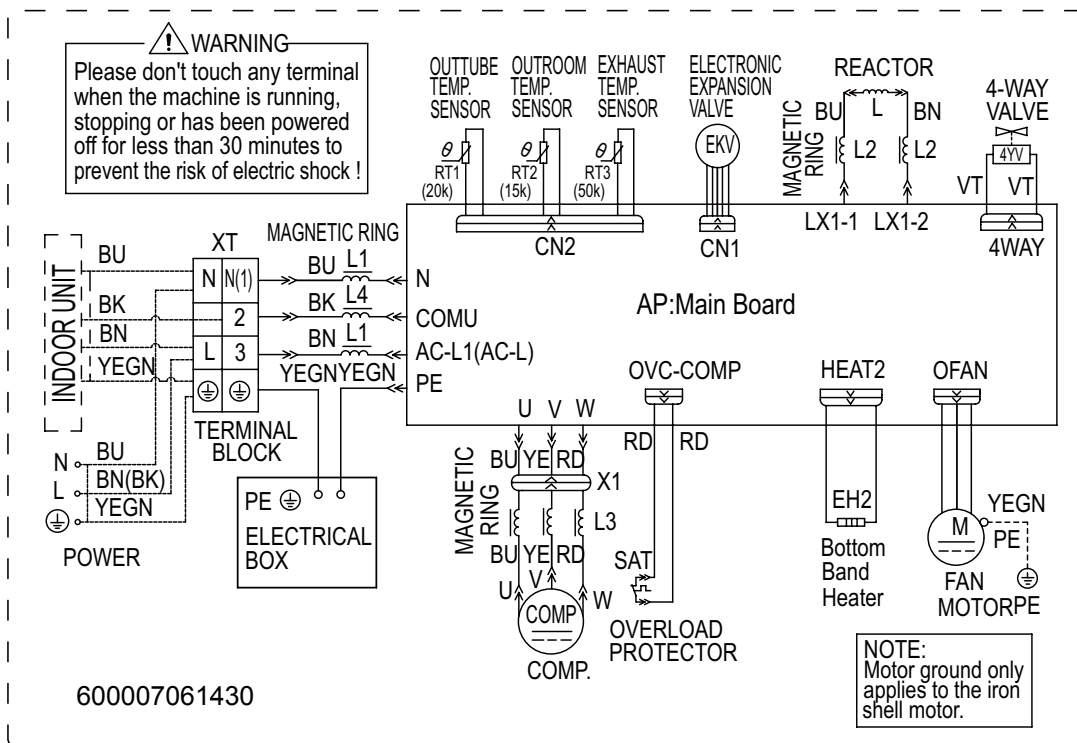
Note: Jumper cap is used to determine fan speed and the swing angle of horizontal lever for this model.

• Indoor Unit

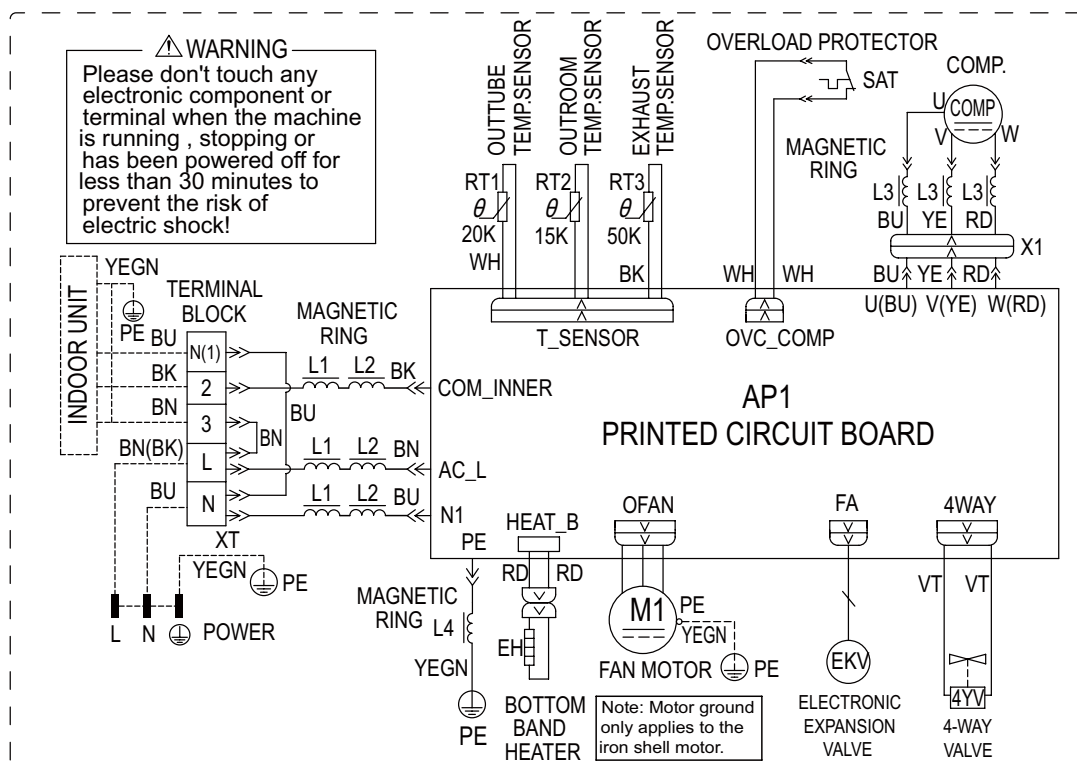


• Outdoor Unit

9/12K



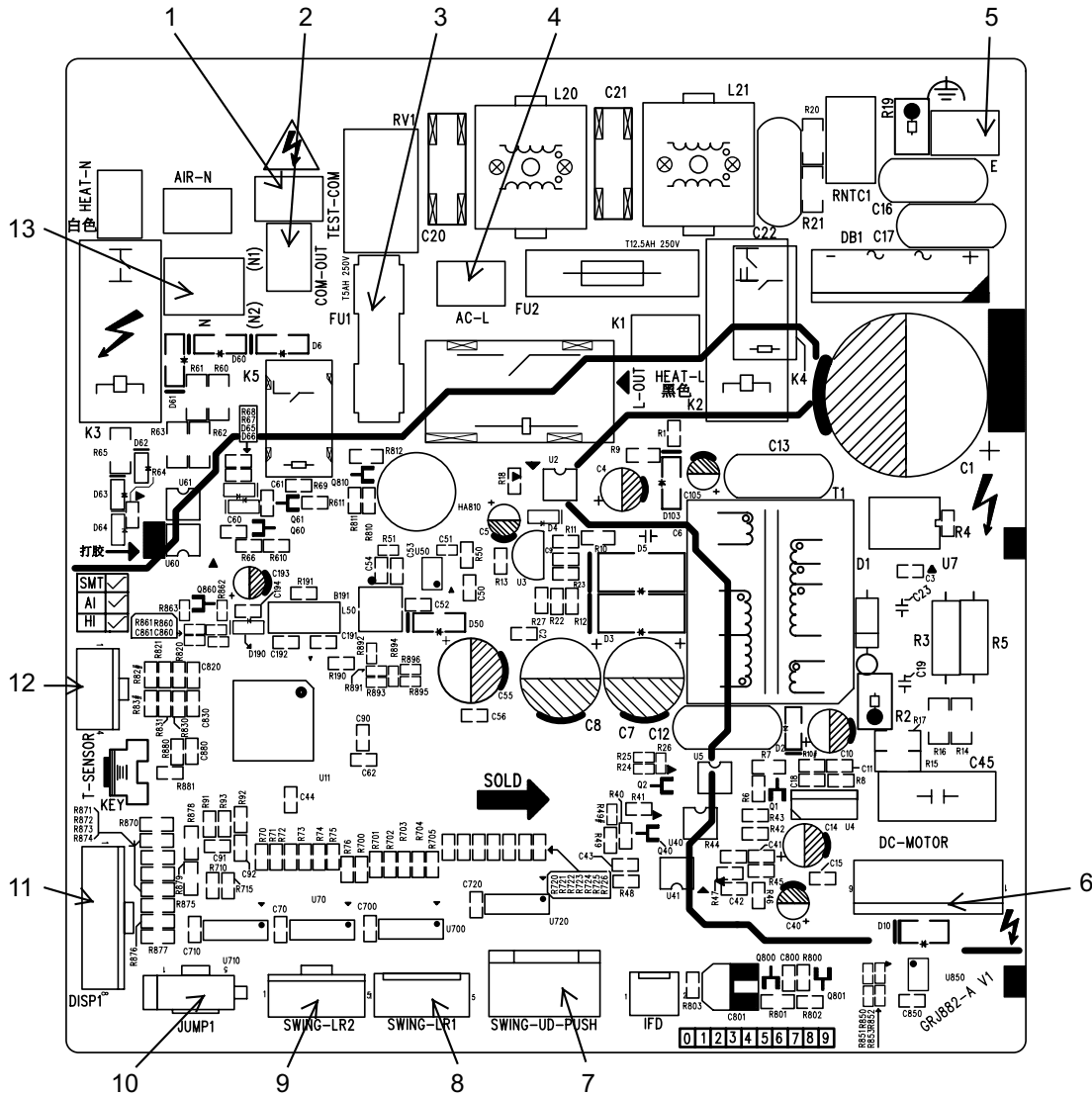
18K



These wiring diagrams are subject to change without notice; please refer to the one supplied with the unit.

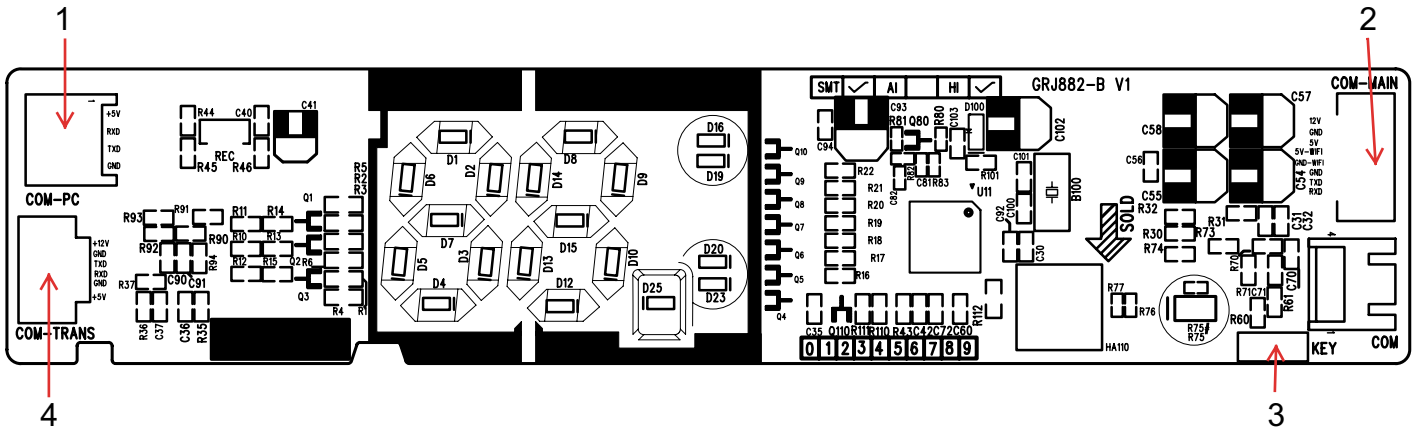
5.2 PCB Printed Diagram

Indoor Main PCB



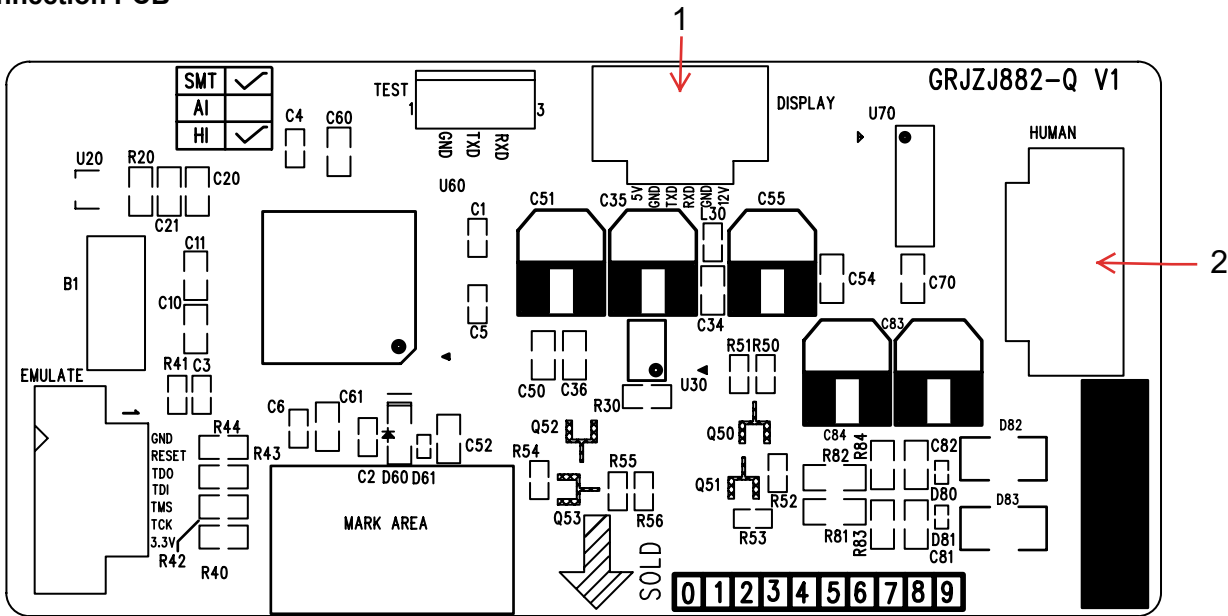
No.	Name
1	Communication interface of service self-detection device
2	Communication terminal of indoor unit and outdoor unit
3	Fuse
4	Live wire terminal
5	Grounding wire interface
6	DC motor terminal
7	Up&down swing and out-pushing mechanism
8	Up&down swing 1
9	Up&down swing 2
10	Jumper cap
11	Display board interface
12	Temperature sensor terminal
13	Neutral wire terminal

Display PCB



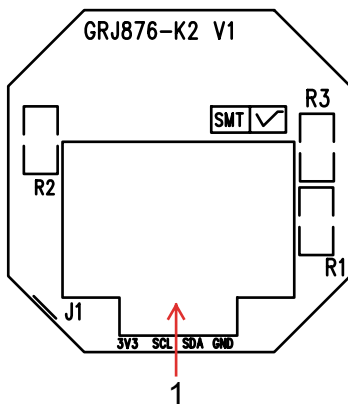
No.	Name
1	WIFI detection interface
2	Main board interface
3	Auto button
4	Connection board interface

Connection PCB



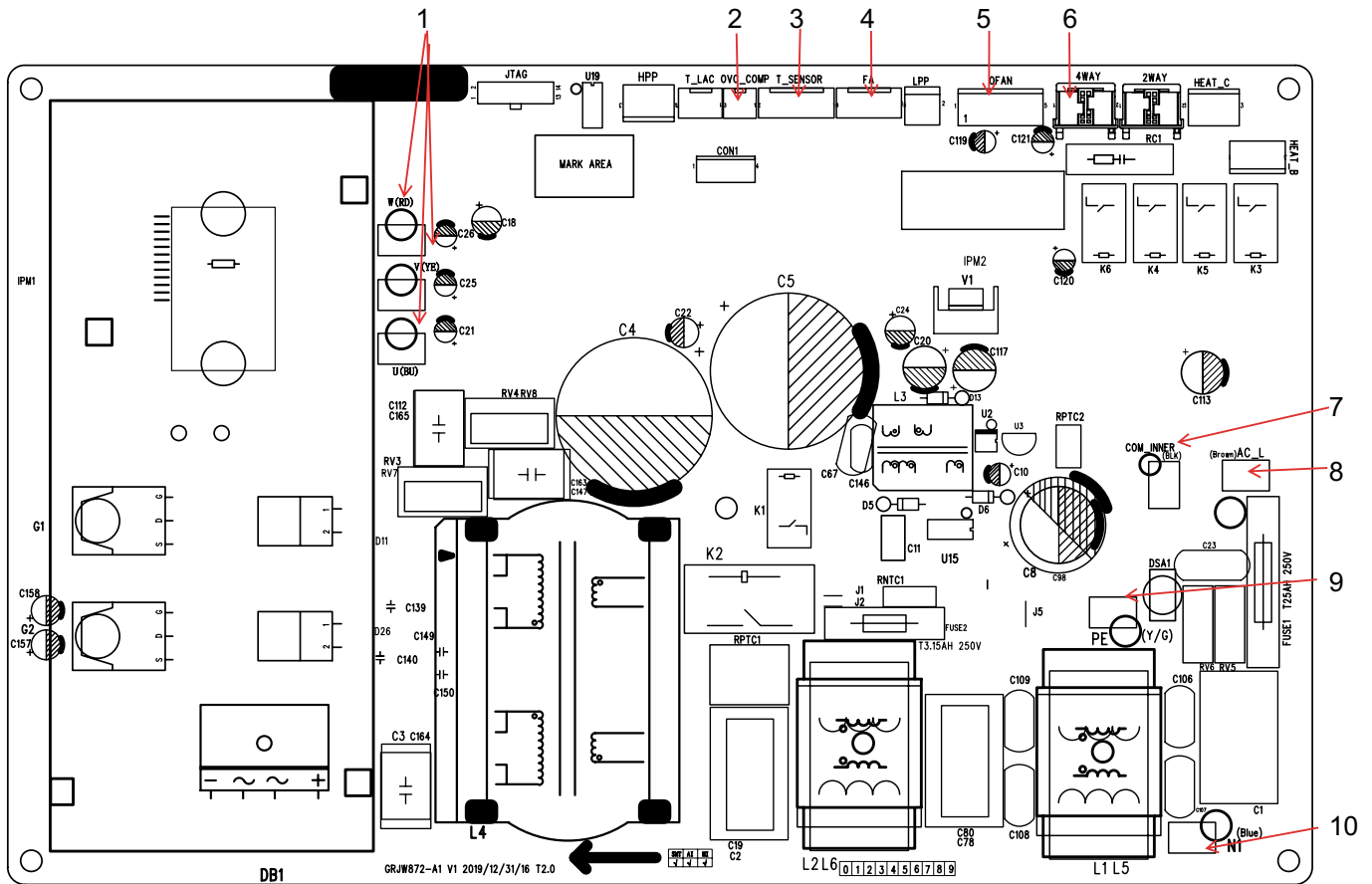
No.	Name
1	Display board interface
2	Human body induction meter interface

Human induction meter PCB



No.	Name
1	Connection board interface

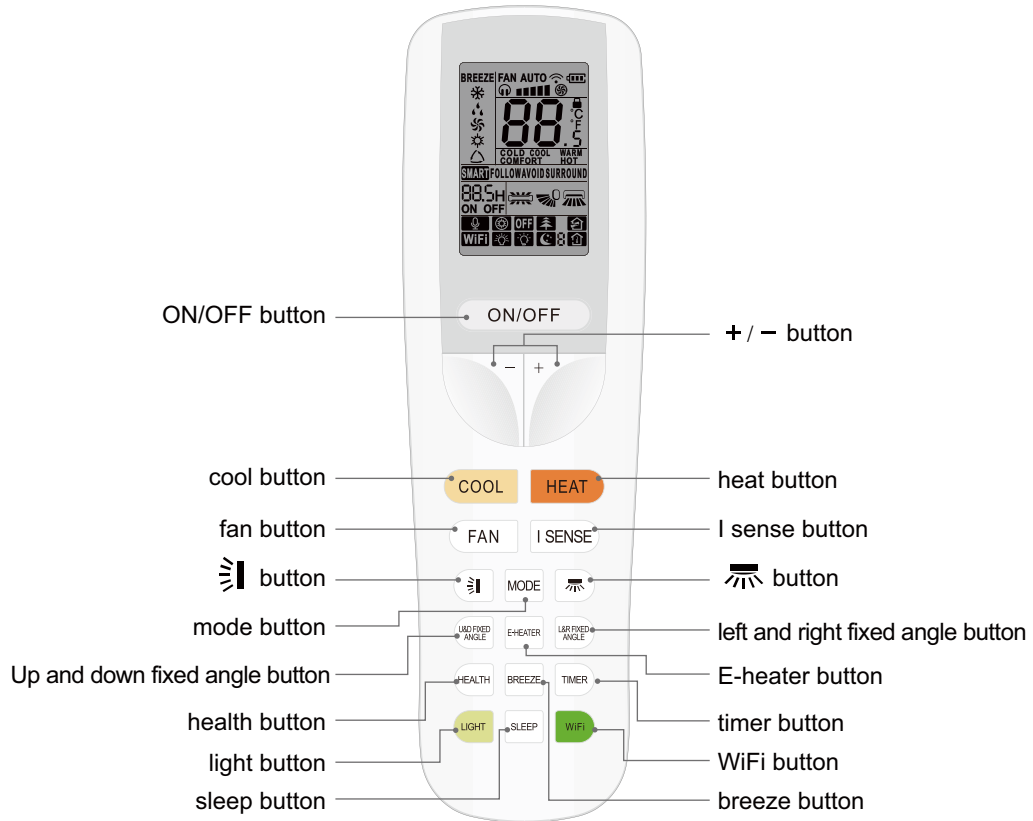
18K



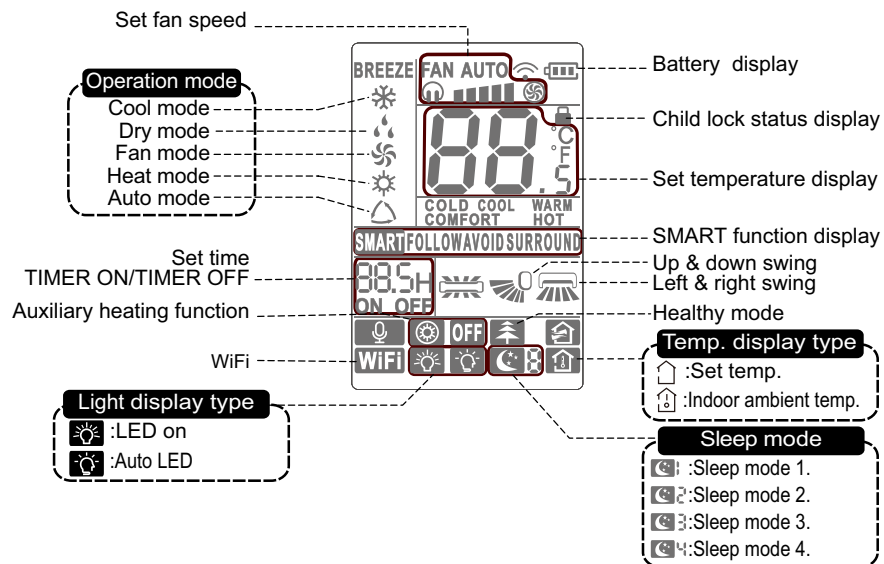
No.	Name
1	Interface of compressor wire
2	Overload interface of compressor
3	Interface of temperature sensor
4	Terminal of electronic expansion valve
5	Terminal of outdoor fan
6	4-way valve terminal
7	Communication wire
8	Live wire
9	Grounding wire
10	Neutral wire

6. Function and Control

6.1 Remote Controller Introduction



Introduction for icons on display screen



Note:

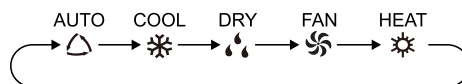
- This series has no health and breeze functions.

1.ON/OFF

Press this button to turn on/off the air conditioner. When turning on/off, clear off the original timer and sleep setting.

2.MODE

Press this button to select your required operation mode.



Note: cooling only type does not receive heating mode signa.

3.-/+



Press "-" or "+" button once increase or decrease set temperature 0.5 °C.


Holding "-" or "+" button, 1s later, set temperature on remote controller will change quickly. On releasing button after setting is finished, temperature indicator on indoor unit will change accordingly.

4.FAN

Press this button, circulation change of fan speed is as follow: 

Under dry mode, it can only be operated under the fan speed of .

 can only be started under cooling and heating mode.  can be started under cooling and heating mode. Under fan mode, health function (this model has no health function) shall be started at the same time.

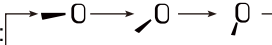
Under cooling mode, start the breeze function, circulation change of fan speed is as follow: 

5. SWING

Press this button to start (display “” icon) or shut down (no display “” icon) up and down swing function.

Remark: according to the comfort demand of air supply, the swing range under different modes is different.

6.U&D FIXED ANGLE

Press this button to set up and down swing status, the circulation change is as follow: 

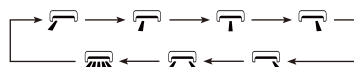
7. SWING

Press this button to start (display “” icon) or shut down (no display “” icon) left and right swing function.

Remark: according to the comfort demand of air supply, the swing range under different modes is different.

8.L&R FIXED ANGLE

Press this button to set left and right swing status, the circulation change is as follow:



9.COOL

Press this button, the air conditioner will conduct cooling mode.

10.HEAT

Press this button, the air conditioner will conduct heating mode.

11. I SENSE

In Cool or Heat mode, press this button and the unit will work in the following sequence:



SMART: the unit will judge based on the body sensing device, body temperature, indoor temperature and the operation data to enter different air supply modes including airflow blowing to people, airflow avoiding people, and circular airflow.

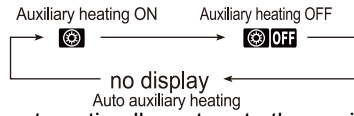
FOLLOW: the unit will control the vertical and horizontal swing louvers automatically according to the body sensing device so as to blow air toward people.

AVOID: the unit will control the vertical and horizontal swing louvers automatically according to the body sensing device so as to avoid direct airflow to people.

SURROUND: the unit will control the vertical and horizontal swing louvers automatically according to the body sensing device so as to supply air around the people. If the air is directly blown to people, it will pass the people very quickly.

12.E-HEATER

Under heating mode, press this button, circulation change of auxiliary heating status is as follow:



After starting heating mode, the remote controller will automatically restore to the auxiliary heating status set previously. The function is only available for some models.

13.TIMER

Under ON status, press this button to set timer OFF;

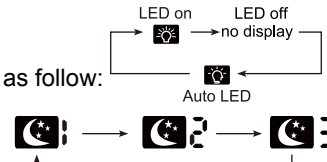
Under OFF status, press this button to set timer ON.

Press this button once and the characters of HOUR ON (OFF) will flash to be displayed. Mean-while, press "+" or "-" button to adjust timer setting (time will change quickly if holding "+" or "-" button). Timer setting range is 0.5~24hours. Press this button again to confirm timer setting and the characters of HOUR ON (OFF)will stop flash-ing.

If the characters are flashing but you haven't press timer button,timer setting status will be quit after 5s. If timer is confirmer, press this button again to cancel timer.

14.LIGHT

Press this button to control the LED status on the displayer, the circulation change is as follow:



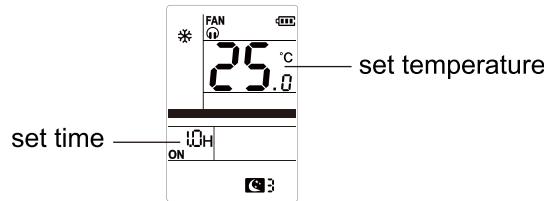
15.SLEEP

Press this button, the sleeping status will be circulated in the following sequence: Turn off sleep → Sleep 1 → Sleep 2 → Sleep 3 → Sleep 4 → Turn off sleep. **Sleep 1: Cooling mode:** under sleep status and after operation for 1h, the temperature of the master unit will increase 1°C, then 2°C after 2h, after that, the unit will be operated at the set temperature. **Heating mode:** under sleep status and after operation for 1h, the set temperature will decrease, then decrease 2°C after 2h, after that, the unit will be operated at the set temperature.

Sleep 2 is the sleep temperature curve preset based on the system.

Sleep 3 is the sleep curve setting under DIY sleep mode:

(1) Under Sleep 3 mode, long press "Up and down" button to enter personalized sleep setting status, as the fig shown:



(2) Adjust "-" or "+" button to change the corresponding set temperature, after that, press "U&D FIXED ANGLE" button for confirmation to set temperature for the next hour, until temperature setting for the next 8h is finished. If sleep curve setting is completed, at this time, the remote controller will display again.

(3) If not pressing any buttons in 10 seconds, the remote controller will exit sleep curve setting status automatically and restore the original display. During setting process, if pressing "ON/OFF", "Timer", "Sleep" or other modes, it will exit the sleep curve setting as well.

Sleep 4 is the afternoon nap mode. The temperature will be changed automatically according to afternoon nap status.

If re-energizing the unit after power off, sleep mode will be cancelled acquiescently; if micro sense function is not activated, when starting the sleep function, quiet fan speed will be started automatically.

16.WiFi

When WiFi function is turned on, " WiFi " icon will be displayed on the remote controller; when WiFi function is turned off, " WiFi " icon will disappear.

How to turn on WiFi: Press " WiFi " button to turn on WiFi function.

How to turn off WiFi:Hold " WiFi " button for 5s to turn off WiFi function.

Under off status, press "MODE" and " WiFi " buttons simultaneously for 1s, WiFi module will restore factory settings.

This function is only available for some models.

17.MODE+FAN(Auto clean function)

When the remote controller is OFF, press "MODE" and "FAN" button at the same time for about 5 seconds to start auto clean function, after that, the air conditioner will display "CL". Repeat the operation to exit auto clean (if exiting auto clean through button operation, the unit will be operated in low speed for drying for a period of time compulsorily).

Operation time for cleaning is about 30 minutes.


NOTICE:


Don't mix the new battery with the old one and batteries of different types shall not be mixed. The remote controller shall be kept well;

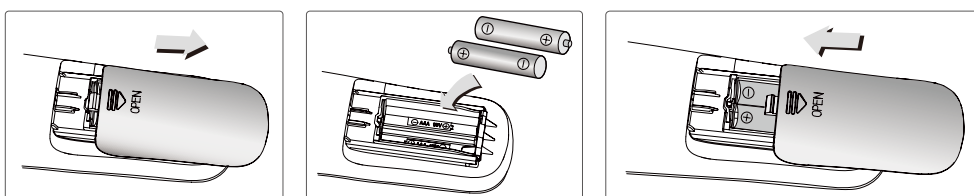
Liquid shall not flow into the remote controller;


The remote controller shall avoid direct sunshine or not be put in places with high temperature.

If not using the remote controller for a long time, please take out the battery.

When the remote controller is sending message, “” icon will blink for about 1 second. When receiving 1 second. When receiving effective remote message, the air conditioner will give out a sound.

1. Press the back side of remote controller marked with “”, as shown in the fig, and then push out the cover of battery box along the arrow direction.
2. Replace two 7# (AAA 1.5V) dry batteries, and make sure the position of “+” polar and “-” polar are correct.
3. Reinstall the cover of battery box.

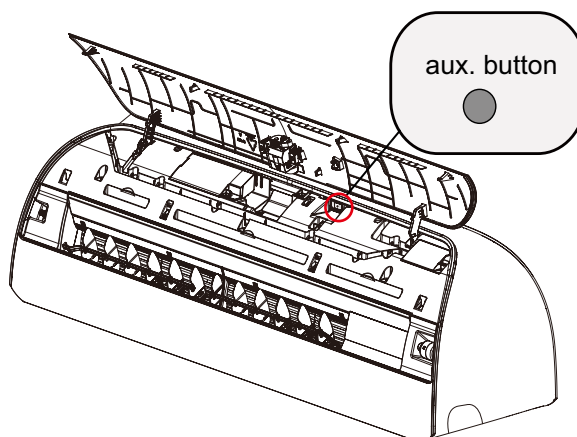


Remark: the remote controller will display the remaining battery life, when it displays “”, please replace the battery immediately.

Emergency operation

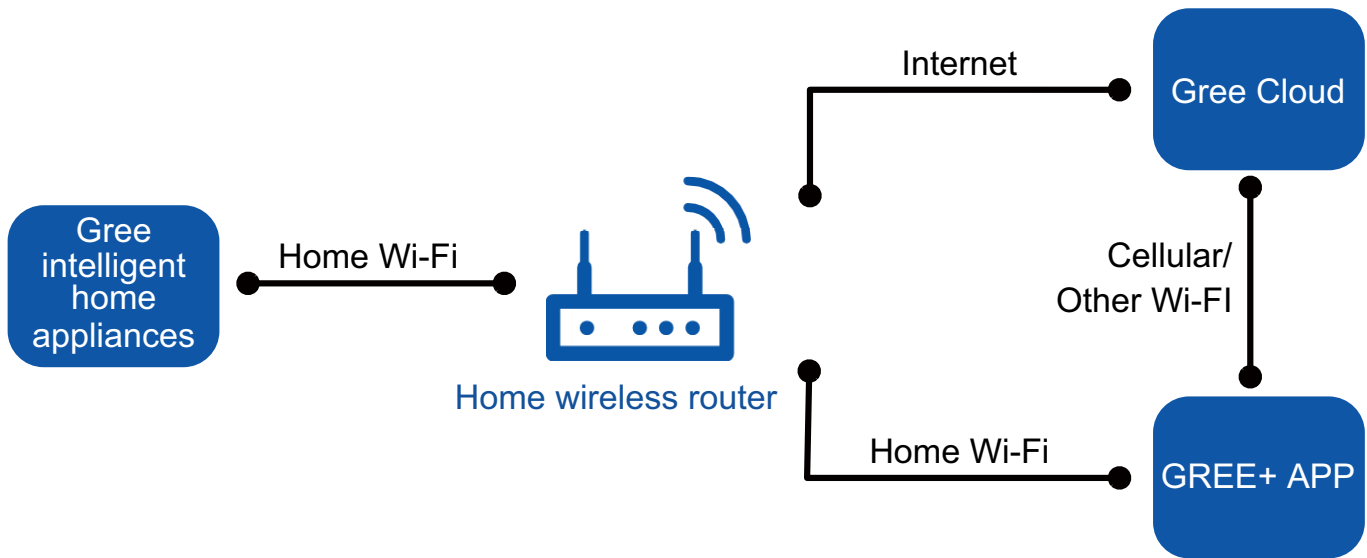
If remote controller is lost or damaged, please use aux. button to turn on or turn off the air conditioner. The operation in details is as below:

As shown, open the panel and press aux. button to turn on or turn off the air conditioner. When the air conditioner is turned on, it will operate under auto mode.



6.2 GREE+ App Operation Manual

Control Flow Chart



Operating Systems

Requirement for User's smart phone:



iOS system
Support iOS7.0 and
above version



Android system
Support Android 4.4 and
above version

Download and installation

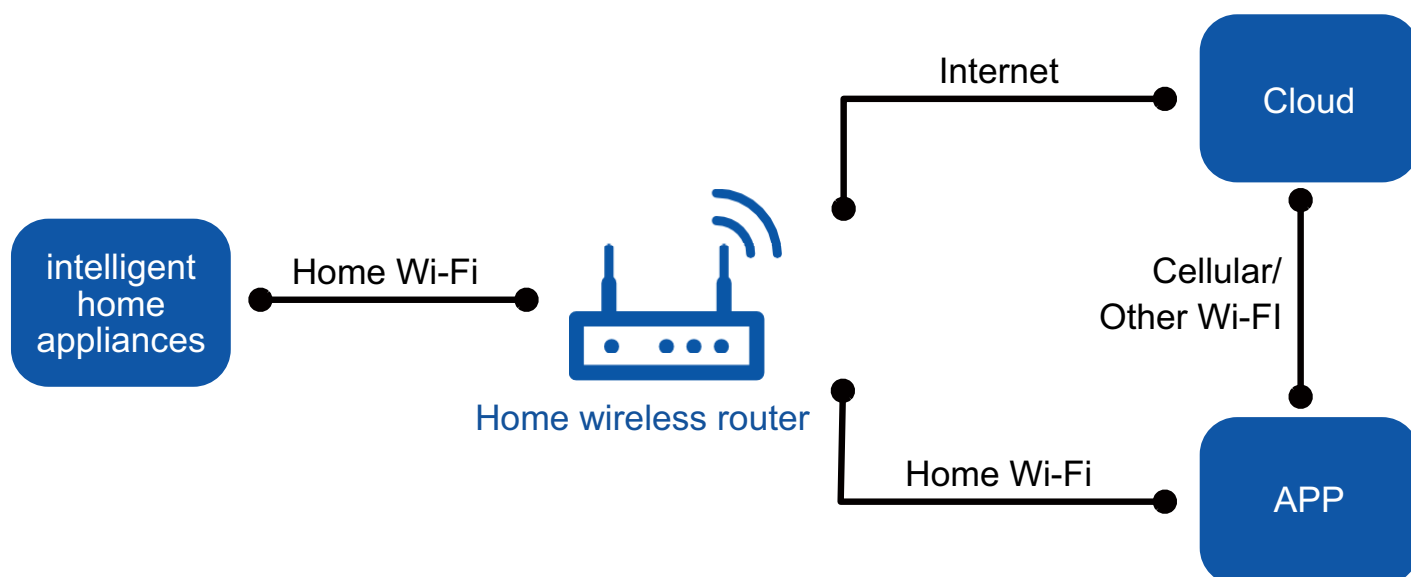


GREE+ App Download Linkage

Scan the QR code or search "GREE+" in the application market to download and install it. When "GREE+" App is installed, register the account and add the device to achieve long-distance control and LAN control of Gree smart home appliances. For more information, please refer to "Help" in App.

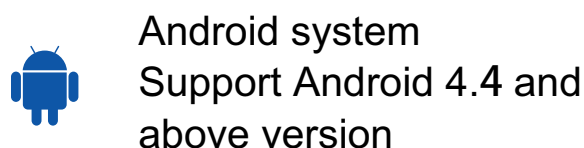
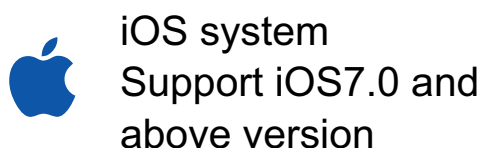
6.3 Ewpe Smart App Operation Manual

Control Flow Chart



Operating Systems

Requirement for User's smart phone:



Download and installation



App Download Linkage

Scan the QR code or search "Ewpe Smart" in the application market to download and install it. When "Ewpe Smart" App is installed, register the account and add the device to achieve long-distance control and LAN control of smart home appliances. For more information, please refer to "Help" in App.

6.4 Brief Description of Modes and Functions

● Indoor Unit

1. This controller design has the following functions:

(1) Auto; (2) Cool (3) Dry; (4) Fan; (5) Heat;

2. Targets of controller control:

(1) Indoor fan:

Cooling mode: totally 7 fan speeds (including quiet, fan speed 1, fan speed 2, fan speed 3, fan speed 4, fan speed 5 and turbo);

Heating mode: totally 7 fan speeds (including quiet, fan speed 1, fan speed 2, fan speed 3, fan speed 4, fan speed 5 and turbo);

Fan mode: totally 5 fan speeds (including fan speed 1, fan speed 2, fan speed 3, fan speed 4 and fan speed 5);

Dry mode: totally 1 fan speed (fan speed 1);

Auto mode: totally 5 fan speeds (including fan speed 1, fan speed 2, fan speed 3, fan speed 4 and fan speed 5);

(2) Up&down swing step motor;

(3) Swing mechanism step motor;

(4) Left&right swing step motor;

(5) Normal buzzer;

(6) Indoor display board;

(7) WiFi module;

(8) I Sense module (only for the model with I Sense function);

3. Basic functions of the system:

(1) Cooling mode:

① Cooling conditions and process (for the inverter model, please refer to the instructions of outdoor unit);

② Protection Functions (for the inverter model, please refer to the instructions of outdoor unit).

(2) Dry mode:

① Dry conditions and process (for the inverter model, please refer to the instructions of outdoor unit);

② Protection Functions (for the inverter model, please refer to the instructions of outdoor unit).

(3) Heating mode (not available for cooling only unit):

① Heating conditions and process (for the inverter model, please refer to the instructions of outdoor unit);

② Defrosting conditions and process (indoor unit control, for the inverter model, please refer to the instructions of outdoor unit)

Normal intelligent defrosting, automatically defrost according to the defrosting situation with power indicator on (on for 10s and off for 0.5s with blinking circulation display).

③ Protection functions (for the inverter model, please refer to the instructions of outdoor unit).

(4) Fan mode:

Under this mode, indoor fan motor operates according to the set fan speed. The compressor, outdoor fan, 4-way valve and electric heating tube stop operation. Under this mode, temperature setting range is 16~30°C. The display displays operation icon and set temperature.

(5) Auto mode:

Under this mode, the system will select its operation mode (cooling, heating or fan) automatically according to the change of ambient temperature. The display displays set temperature. There is 30s delay protection for mode switching. Protection functions are the same as those in any other mode.

4. Display status of indoor indicator

(1) Status of IDU display board

① During energizing, the display board are all on and then only the power indicator is on. When during on the unit by remote control, the power indicator is off and only current set temperature is displayed.

② During defrosting, the power indicator blinks in every 10s interval.

③ Under auto mode, the nixie tube displays set temperature.

5. Other controls

(1) Timer function:

Timer on: timer on can be set under unit off status. If selected on time is reached, the controller will run according to previous setting status. Timer interval is timer off: under unit on status, timer off can be set under unit on status. If selected off time is reached, the unit will stop. Time setting range is 0.5 ~ 24hr in 30-minute increments.

(2) Auto button:

If this button is pressed, the unit will operate in auto mode and IDU fan will operate at auto speed; meanwhile, the swing motor operates. Press this button again to turn off the unit. It is valid only within 5min after energizing.

(3) Buzzer:

When the controller is energized or receives any command or signal from the buttons or the remote controller, the buzzer will give out

a beep.

(4) Sleep function:

Under this mode, the unit will operate in suitable sleep curve according to different set temperature.

(5) Turbo function:

This function can be set in cooling or heating mode.

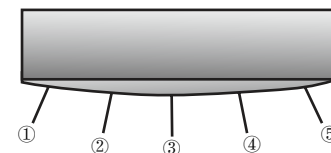
(6) Auto fan speed control:

Under this mode, IDU fan will automatically operate in five fan speeds of high, medium high, medium, medium low and low according to the changes of ambient temperature.

(7) Left&right swing control:

Select different left&right swing directions according to the left&right swing remote control status.

Position ①, position ②, position ③, position ④, position ⑤, left&right swing from position ① ~ ⑤, stop position, position ① ⑤, confronted swing.



(8) Up&down swing control:

Up&down swing consists of two parts: swing mechanism and swing louvers;

After energizing, swing mechanism will arrange reset action and then extend to the maximum angle before closing;

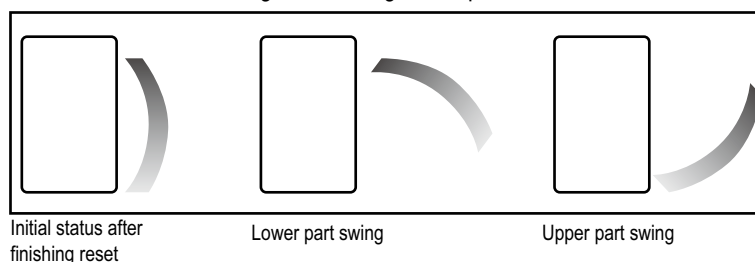
After turning on the unit, the mechanism will extend to different length according to the remote control status. The swing louvers has two kinds of situation in the view of position: upper part swing and lower part swing;

If fixed-angle swing is selected, three different position swing for air supply can be selected;

If unrestricted swing is selected, the unit will arrange lower part swing during heating and arrange upper part swing during cooling;

For detailed position, please refer to the following figure:

Diagram of swing louver position



(9) Display

After energizing, the nixie tube and power indicator are all on. Under standby status, power indicator is on. When turning on the unit with remote control, the nixie tube displays current set temperature. If light button is turned off, all displays are off too.

6. Special functions

Photoconductive sound and light control

When "auto light" is set by the remote control, the unit will enter photoconductive sound and light control if the indoor controller detects that the brightness is low. In this case, nixie tube and power indicator display is off. When remote control brightness will be lower and the sound of buzzer will be lower, too. After 5s, the display will be off again.

I Sense control

1. For the model with I Sense detection device

1.1 Smart sensing swing function:

Under cooling or heating mode, you can set "Smart", "Follow", "Avoid" or "Surround" sensing swing function through the remote control or corresponding APP. I Sense device automatically starts detection. The air conditioner automatically detects human sensing temperature and quickly enters comfortable sensing status. The air conditioner automatically controls temperature, angle of horizontal louver and swing angle.

- Smart: according to human sensing device detection, human sensing temperature, indoor temperature and unit operation parameter, it automatically judge and select to enter comfortable air supply mode, such as Follow, Avoid or Surround.
- Follow: according to human sensing device, it automatically controls up&down swing, left&right swing to supply comfortable air to the position where people stay.
- Avoid: according to human sensing device, it automatically controls up&down swing, left&right swing to supply comfortable air to avoid the position where people stay.
- Surround: according to human sensing device, it automatically controls up&down swing, left&right swing to supply comfortable air to the surrounding where people stay. When the air reaches the position when people stay, it will pass through quickly.

1.2 Nobody energy-saving function

After setting nobody energy-saving function with mobile APP, I Sense device automatically starts detection. When it detects that nobody in the room, the unit will enter energy-saving operation automatically. The I Sense device will start body heat source detection. According to the status detected by the I Sense device, if nobody is detected in a certain time and the conditions for entering nobody energy-saving mode are met, the unit will automatically arrange necessary temperature adjustment to achieve

energy saving purpose. The APP can select nobody energy-saving continuing time for achieving deep nobody energy saving. (when the continuing time of nobody energy-saving is reached, the air conditioner will stop some loads 【such as indoor fan, outdoor unit, etc.】 , to achieve deep energy-saving purpose). When anybody is detected, it will exit nobody energy saving and restore normal operation.

Detection of I Sense device

The judgement of I sense device in the following situation may be different from the actuality, which is a normal phenomenon:

1. I Sense device detects the position where people stay and controls the air direction. There is a certain time difference from finishing detection to changing air direction (not instant judgement of the movement of people).

2. The following situation may interfere the detection result of I Sense device and affect the actual comfort experience of users.

· In the following situation, it may judge that there is no people:

- ① Indoor temperature is higher than 30℃ , or the temperature difference between the environment and human body is small.
- ② People keeps the status of stillness and less activities.
- ③ The back of people faces the I Sense device.
- ④ Bared skin of people is little.
- ⑤ People’s movement is shielded by high furnitures, etc.
- ⑥ When people are putting on thick quilt or thick clothes, the I Sense device may not sense.
- ⑦ The positions right below the unit and its side cannot detect people.

· In the following situation, it may judge that there is people:

- ① When turning on the unit for operation or switching operation mode, as room temperature is unstable and temperature change may be big in a short time.
- ② Heating objects such as light, TV set, computer and pet, etc. in the room.
- ③ Outdoor heating or high temperature objects visible through door and window, etc. when the room is not closed.

2. Model without I Sense detection device

1.1 Smart sensing swing function:

Under cooling or heating mode, you can set “Smart”, “Follow”, “Avoid” or “Surround” sensing swing function through the remote control or corresponding APP. For the model without I Sense detection device, the unit will automatically control up&down swing and left&right swing according to its setting situation (note: for the model without I Sense detection device, there is no support of the actual detection data of I Sense detection).

1.2 Nobody energy-saving function: this function is not available for the model without I Sense detection device.

● Outdoor Unit

1. Cooling mode:

Working condition and process of cooling mode:

- ① When Tindoor ambient temperature $\geq T_{\text{preset}}$, unit enters into cooling mode. Indoor fan, outdoor fan and compressor start operation. Indoor fan operates according to set fan speed.
- ② When Tindoor ambient temperature $\leq T_{\text{preset}} - 2^{\circ}\text{C}$, compressor stops operation and outdoor fan will stop 30s later. Indoor fan operates according to set fan speed.
- ③ When $T_{\text{preset}} - 2^{\circ}\text{C} < \text{Tindoor ambient temperature} < T_{\text{preset}}$, unit operates according to the previous status.

Under cooling mode, 4-way valve is not energized. Temperature setting range is 16~30°C. If compressor stops because of malfunction in cooling mode, indoor fan and swing motor will work according to the original status.

2. Drying mode

(1) Working condition and process of drying mode

- ① When Tindoor ambient temperature $> T_{\text{preset}}$, unit will be in drying mode. Outdoor fan and compressor start operation while indoor fan will operate at low fan speed.
- ② When $T_{\text{preset}} - 2^{\circ}\text{C} \leq \text{Tindoor ambient temperature} \leq T_{\text{preset}}$, unit operates according to the previous status.
- ③ When Tindoor ambient temperature $< T_{\text{preset}} - 2^{\circ}\text{C}$, compressor stops operation and outdoor fan will stop 30s later.

(2) Under drying mode, 4-way valve is not energized. Temperature setting range is 16~30°C.

(3) Protection function: same as in cooling mode.

3. Fan mode

(1) Under this mode, indoor fan can select different fan speed (except Turbo) or auto fan speed. Compressor, outdoor fan and 4-way valve all stop operation.

(2) In fan mode, temperature setting range is 16~30°C.

4. Heating mode

Working condition and process of heating mode:

- ① When $T_{\text{preset}} - (\text{Tindoor ambient temperature} - T_{\text{compensation}}) \geq 1^{\circ}\text{C}$, unit enters into heating mode. Compressor, outdoor fan and 4-way valve start operation.
- ② When $-2^{\circ}\text{C} < T_{\text{preset}} - (\text{Tindoor ambient temperature} - T_{\text{compensation}}) < 1^{\circ}\text{C}$, unit operates according to the previous status.
- ③ When $T_{\text{preset}} - (\text{Tindoor ambient temperature} - T_{\text{compensation}}) \leq -2^{\circ}\text{C}$, compressor stops operation and outdoor fan will stop 30s later. Indoor fan will be in residual-heat blowing status.
- ④ When unit is turned off under heating mode or changed to other modes from heating mode, 4-way valve will be power-off 2min after compressor stops working (compressor is in operation status under heating mode).
- ⑤ When Tindoor ambient temperature $> 30^{\circ}\text{C}$, compressor stops operation immediately. Outdoor fan will stop 30s later.
- ⑥ Under the condition that compressor is turned on, when unit is changed to heating mode from cooling or drying mode, 4-way valve will be energized in 2~3mins delay.

Note: Tcompensation is determined by IDU and ODU. If IDU controls the compensation temperature, then Tcompensation is determined according to the value sent by IDU to ODU; If IDU does not control the compensation temperature, then Tcompensation will default to 3°C by the ODU.

5. Freon recovery mode

After the Freon recovery signal from IDU is received, cooling at rated frequency will be forcibly turned on to recover Freon.

Indoor unit will display Fo. If any signal from remote controller is received, unit will exit from Freon recovery mode and indoor unit stops displaying Fo.

6. Compulsory defrosting

If unit is turned on under heating mode and set temperature is 16°C (by remote controller), press "+, -, +, -, +, -" within 5s, unit will enter into compulsory defrosting mode and send the signal to ODU. When the compulsory defrosting signal from ODU is received, IDU will exit from the compulsory defrosting mode and stop sending the signal to ODU.

After ODU receives the compulsory defrosting code, it will start compulsory defrosting. Defrosting frequency and opening angle will be the same as in normal defrosting mode. When compulsory defrosting is finished, the complete unit resumes original status.

7. Auto mode

Auto mode is determined by controller of IDU. See IDU logic for details.

When power on, communication light will be blinking in a normal way (after receiving a group of correct signals, blinking stops for 0.2s~0.3s). If there's no communication, communication light will be always on. If other ODU has malfunction, communication light will be on for 1s and off for 1s in a circular way.

Part II : Installation and Maintenance

7. Notes for Installation and Maintenance

Safety Precautions: Important!

Please read the safety precautions carefully before installation and maintenance.

The following contents are very important for installation and maintenance.

Please follow the instructions below.

- The installation or maintenance must accord with the instructions.
- Comply with all national electrical codes and local electrical codes.
- Pay attention to the warnings and cautions in this manual.
- All installation and maintenance shall be performed by distributor or qualified person.
- All electric work must be performed by a licensed technician according to local regulations and the instructions given in this manual.
- Be caution during installation and maintenance. Prohibit incorrect operation to prevent electric shock, casualty and other accidents.



Warnings

Electrical Safety Precautions:

1. Cut off the power supply of air conditioner before checking and maintenance.
2. The air condition must apply specialized circuit and prohibit share the same circuit with other appliances.
3. The air conditioner should be installed in suitable location and ensure the power plug is touchable.
4. Make sure each wiring terminal is connected firmly during installation and maintenance.
5. Have the unit adequately grounded. The grounding wire can't be used for other purposes.
6. Must apply protective accessories such as protective boards, cable-cross loop and wire clip.
7. The live wire, neutral wire and grounding wire of power supply must be corresponding to the live wire, neutral wire and grounding wire of the air conditioner.
8. The power cord and power connection wires can't be pressed by hard objects.
9. If power cord or connection wire is broken, it must be replaced by a qualified person.

10. If the power cord or connection wire is not long enough, please get the specialized power cord or connection wire from the manufacture or distributor. Prohibit prolong the wire by yourself.

11. For the air conditioner without plug, an air switch must be installed in the circuit. The air switch should be all-pole parting and the contact parting distance should be more than 3mm.

12. Make sure all wires and pipes are connected properly and the valves are opened before energizing.

13. Check if there is electric leakage on the unit body. If yes, please eliminate the electric leakage.

14. Replace the fuse with a new one of the same specification if it is burnt down; don't replace it with a cooper wire or conducting wire.

15. If the unit is to be installed in a humid place, the circuit breaker must be installed.

Installation Safety Precautions:

1. Select the installation location according to the requirement of this manual.(See the requirements in installation part)
2. Handle unit transportation with care; the unit should not be carried by only one person if it is more than 20kg.
3. When installing the indoor unit and outdoor unit, a sufficient fixing bolt must be installed; make sure the installation support is firm.
4. Ware safety belt if the height of working is above 2m.
5. Use equipped components or appointed components during installation.
6. Make sure no foreign objects are left in the unit after finishing installation.

Refrigerant Safety Precautions:

1. When refrigerant leaks or requires discharge during installation, maintenance, or disassembly, it should be handled by certified professionals or otherwise in compliance with local laws and regulations.
- 2.Avoid contact between refrigerant and fire as it generates poisonous gas; Prohibit prolong the connection pipe by welding.
3. Apply specified refrigerant only. Never have it mixed with any other refrigerant. Never have air remain in the refrigerant line as it may lead to rupture or other hazards.
4. Make sure no refrigerant gas is leaking out when installation is completed.
5. If there is refrigerant leakage, please take sufficient measure to minimize the density of refrigerant.
6. Never touch the refrigerant piping or compressor without wearing glove to avoid scald or frostbite.

Improper installation may lead to fire hazard, explosion, electric shock or injury.

Safety Precautions for Installing and Relocating the Unit:

To ensure safety, please be mindful of the following precautions.



Warnings

1. When installing or relocating the unit, be sure to keep the refrigerant circuit free from air or substances other than the specified refrigerant.

Any presence of air or other foreign substance in the refrigerant circuit will cause system pressure rise or compressor rupture, resulting in injury.

2. When installing or moving this unit, do not charge the refrigerant which does not comply with that on the nameplate or unqualified refrigerant.

Otherwise, it may cause abnormal operation, wrong action, mechanical malfunction or even serious safety accident.

3. When refrigerant needs to be recovered during relocating or repairing the unit, be sure that the unit is running in cooling mode. Then, fully close the valve at high pressure side (liquid valve). About 30-40 seconds later, fully close the valve at low pressure side (gas valve), immediately stop the unit and disconnect power. Please note that the time for refrigerant recovery should not exceed 1 minute.

If refrigerant recovery takes too much time, air may be sucked in and cause pressure rise or compressor rupture, resulting in injury.

4. During refrigerant recovery, make sure that liquid valve and gas valve are fully closed and power is disconnected before detaching the connection pipe.

If compressor starts running when stop valve is open and connection pipe is not yet connected, air will be sucked in and cause pressure rise or compressor rupture, resulting in injury.

5. When installing the unit, make sure that connection pipe is securely connected before the compressor starts running.

If compressor starts running when stop valve is open and connection pipe is not yet connected, air will be sucked in and cause pressure rise or compressor rupture, resulting in injury.

6. Prohibit installing the unit at the place where there may be leaked corrosive gas or flammable gas.

If there is leaked gas around the unit, it may cause explosion and other accidents.

7. Do not use extension cords for electrical connections. If the electric wire is not long enough, please contact a local service center authorized and ask for a proper electric wire.

Poor connections may lead to electric shock or fire.

8. Use the specified types of wires for electrical connections between the indoor and outdoor units. Firmly clamp the wires so that their terminals receive no external stresses.

Electric wires with insufficient capacity, wrong wire connections and insecure wire terminals may cause electric shock or fire.

Safety Precautions for Refrigerant

• To realize the function of the air conditioner unit, a special refrigerant circulates in the system. The used refrigerant is the fluoride R32, which is specially cleaned. The refrigerant is flammable and odorless. Furthermore, it can lead to explosion under certain conditions. But the flammability of the refrigerant is very low. It can be ignited only by fire.

• Compared to common refrigerants, R32 is a nonpolluting refrigerant with no harm to the ozone layer. The influence upon the greenhouse effect is also lower. R32 has got very good thermodynamic features which lead to a really high energy efficiency. The units therefore need a less filling.

WARNING:

• Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.

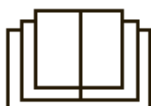
Should repair be necessary, contact your nearest authorized Service Centre. Any repairs carried out by unqualified personnel may be dangerous. The appliance shall be stored in a room without continuously operating ignition sources. (for example: open flames, an operating gas appliance or an operating electric heater.)

• Do not pierce or burn.

• Appliance shall be installed, operated and stored in a room with a floor area larger than $X \text{ m}^2$. (Please refer to table "a")

• Appliance filled with flammable gas R32. For repairs, strictly follow manufacturers instructions only. Be aware that refrigerants not contain odour.

• Read specialists manual.



Safety Operation of Flammable Refrigerant

Qualification requirement for installation and maintenance man

- All the work men who are engaging in the refrigeration system should bear the valid certification awarded by the authoritative organization and the qualification for dealing with the refrigeration system recognized by this industry. If it needs other technician to maintain and repair the appliance, they should be supervised by the person who bears the qualification for using the flammable refrigerant.
- It can only be repaired by the method suggested by the equipments manufacturer.

Installation notes

- The air conditioner is not allowed to use in a room that has running fire (such as fire source, working coal gas ware, operating heater).
- It is not allowed to drill hole or burn the connection pipe.
- The air conditioner must be installed in a room that is larger than the minimum room area. The minimum room area is shown on the nameplate or following table a.
- Leak test is a must after installation.

table a - Minimum room area(m²)

Minimum room area(m ²)	Charge amount (kg)	≤1.2	1.3	1.4	1.5	1.6	1.7	1.8	1.9	2	2.1	2.2	2.3	2.4	2.5
		wall mounted	/	1.6	1.9	2.1	2.4	2.8	3.1	3.4	3.8	4.2	4.6	5	5.5

Maintenance notes

- Check whether the maintenance area or the room area meet the requirement of the nameplate.
 - Its only allowed to be operated in the rooms that meet the requirement of the nameplate.
- Check whether the maintenance area is well-ventilated.
 - The continuous ventilation status should be kept during the operation process.
- Check whether there is fire source or potential fire source in the maintenance area.
 - The naked flame is prohibited in the maintenance area; and the “no smoking” warning board should be hanged.
- Check whether the appliance mark is in good condition.
 - Replace the vague or damaged warning mark.

Welding

- If you should cut or weld the refrigerant system pipes in the process of maintaining, please follow the steps as below:
 - a. Shut down the unit and cut power supply
 - b. Eliminate the refrigerant
 - c. Vacuuming
 - d. Clean it with N₂ gas
 - e. Cutting or welding
 - f. Carry back to the service spot for welding
- Make sure that there isnt any naked flame near the outlet of the vacuum pump and its well-ventilated.
- The refrigerant should be recycled into the specialized storage tank.

Filling the refrigerant

- Use the refrigerant filling appliances specialized for R32. Make sure that different kinds of refrigerant won't contaminate with each other.
- The refrigerant tank should be kept upright at the time of filling refrigerant.
- Stick the label on the system after filling is finished (or have not finished).
- Dont overfilling.
- After filling is finished, please do the leakage detection before test running; another time of leak detection should be done when its removed.

Safety instructions for transportation and storage

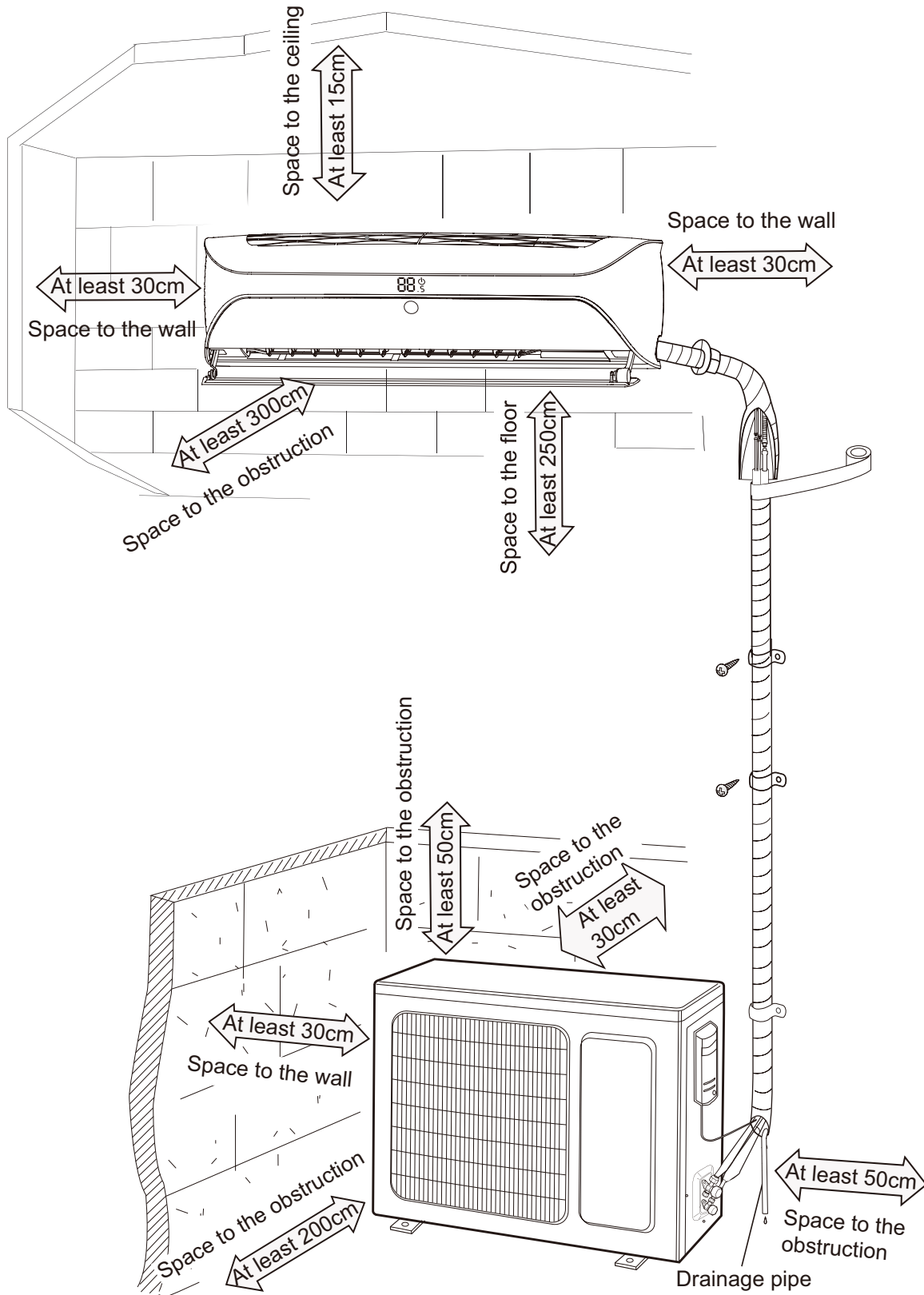
- Please use the flammable gas detector to check before unload and open the container.
- No fire source and smoking.
- According to the local rules and laws.

Main Tools for Installation and Maintenance

<p>1. Level meter, measuring tape</p> 	<p>2. Screw driver</p> 	<p>3. Impact drill, drill head, electric drill</p> 
<p>4. Electroprobe</p> 	<p>5. Universal meter</p> 	<p>6. Torque wrench, open-end wrench, inner hexagon spanner</p> 
<p>7. Electronic leakage detector</p> 	<p>8. Vacuum pump</p> 	<p>9. Pressure meter</p> 
<p>10. Pipe pliers, pipe cutter</p> 	<p>11. Pipe expander, pipe bender</p> 	<p>12. Soldering appliance, refrigerant container, Electronic Scale</p> 

8. Installation

8.1 Installation Dimension Diagram



8.2 Installation Parts-checking

No.	Name	No.	Name
1	Indoor unit	8	Sealing gum
2	Outdoor unit	9	Wrapping tape
3	Connection pipe	10	Support of outdoor unit
4	Drainage pipe	11	Fixing screw
5	Wall-mounting frame	12	Drainage plug(cooling and heating unit)
6	Connecting cable(power cord)	13	Owners manual, remote controller
7	Wall pipe		

⚠ Note:

1. Please contact the local agent for installation.
2. Don't use unqualified power cord.

8.3 Selection of Installation Location

1. Basic Requirement:

Installing the unit in the following places may cause malfunction. If it is unavoidable, please consult the local dealer:

- (1) The place with strong heat sources, vapors, flammable or explosive gas, or volatile objects spread in the air.
- (2) The place with high-frequency devices (such as welding machine, medical equipment).
- (3) The place near coast area.
- (4) The place with oil or fumes in the air.
- (5) The place with sulfured gas.
- (6) Other places with special circumstances.
- (7) The appliance shall not be installed in the laundry.
- (8) It's not allowed to be installed on the unstable or motive base structure(such as truck) or in the corrosive environment (such as chemical factory).

2. Indoor Unit:

- (1) There should be no obstruction near air inlet and air outlet.
- (2) Select a location where the condensation water can be dispersed easily and won't affect other people.
- (3) Select a location which is convenient to connect the outdoor unit and near the power socket.
- (4) Select a location which is out of reach for children.
- (5) The location should be able to withstand the weight of indoor unit and won't increase noise and vibration.
- (6) The appliance must be installed 2.5m above floor.
- (7) don't install the indoor unit right above the electric appliance.
- (8) Please try your best to keep way from fluorescent lamp.

3. Outdoor Unit:

- (1) Select a location where the noise and outflow air emitted by the outdoor unit will not affect neighborhood.
- (2) The location should be well ventilated and dry, in which the outdoor unit won't be exposed directly to sunlight or strong wind.
- (3) The location should be able to withstand the weight of outdoor unit.
- (4) Make sure that the installation follows the requirement of installation dimension diagram.
- (5) Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add fence for safety purpose.

8.4 Electric Connection Requirement

1. Safety Precaution

- (1) Must follow the electric safety regulations when installing the unit.
- (2) According to the local safety regulations, use qualified power supply circuit and air switch.
- (3) Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or incorrect wiring may result in electric shock, fire hazard or malfunction. Please install proper power supply cables before using the air conditioner.
- (4) Properly connect the live wire, neutral wire and grounding wire of power socket.
- (5) Be sure to cut off the power supply before proceeding any work related to electricity and safety.
- (6) Do not put through the power before finishing installation.
- (7) If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- (8) The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- (9) The appliance shall be installed in accordance with national wiring regulations.
- (10) Appliance shall be installed, operated and stored in a room with a floor area larger than Xm^2 (Please refer to table "a" in section of " Safety Operation of Inflammable Refrigerant" for Space X.)



Please notice that the unit is filled with flammable gas R32. Inappropriate treatment of the unit involves the risk of severe damages of people and material. Details to this refrigerant are found in chapter "refrigerant".

2. Grounding Requirement:

- (1) The air conditioner is first class electric appliance. It must be properly grounded with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.
- (2) The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
- (3) The grounding resistance should comply with national electric safety regulations.
- (4) The appliance must be positioned so that the plug is accessible.
- (5) An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
- (6) Including an air switch with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload. (Caution: please do not use the fuse only for protect the circuit)

Model	Air switch capacity	Power cord
9K	10A	3G1.0
12K	10A	3G1.0
18K	16A	3G1.5

8.5 Installation of Indoor Unit

1. Choosing Installation location

Recommend the installation location to the client and then confirm it with the client.

2. Install Wall-mounting Frame

- (1) Hang the wall-mounting frame on the wall; adjust it in horizontal position with the level meter and then point out the screw fixing holes on the wall.
- (2) Drill the screw fixing holes on the wall with impact drill (the specification of drill head should be the same as the plastic expansion particle) and then fill the plastic expansion particles

in the holes.

(3) Fix the wall-mounting frame on the wall with tapping screws and then check if the frame is firmly installed by pulling the frame. If the plastic expansion particle is loose, please drill another fixing hole nearby.

3. Install Wall-mounting Frame

(1) Choose the position of piping hole according to the direction of outlet pipe. The position of piping hole should be a little lower than the wall-mounted frame.(As show in Fig.1)

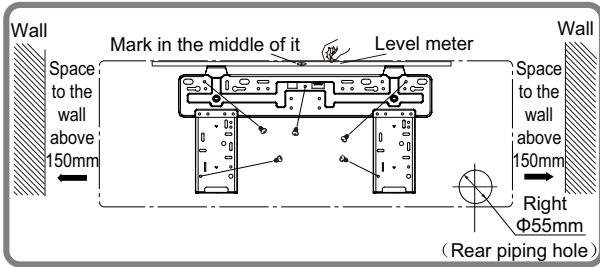


Fig.1

(2) Open a piping hole with the diameter of $\Phi 55\text{mm}$ on the selected outlet pipe position. In order to drain smoothly, slant the piping hole on the wall slightly downward to the outdoor side with the gradient of $5\sim 10^\circ$.(As show in Fig.2)

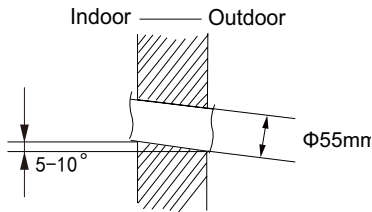


Fig.2

⚠ Note:

Pay attention to dust prevention and take relevant safety measures when opening the hole.

4. Outlet Pipe

(1) The pipe can be led out in the direction of right, rear right, left or rear left.(As show in Fig.3)

(2) When selecting leading out the pipe from left or right, please cut off the corresponding hole on the bottom case.(As show in Fig.4)

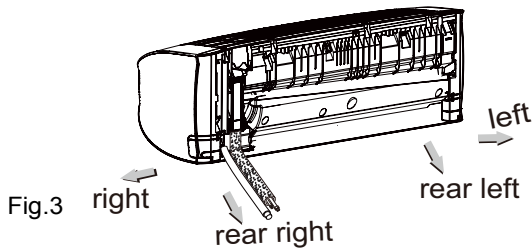


Fig.3

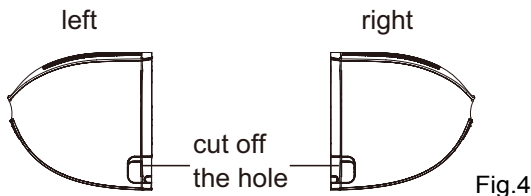


Fig.4

5. Connect the Pipe of Indoor Unit

(1) Aim the pipe joint at the corresponding bellmouth.(As show in Fig.5)

(2) Pretightening the union nut with hand.

(3) Adjust the torque force by referring to the following sheet. Place the open-end wrench on the pipe joint and place the torque wrench on the union nut. Tighten the union nut with torque wrench.(As show in Fig.6)

(4) Wrap the indoor pipe and joint of connection pipe with insulating pipe, and then wrap it with tape.(As show in Fig.7)

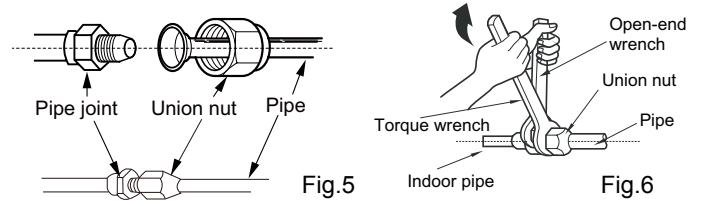


Fig.5

Fig.6

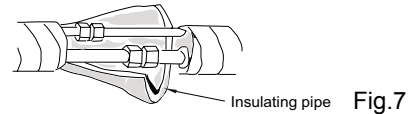


Fig.7

Refer to the following table for wrench moment of force:

Hex nut diameter(mm)	Tightening torque(N·m)
$\Phi 6$	15~20
$\Phi 9.52$	30~40
$\Phi 12$	45~55
$\Phi 16$	60~65
$\Phi 19$	70~75

6. Install Drain Hose

(1) Connect the drain hose to the outlet pipe of indoor unit.(As show in Fig.8)

(2) Bind the joint with tape.(As show in Fig.9)

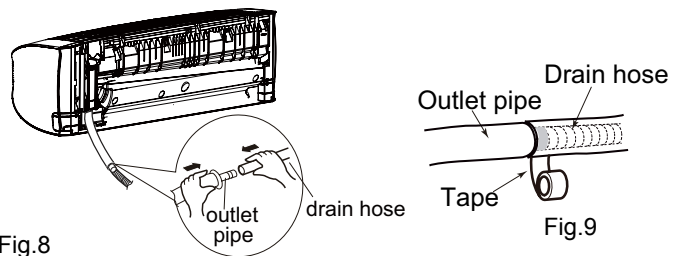


Fig.8

Fig.9

⚠ Note:

(1) Add insulating pipe in the indoor drain hose in order to prevent condensation.(As show in Fig.10)

(2) The drain pipe can only exit from the right or rear right side, otherwise it may cause water leakage.

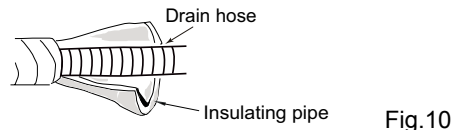
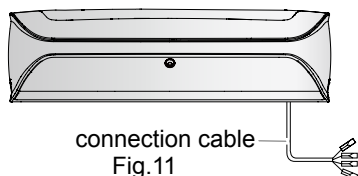


Fig.10

7. Connect Wire of Indoor Unit

The connection wire of indoor unit has been assembled before ex-factory, so you only need to check if it is loose before connecting wire.



⚠ Note:

If the length of power connection wire is insufficient, please contact the supplier for a new one. Avoid extending the wire by yourself.

8. Bind up Pipe

- (1) Bind up the connection pipe, power cord and drain hose with the band. (As show in Fig.12)
- (2) Reserve a certain length of drain hose and power cord for installation when binding them. When binding to a certain degree, separate the indoor power and then separate the drain hose. (As show in Fig.13)
- (3) Bind them evenly.
- (4) The liquid pipe and gas pipe should be bound separately at the end.

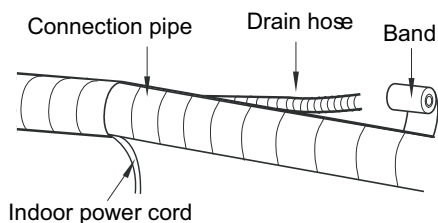
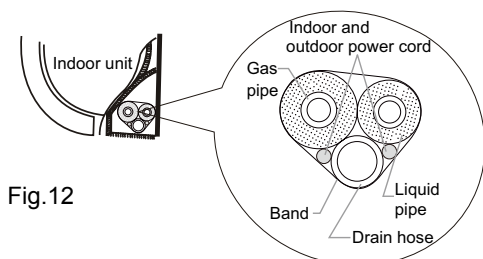


Fig.13

⚠ Note:

- (1) The power cord and control wire can't be crossed or winding.
- (2) The drain hose should be bound at the bottom.

9. Hang the Indoor Unit

- (1) Put the bound pipes in the wall pipe and then make them pass through the wall hole.
- (2) Hang the indoor unit on the wall-mounting frame.
- (3) Stuff the gap between pipes and wall hole with sealing gum.
- (4) Fix the wall pipe. (As show in Fig.14)
- (5) Check if the indoor unit is installed firmly and closed to the wall. (As show in Fig.15)

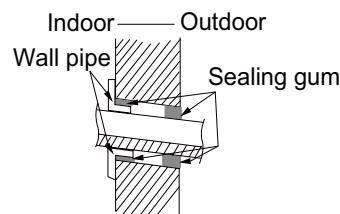


Fig.14

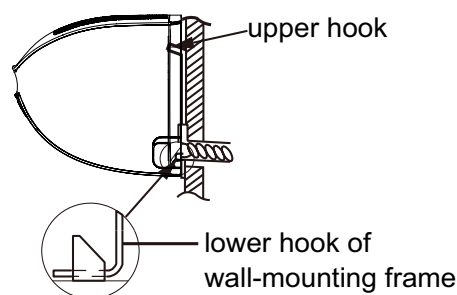


Fig.15

⚠ Note:

Do not bend the drain hose too excessively in order to prevent blocking.

8.6 Installation of Outdoor unit

1. Fix the Support of Outdoor Unit (Select it according to the actual installation situation)

- (1) Select installation location according to the house structure.
- (2) Fix the support of outdoor unit on the selected location with expansion screws.

⚠ Note:

- (1) Take sufficient protective measures when installing the outdoor unit.
- (2) Make sure the support can withstand at least four times the unit weight.
- (3) The outdoor unit should be installed at least 3cm above the floor in order to install drain joint. (As show in Fig.16)
- (4) For the unit with cooling capacity of 2300W~5000W, 6 expansion screws are needed; for the unit with cooling capacity of 6000W~8000W, 8 expansion screws are needed; for the unit with cooling capacity of 10000W~16000W, 10 expansion screws are needed.

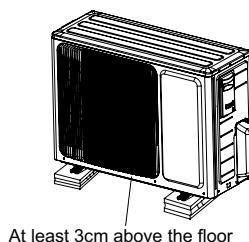
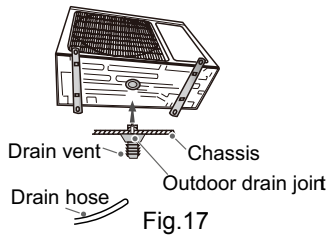


Fig.16

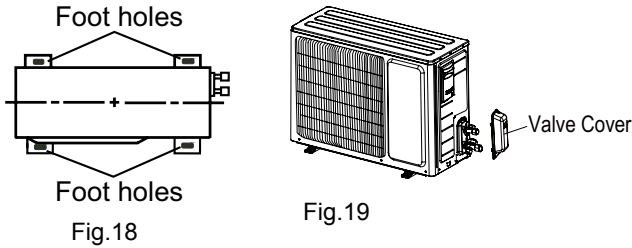
2. Install Drain Joint (Only for Cooling and Heating Unit)

- (1) Connect the outdoor drain joint into the hole on the chassis.
- (2) Connect the drain hose into the drain vent. (As show in Fig.17)



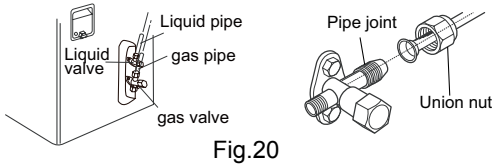
3. Fix Outdoor Unit

- (1) Place the outdoor unit on the support.
- (2) Fix the foot holes of outdoor unit with bolts. (As show in Fig.18)



4. Connect Indoor and Outdoor Pipes

- (1) Remove the screw on the right handle of outdoor unit and then remove the valve cover.(As show in Fig.19)
- (2) Remove the screw cap of valve and aim the pipe joint at the bellmouth of pipe.(As show in Fig.20)

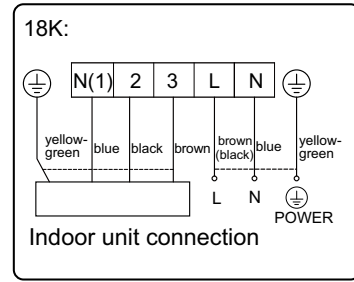
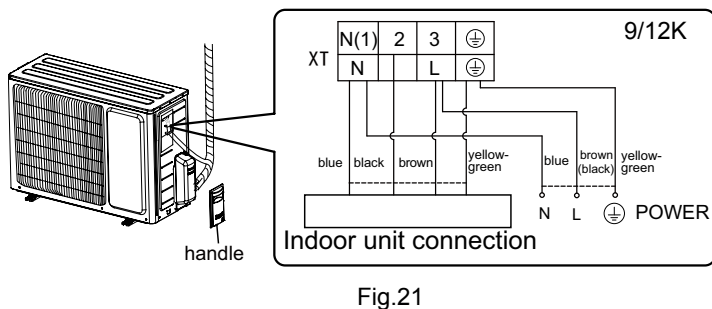


- (3) Pretightening the union nut with hand.
 - (4) Tighten the union nut with torque wrench .
- Refer to the following table for wrench moment of force:

Hex nut diameter	Tightening torque(N·m)
Φ6	15~20
Φ9.52	30~40
Φ12	45~55
Φ16	60~65
Φ19	70~75

5. Connect Outdoor Electric Wire

- (1) Remove the valve cover.
- (2) Remove the wire clip; connect the power connection wire and power cord to the wiring terminal according to the color; fix them with screws.(As show in Fig.21)



Note: the wiring board is for reference only, please refer to the actual one.

- (2) Fix the power connection wire and power cord with wire clip.

⚠ Note:

- (1) After tightening the screw, pull the power cord slightly to check if it is firm.
- (2) Never cut the power connection wire to prolong or shorten the distance.

6. Neaten the Pipes

- (1) The pipes should be placed along the wall, bent reasonably and hidden possibly. Min. semidiameter of bending the pipe is 10cm.
- (2) If the outdoor unit is higher than the wall hole, you must set a U-shaped curve in the pipe before pipe goes into the room, in order to prevent rain from getting into the room.(As show in Fig.22)

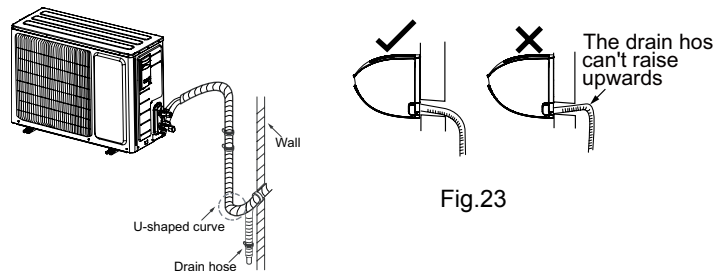


Fig.22

⚠ Note:

- (1) The through-wall height of drain hose shouldnt be higher than the outlet pipe hole of indoor unit.(As show in Fig.23)
- (2) Slant the drain hose slightly downwards. The drain hose can't be curved, raised and fluctuant, etc.(As show in Fig.24)
- (3) The water outlet can't be placed in water in order to drain smoothly.(As show in Fig.25)

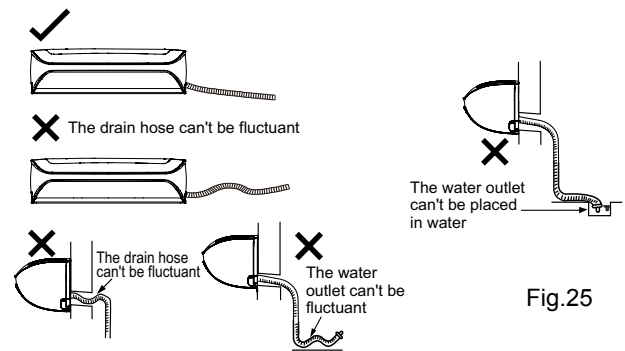


Fig.24

Fig.25

8.7 Vacuum Pumping and Leak

Detection

1. Use Vacuum Pump

(1) Remove the valve caps on the liquid valve and gas valve and the nut of refrigerant charging vent.

(2) Connect the charging hose of piezometer to the refrigerant charging vent of gas valve and then connect the other charging hose to the vacuum pump.

(3) Open the piezometer completely and operate for 10-15min to check if the pressure of piezometer remains in -0.1MPa.

(4) Close the vacuum pump and maintain this status for 1-2min to check if the pressure of piezometer remains in -0.1MPa. If the pressure decreases, there may be leakage.

(5) Remove the piezometer, open the valve core of liquid valve and gas valve completely with inner hexagon spanner.

(6) Tighten the screw caps of valves and refrigerant charging vent.(As show in Fig.26)

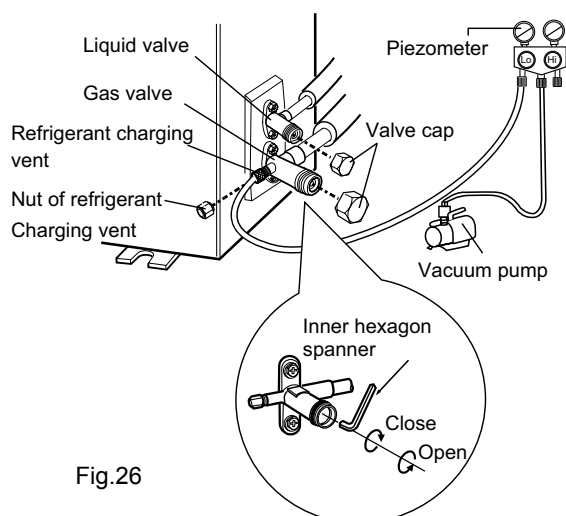


Fig.26

2. Leakage Detection

(1) With leakage detector:

Check if there is leakage with leakage detector.

(2) With soap water:

If leakage detector is not available, please use soap water for leakage detection. Apply soap water at the suspected position and keep the soap water for more than 3min. If there are air bubbles coming out of this position, there's a leakage.

8.8 Check after Installation and Test Operation

1. Check after Installation

Check according to the following requirement after finishing installation.

NO.	Items to be checked	Possible malfunction
1	Has the unit been installed firmly?	The unit may drop, shake or emit noise.
2	Have you done the refrigerant leakage test?	It may cause insufficient cooling (heating) capacity.
3	Is heat insulation of pipeline sufficient?	It may cause condensation and water dripping.
4	Is water drained well?	It may cause condensation and water dripping.
5	Is the voltage of power supply according to the voltage marked on the nameplate?	It may cause malfunction or damage the parts.
6	Is electric wiring and pipeline installed correctly?	It may cause malfunction or damage the parts.
7	Is the unit grounded securely?	It may cause electric leakage.
8	Does the power cord follow the specification?	It may cause malfunction or damage the parts.
9	Is there any obstruction in air inlet and air outlet?	It may cause insufficient cooling (heating) capacity.
10	The dust and sundries caused during installation are removed?	It may cause malfunction or damaging the parts.
11	The gas valve and liquid valve of connection pipe are open completely?	It may cause insufficient cooling (heating) capacity.
12	Is the inlet and outlet of piping hole been covered?	It may cause insufficient cooling (heating) capacity or waster electricity.

2. Test Operation

(1) Preparation of test operation

- The client approves the air conditioner installation.
- Specify the important notes for air conditioner to the client.

(2) Method of test operation

- Put through the power, press ON/OFF button on the remote controller to start operation.
- Press MODE button to select AUTO, COOL, DRY, FAN and HEAT to check whether the operation is normal or not.
- If the ambient temperature is lower than 16℃, the air conditioner can't start cooling.

9. Maintenance

9.1 Error Code List

NO.	Malfunction Name	Display Method of Indoor Unit			A/C status	Possible Causes	
		Dual-8 Code Display	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)				
			Operation Indicator	Cool Indicator			Heating Indicator
1	High pressure protection of system	E1				During cooling and drying operation, except indoor fan operates, all loads stop operation. During heating operation, the complete unit stops.	Possible reasons: 1. Refrigerant was superabundant; 2. Poor heat exchange (including filth blockage of heat exchanger and bad radiating environment); Ambient temperature is too high.
2	Antifreezing protection	E2				During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates.	1. Poor air-return in indoor unit; 2. Fan speed is abnormal; 3. Evaporator is dirty.
3	Refrigerant leakage protection	F0				The Dual-8 Code Display will show F0 and the complete unit stops.	1.Refrigerant leakage; 2.Indoor evaporator temperature sensor works abnormally; 3.The unit has been plugged up somewhere.
4	High discharge temperature protection of compressor	E4				During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates. During heating operation, all loads stop.	Please refer to the malfunction analysis (discharge protection, overload).
5	Overcurrent protection	E5				During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates. During heating operation, all loads stop.	1. Supply voltage is unstable; 2. Supply voltage is too low and load is too high; 3. Evaporator is dirty.
6	Communication Malfunction	E6				During cooling operation, compressor stops while indoor fan motor operates. During heating operation, the complete unit stops.	Refer to the corresponding malfunction analysis.
7	High temperature resistant protection	E8				During cooling operation: compressor will stop while indoor fan will operate. During heating operation, the complete unit stops.	Refer to the malfunction analysis (overload, high temperature resistant).
8	EEPROM malfunction	EE				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1
9	Limit/ decrease frequency due to high temperature of module	EU				All loads operate normally, while operation frequency for compressor is decreased	Discharging after the complete unit is de-energized for 20mins, check whether the thermal grease on IPM Module of outdoor control panel AP1 is sufficient and whether the radiator is inserted tightly. If its no use, please replace control panel AP1.
10	Malfunction protection of jumper cap	C5				Wireless remote receiver and button are effective, but can not dispose the related command	1. No jumper cap insert on mainboard. 2. Incorrect insert of jumper cap. 3. Jumper cap damaged. 4. Abnormal detecting circuit of mainboard.

NO.	Malfunction Name	Display Method of Indoor Unit				A/C status	Possible Causes
		Dual-8 Code Display	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)				
			Operation Indicator	Cool Indicator	Heating Indicator		
11	Gathering refrigerant	Fo				When the outdoor unit receive signal of Gathering refrigerant ,the system will be forced to run under cooling mode for gathering refrigerant	Nominal cooling mode
12	Indoor ambient temperature sensor is open/short circuited	F1				During cooling and drying operation, indoor unit operates while other loads will stop; during heating operation, the complete unit will stop operation.	1. Loosening or bad contact of indoor ambient temp. sensor and mainboard terminal. 2. Components in mainboard fell down leads short circuit. 3. Indoor ambient temp. sensor damaged.(check with sensor resistance value chart) 4. Mainboard damaged.
13	Indoor evaporator temperature sensor is open/short circuited	F2				AC stops operation once reaches the setting temperature. Cooling, drying: internal fan motor stops operation while other loads stop operation; heating: AC stop operation	1. Loosening or bad contact of Indoor evaporator temp. sensor and mainboard terminal. 2. Components on the mainboard fall down leads short circuit. 3. Indoor evaporator temp. sensor damaged.(check temp. sensor value chart for testing) 4. Mainboard damaged.
14	Outdoor ambient temperature sensor is open/short circuited	F3				During cooling and drying operating, compressor stops while indoor fan operates; During heating operation, the complete unit will stop operation	Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)
15	Outdoor condenser temperature sensor is open/short circuited	F4				During cooling and drying operation, compressor stops while indoor fan will operate; During heating operation, the complete unit will stop operation.	Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)
16	Outdoor discharge temperature sensor is open/short circuited	F5				During cooling and drying operation, compressor will sop after operating for about 3 mins, while indoor fan will operate; During heating operation, the complete unit will stop after operating for about 3 mins.	1.Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor) 2.The head of temperature sensor hasnt been inserted into the copper tube
17	Limit/ decrease frequency due to overload	F6				All loads operate normally, while operation frequency for compressor is decreased	Refer to the malfunction analysis (overload, high temperature resistant)
18	Decrease frequency due to overcurrent	F8				All loads operate normally, while operation frequency for compressor is decreased	The input supply voltage is too low; System pressure is too high and overload

NO.	Malfunction Name	Display Method of Indoor Unit				A/C status	Possible Causes
		Dual-8 Code Display	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)				
			Operation Indicator	Cool Indicator	Heating Indicator		
19	Decrease frequency due to high air discharge	F9				All loads operate normally, while operation frequency for compressor is decreased	Overload or temperature is too high; Refrigerant is insufficient; Malfunction of electric expansion valve (EKV)
20	Limit/decrease frequency due to antifreezing	FH				All loads operate normally, while operation frequency for compressor is decreased	Poor air-return in indoor unit or fan speed is too low
21	Voltage for DC bus-bar is too high	PH				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	1. Measure the voltage of position L and N on wiring board (XT), if the voltage is higher than 265VAC, turn on the unit after the supply voltage is increased to the normal range. 2.If the AC input is normal, measure the voltage of electrolytic capacitor C on control panel (AP1), if its normal, theres malfunction for the circuit, please replace the control panel (AP1)
22	Voltage of DC bus-bar is too low	PL				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	1. Measure the voltage of position L and N on wiring board (XT), if the voltage is higher than 150VAC, turn on the unit after the supply voltage is increased to the normal range. 2.If the AC input is normal, measure the voltage of electrolytic capacitor C on control panel (AP1), if its normal, theres malfunction for the circuit, please replace the control panel (AP1)
23	Compressor Min frequency in test state	P0					Showing during min. cooling or min. heating test
24	Compresso r rated frequency in test state	P1					Showing during nominal cooling or nominal heating test
25	Compressor maximum frequency in test state	P2					Showing during max. cooling or max. heating test

NO.	Malfunction Name	Display Method of Indoor Unit			A/C status	Possible Causes	
		Dual-8 Code Display	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)				
			Operation Indicator	Cool Indicator			Heating Indicator
26	Compressor intermediate frequency in test state	P3				Showing during middle cooling or middle heating test	
27	Overcurrent protection of phase current for compressor	P5				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	
28	Charging malfunction of capacitor	PU				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	
29	Malfunction of module temperature sensor circuit	P7				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	
30	Module high temperature protection	P8				During cooling operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	
31	Decrease frequency due to high temperature resistant during heating operation	H0				All loads operate normally, while operation frequency for compressor is decreased	
32	Static dedusting protection	H2					
33	Overload protection for compressor	H3				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	

NO.	Malfunction Name	Display Method of Indoor Unit				A/C status	Possible Causes
		Dual-8 Code Display	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)				
			Operation Indicator	Cool Indicator	Heating Indicator		
34	System is abnormal	H4				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (overload, high temperature resistant)
35	IPM protection	H5				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (IPM protection, loss of synchronism protection and overcurrent protection of phase current for compressor.
36	Internal motor (fan motor) do not operate	H6				Internal fan motor, external fan motor, compressor and electric heater stop operation,guide louver stops at present location.	<ol style="list-style-type: none"> 1. Bad contact of DC motor feedback terminal. 2. Bad contact of DC motor control end. 3. Fan motor is stalling. 4. Motor malfunction. 5. Malfunction of mainboard rev detecting circuit.
37	Desynchronizing of compressor	H7				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (IPM protection, loss of synchronism protection and overcurrent protection of phase current for compressor.
38	PFC protection	HC				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Replace outdoor control panel AP1 or Reactor
39	Outdoor DC fan motor malfunction	L3				Outdoor DC fan motor malfunction lead to compressor stop operation,	DC fan motor malfunction or system blocked or the connector loosed
40	power protection	L9				compressor stop operation and Outdoor fan motor will stop 30s latter , 3 minutes latter fan motor and compressor will restart	To protect the electrical components when detect high power
41	Indoor unit and outdoor unit doesn't match	LP				compressor and Outdoor fan motor can't work	Indoor unit and outdoor unit doesn't match
42	Failure start-up	LC				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis

NO.	Malfunction Name	Display Method of Indoor Unit			A/C status	Possible Causes	
		Dual-8 Code Display	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)				
			Operation Indicator	Cool Indicator			Heating Indicator
43	Malfunction of phase current detection circuit for compressor	U1				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1
44	Malfunction of voltage dropping for DC bus-bar	U3				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Supply voltage is unstable
45	Malfunction of complete units current detection	U5				During cooling and drying operation, the compressor will stop while indoor fan will operate; During heating operating, the complete unit will stop operation.	Theres circuit malfunction on outdoor units control panel AP1, please replace the outdoor units control panel AP1.
46	The four-way valve is abnormal	U7				If this malfunction occurs during heating operation, the complete unit will stop operation.	1. Supply voltage is lower than AC175V; 2. Wiring terminal 4V is loosened or broken; 3. 4V is damaged, please replace 4V.
47	Zero-crossing malfunction of outdoor unit	U9				During cooling operation, compressor will stop while indoor fan will operate; during heating, the complete unit will stop operation.	Replace outdoor control panel AP1
48	Defrosting		OFF 3S and blink once (during blinking, ON 10s and OFF 0.5s)			Defrosting will occur in heating mode. Compressor will operate while indoor fan will stop operation.	Its the normal state
49	Malfunction of zero-cross detection circuit	U8				The complete unit stops	1. Power supply is abnormal; 2. Detection circuit of indoor control mainboard is abnormal.
50	Malfunction of detecting plate(WIFI)	JF				Loads operate normally, while the unit can't be normally controlled by APP.	1. Main board of indoor unit is damaged; 2. Detection board is damaged; 3. The connection between indoor unit and detection board is not good;

NO.	Malfunction Name	Display Method of indoor unit				A/C status	Possible Causes
		Dual-8 code Display	Indicator Display(during blinking, ON 0.5s and OFF 0.5s)				
			Operation Indicator	Cool Indicator	Heating Indicator		
51	Communication malfunction between display board and IDU mainboard	e6				Cooling: compressor stops, outdoor fan stops, indoor fan operates Heating: compressor stops, outdoor fan stops, indoor fan stops	1. Poor connection between display board and mainboard 2. Connection wire between display board and mainboard is broken 3. Failure of display board: communication failure with the mainboard 4. Failure of mainboard: communication failure with the mainboard with the display board
52	Communication malfunction between display board and I Sense board (use remote control to display the malfunction or cancel display ("press Light button for 6 times within 4s"))	e2				The unit operates normally Some I Sense function is failed	1. Model without I Sense detection device: if this malfunction is reported, please check if the selected jumper cap is correct? 2. Model with I Sense detection device: connection failure between display board and I Sense conversion board? 3. Model with I Sense detection device: connection wire between display board and I Sense conversion board is broken? 4. Model with I Sense detection device: failure of display board: communication failure with I Sense board 5. Model with I Sense detection device: failure of I Sense conversion board: communication failure with display board?
53	Communication malfunction between I Sense board conversion board and GridEye sensor	rE				The unit operates normally Failure of some I Sense functions	Model without I Sense detection device: if this malfunction is reported, please check if the selected jumper cap is correct? Model with I Sense detection device: 1. I Sense conversion board and I Sense sensor are connected improperly 2. Connection wire between I Sense conversion board and I Sense sensor is broken 3. Failure of I Sense conversion board: communication failure with I Sense sensor? 4. Failure of I Sense sensor?

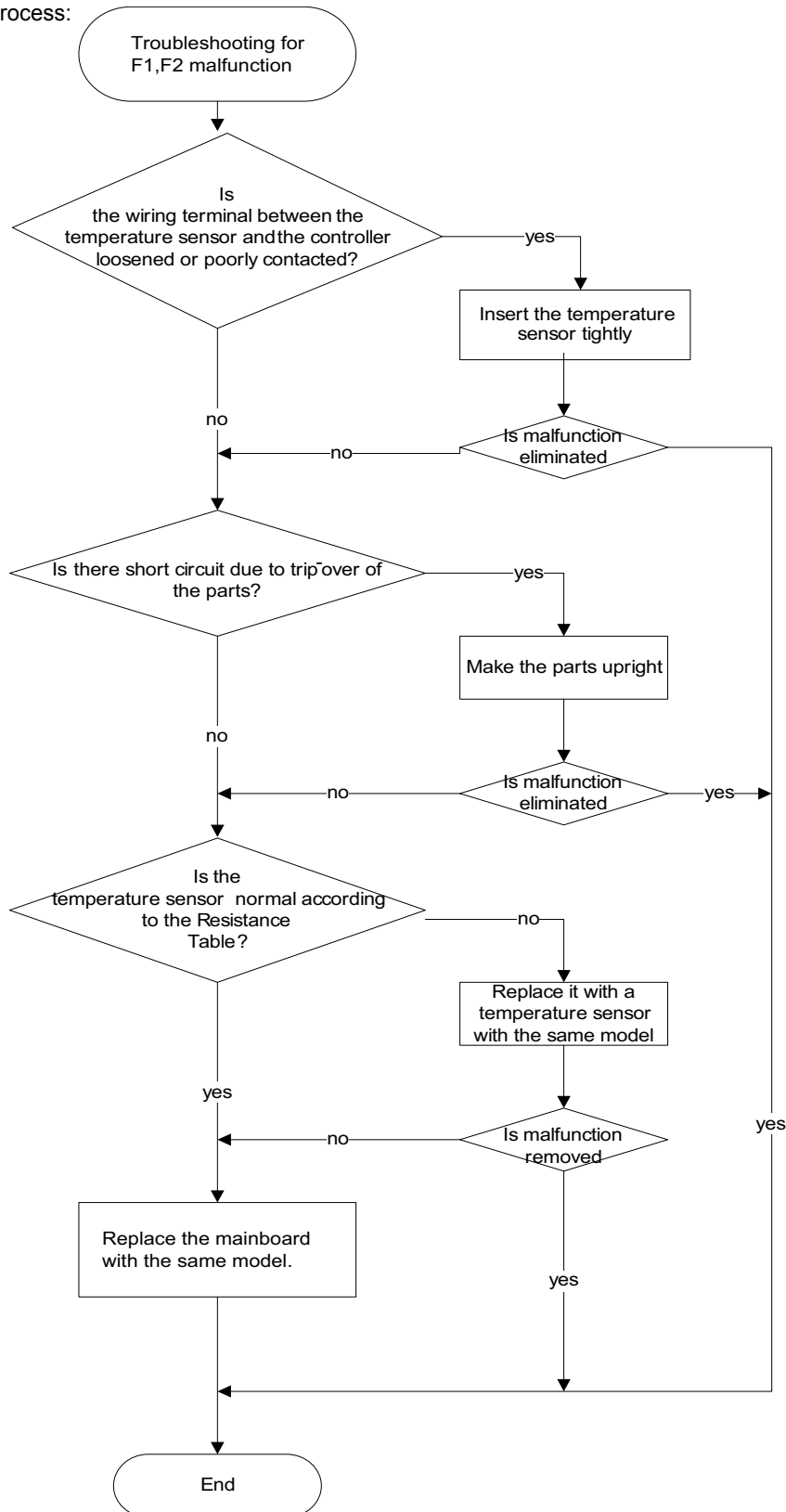
9.2 Troubleshooting for Main Malfunction

1. Malfunction of Temperature Sensor F1, F2

Main detection points:

- Is the wiring terminal between the temperature sensor and the controller loosened or poorly contacted?
- Is there short circuit due to trip-over of the parts?
- Is the temperature sensor broken?
- Is mainboard broken?

Malfunction diagnosis process:

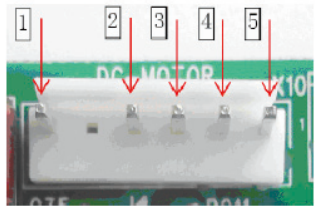
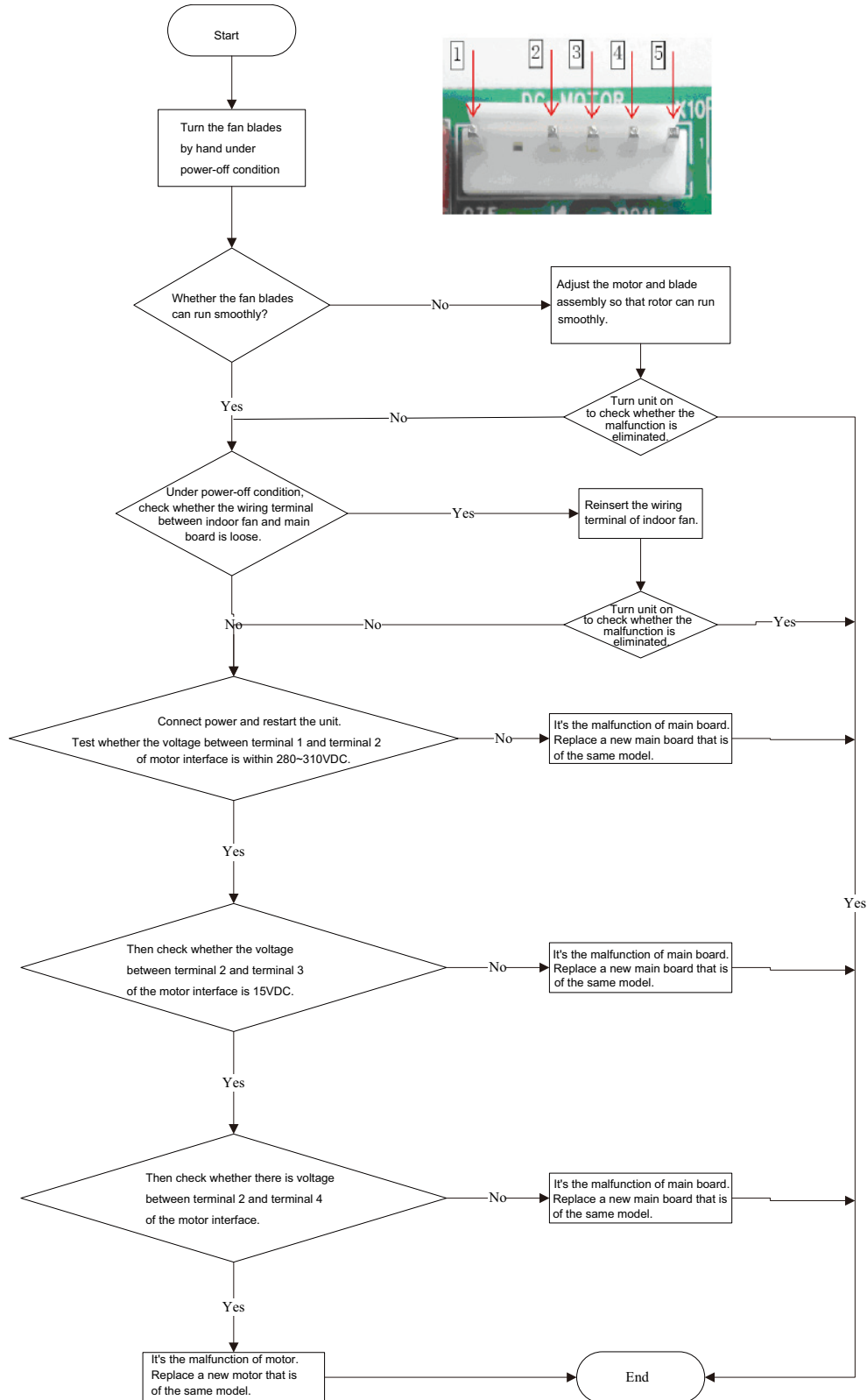


2. Malfunction of Blocked Protection of IDU Fan Motor H6

Main detection points:

- Smoothly the control terminal of PG motor connected tightly?
- Smoothly the feedback interface of PG motor connected tightly?
- The fan motor can't operate?
- The motor is broken?
- Detection circuit of the mainboard is defined abnormal?

Malfunction diagnosis process:

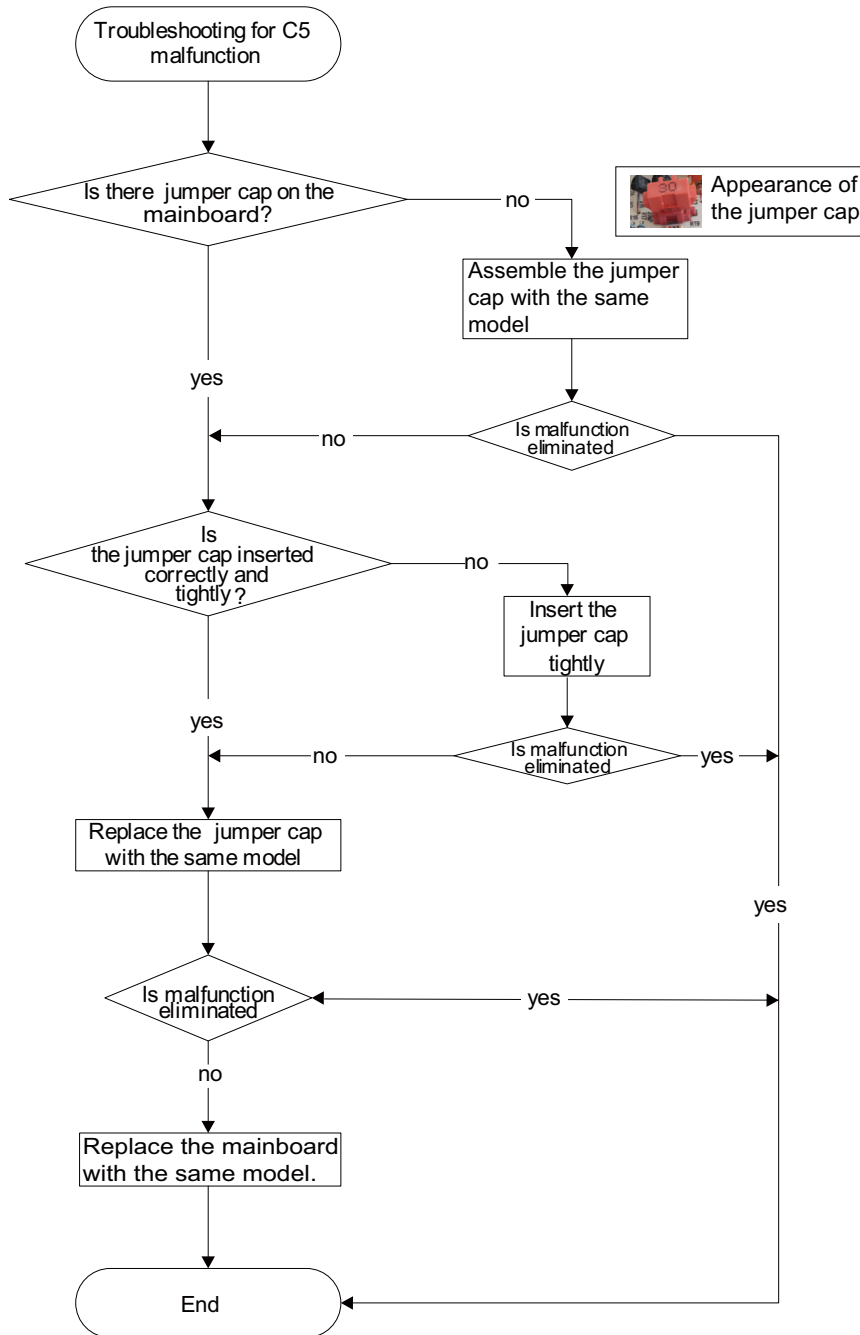


3. Malfunction of Protection of Jumper Cap C5

Main detection points:

- Malfunction Is there jumper cap on the mainboard?
- Is the jumper cap inserted correctly and tightly?
- The jumper is broken?
- Detection circuit of the mainboard is defined abnormal?

Malfunction diagnosis process:

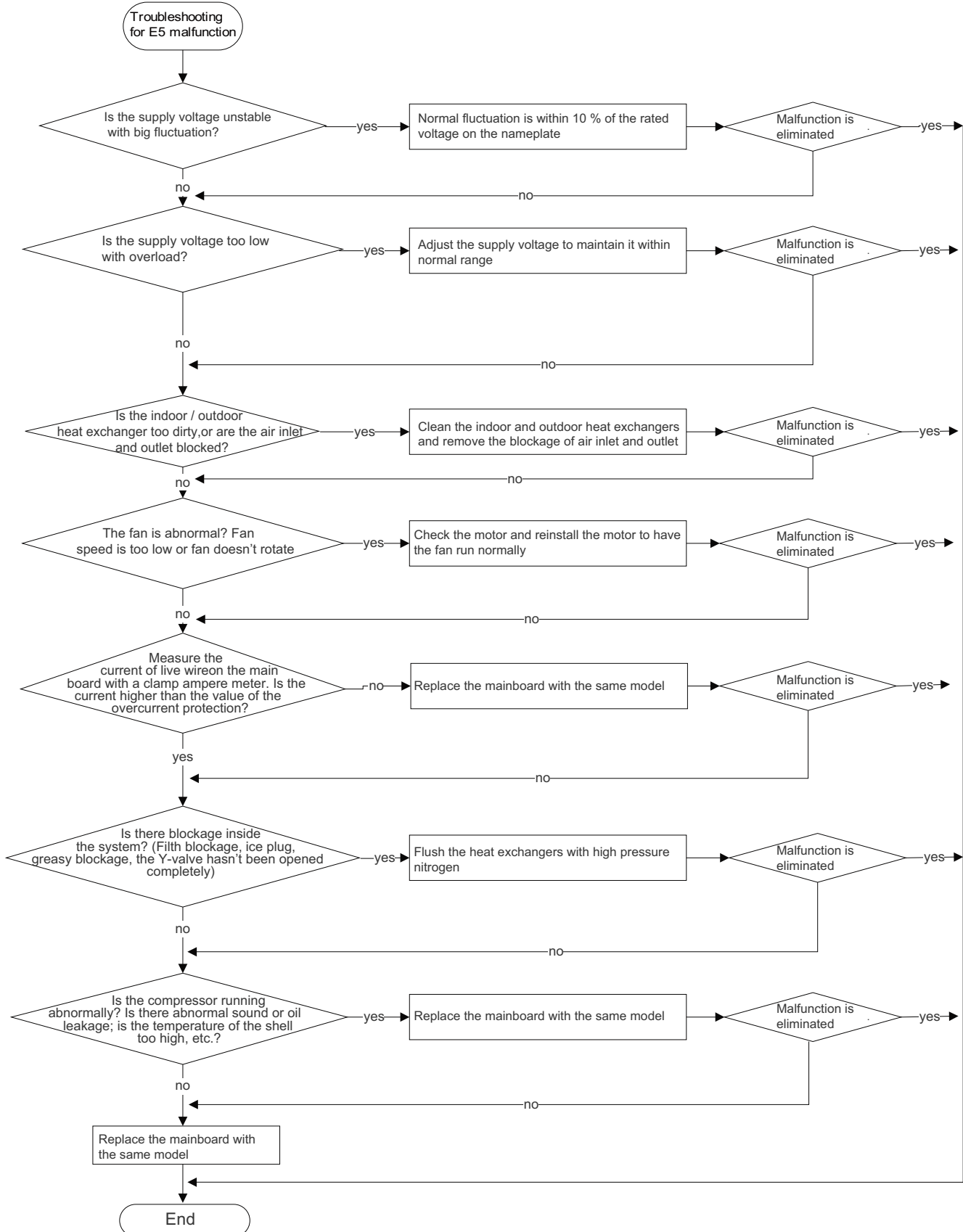


4. Malfunction of Overcurrent Protection E5

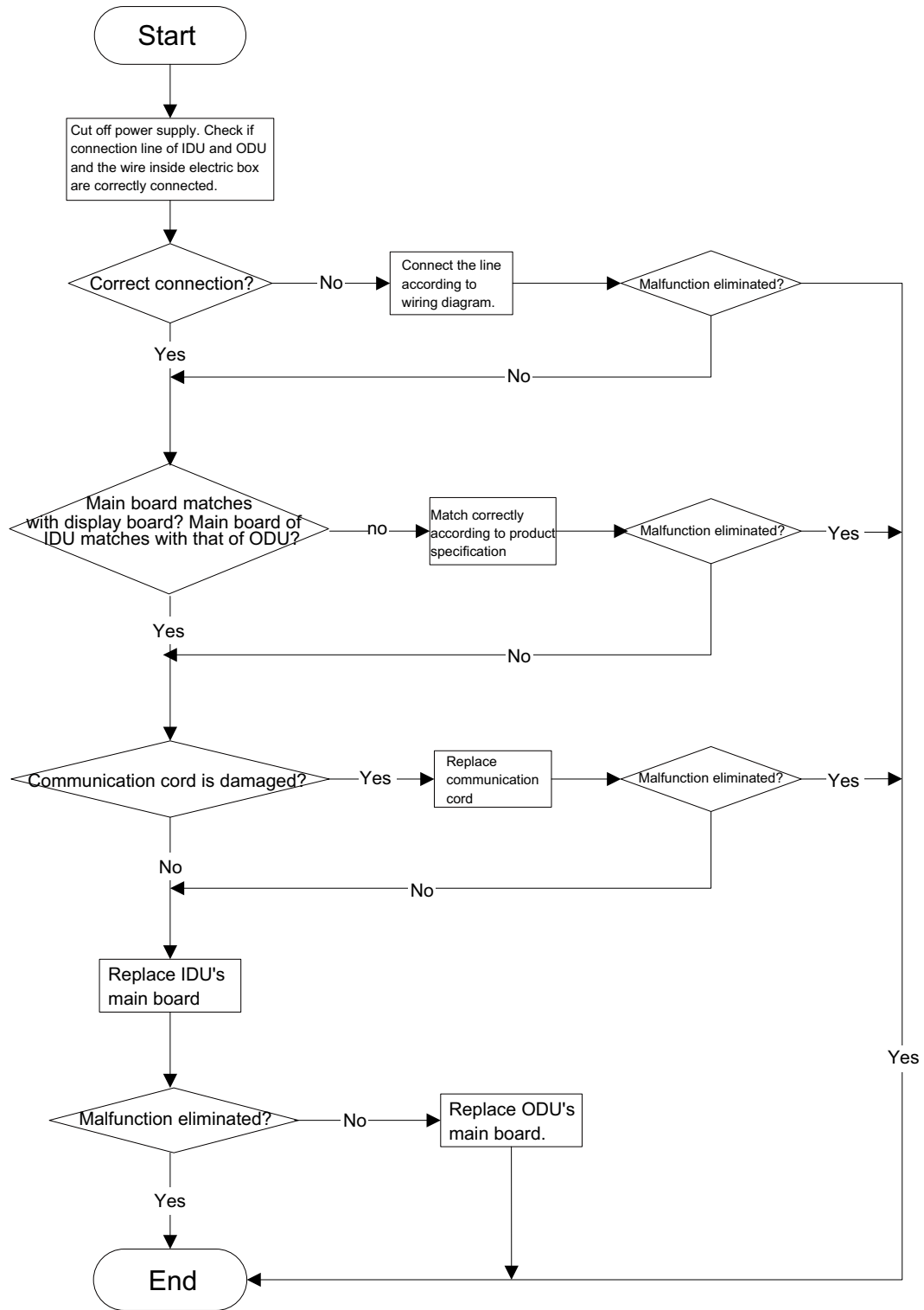
Main detection points:

- Eliminated Is the supply voltage unstable with big fluctuation?
- Is the supply voltage too low with overload?
- Hardware trouble?

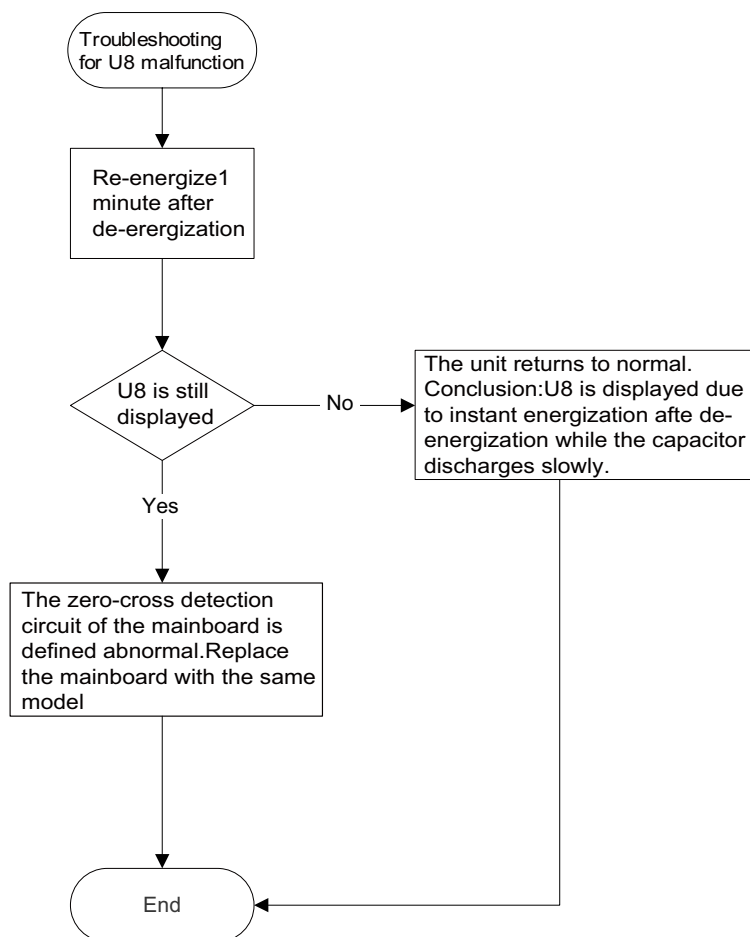
Malfunction diagnosis process:



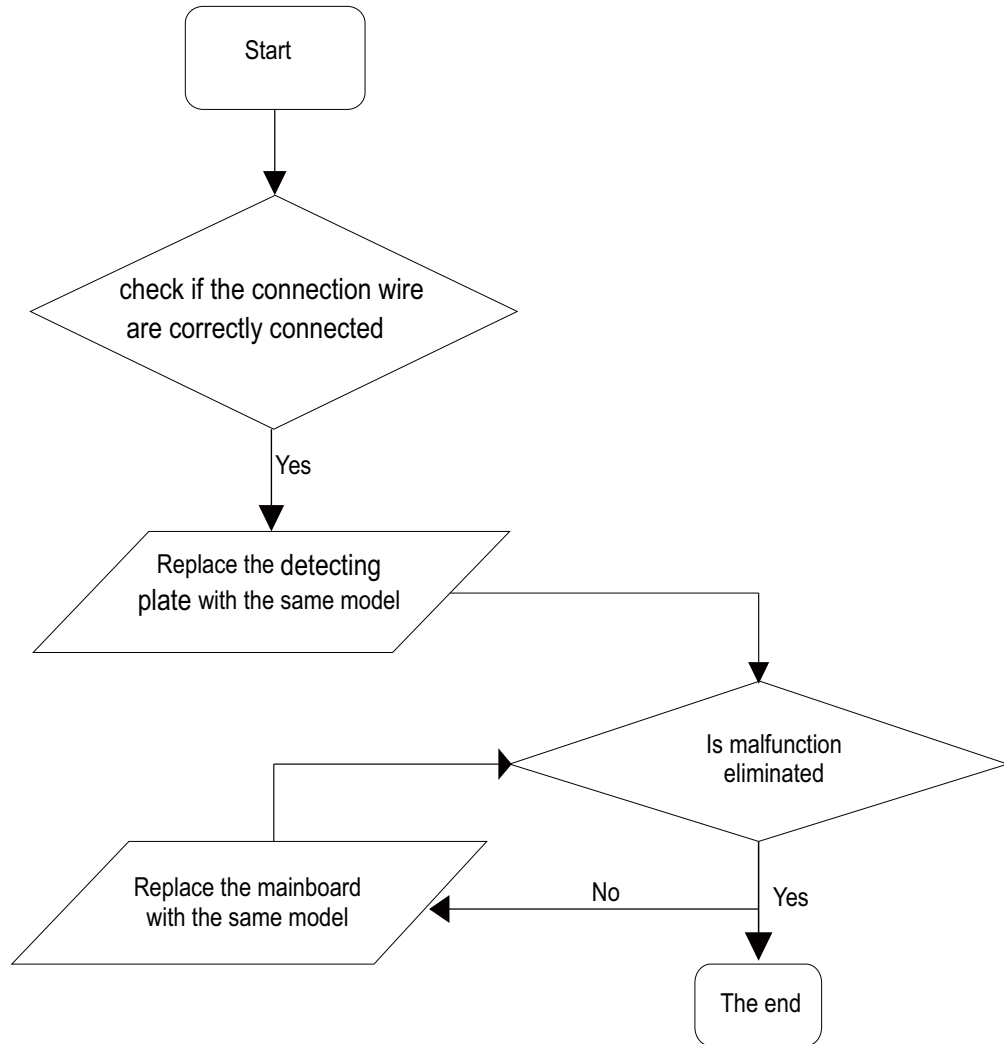
5. Communication Malfunction E6



6. Malfunction of Zero-crossing Inspection Circuit Malfunction of the IDU Fan Motor U8



7. Malfunction of detecting plate(WIFI) JF



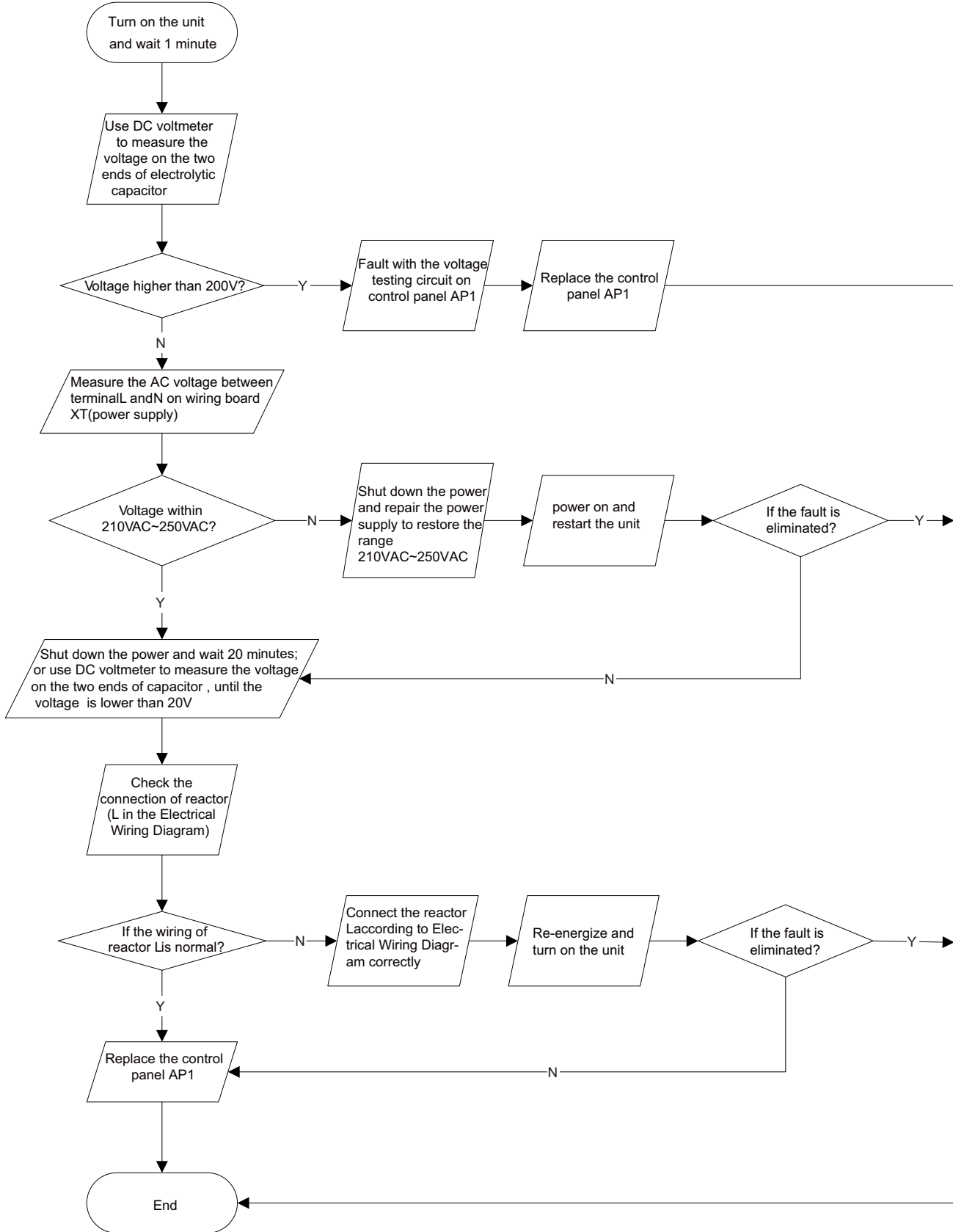
Outdoor unit

(1) Capacitor charge fault (Fault with outdoor unit) (AP1 below refers to the outdoor control panel)

Main Check Points:

- Use AC voltmeter to check if the voltage between terminal L and N on the wiring board is within 210VAC~240VAC.
- Is the reactor (L) correctly connected? Is the connection loose or fallen? Is the reactor (L) damaged?

Fault diagnosis process:

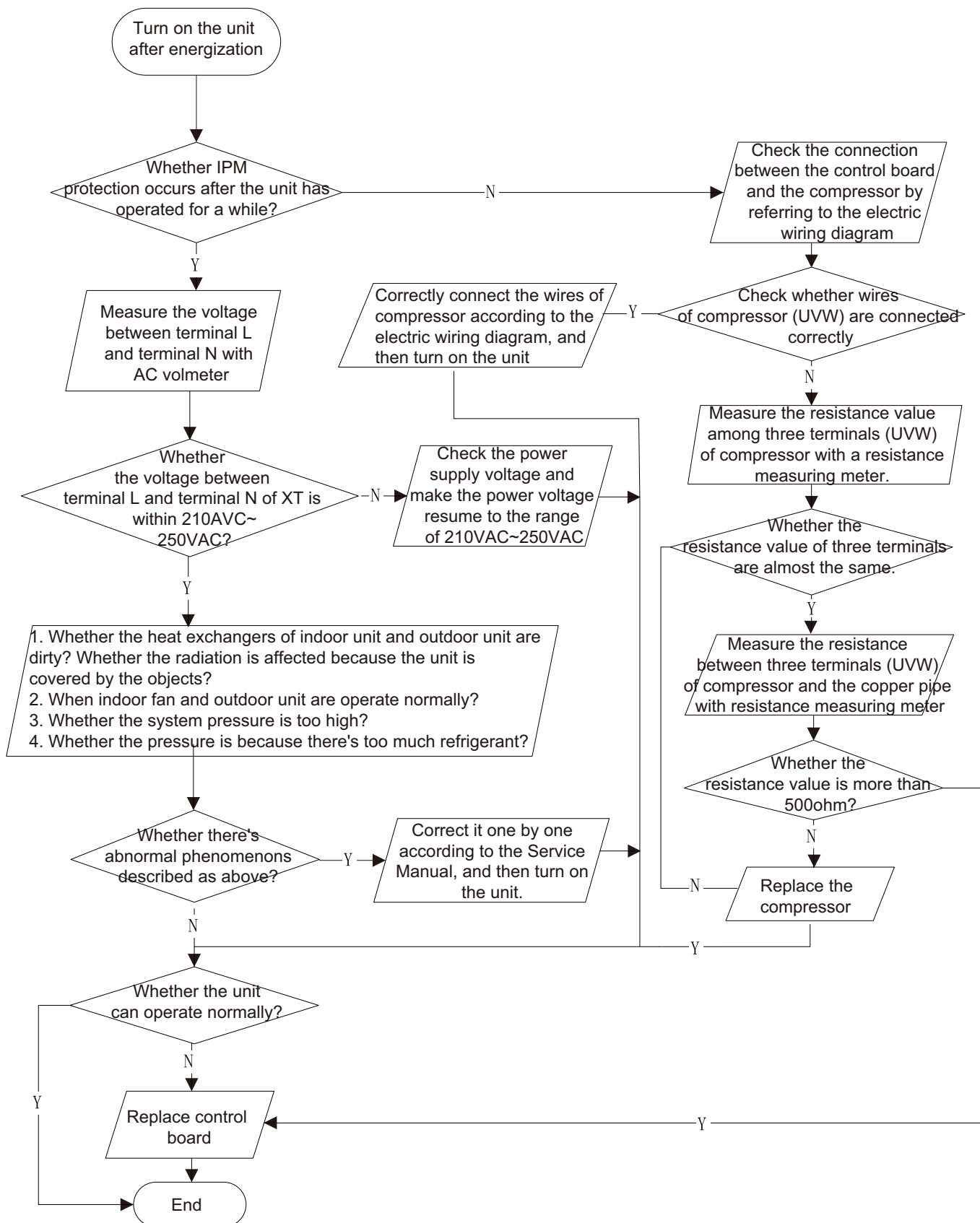


(2) **IPM protection, phase current overcurrent (the control board as below indicates the control board of outdoor unit) H5/P5**

Mainly detect:

- (1) Compressor COMP terminal (2) voltage of power supply (3) compressor
- (4) Refrigerant-charging volume (5) air outlet and air inlet of outdoor/indoor unit

Troubleshooting:

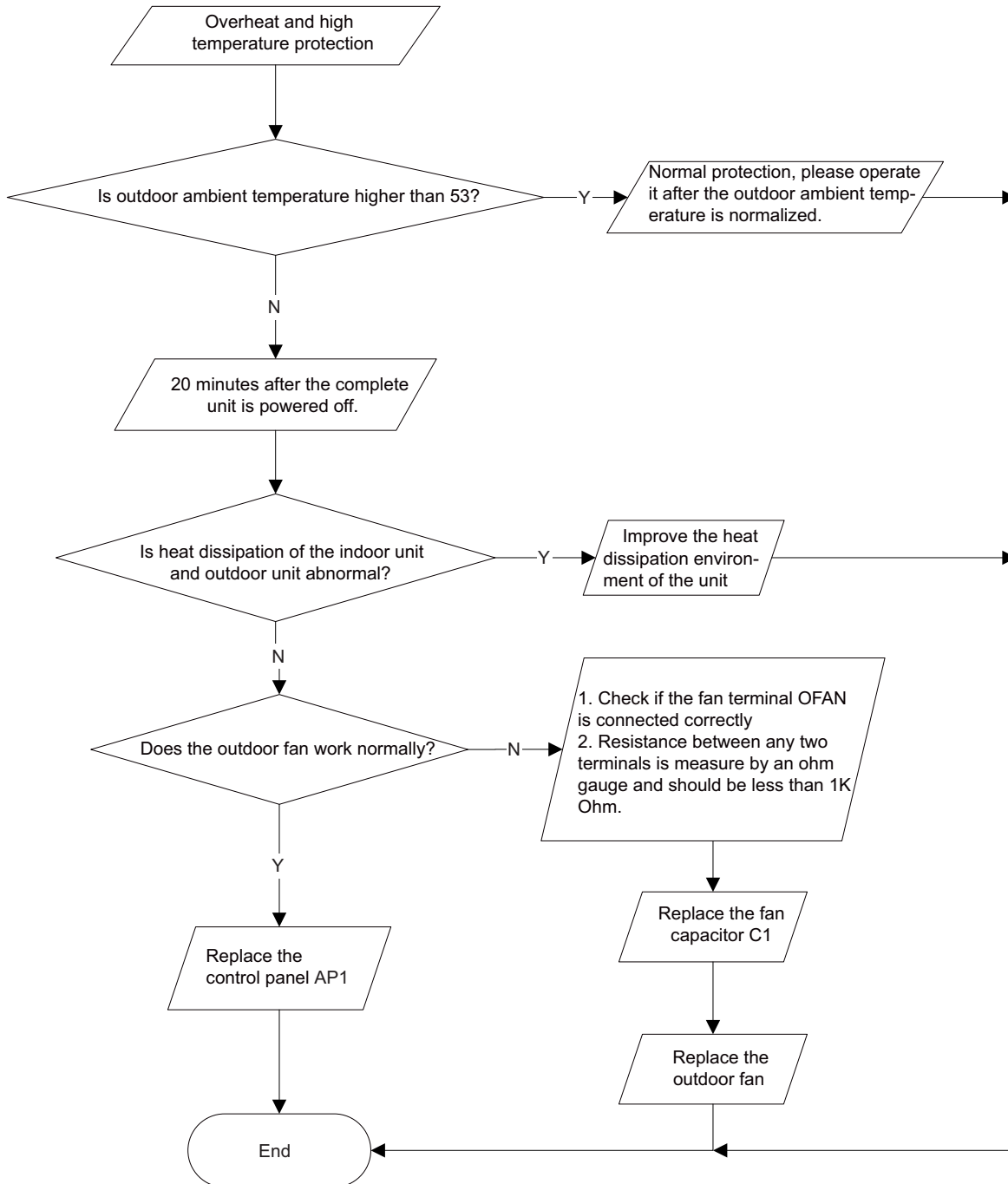


(3)High temperature and overload protection diagnosis (AP1 hereinafter refers to the control board of the outdoor unit)

Mainly detect:

- Is outdoor ambient temperature in normal range?
- Are the outdoor and indoor fans operating normally?
- Is the heat dissipation environment inside and outside the unit good?

Fault diagnosis process:

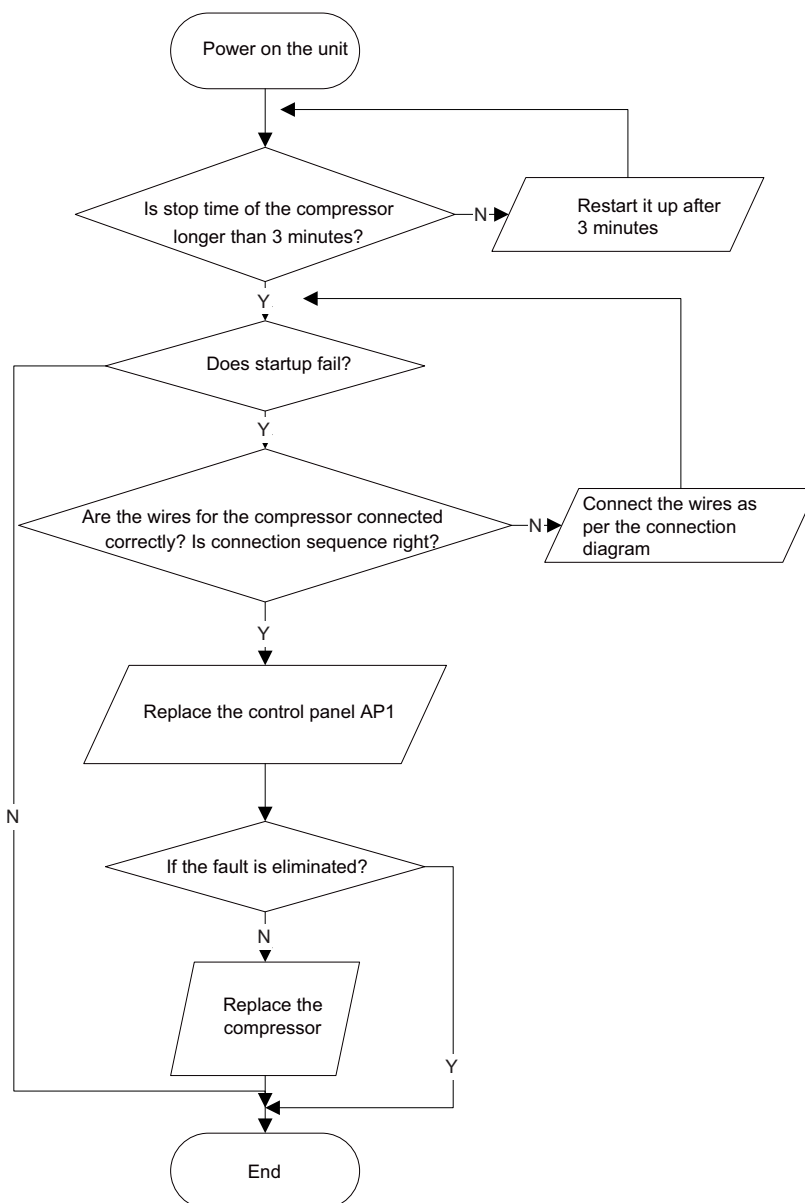


(4) Start-up failure (following AP1 for outdoor unit control board)

Mainly detect:

- Whether the compressor wiring is connected correct?
- Is compressor broken?
- Is time for compressor stopping enough?

Fault diagnosis process:

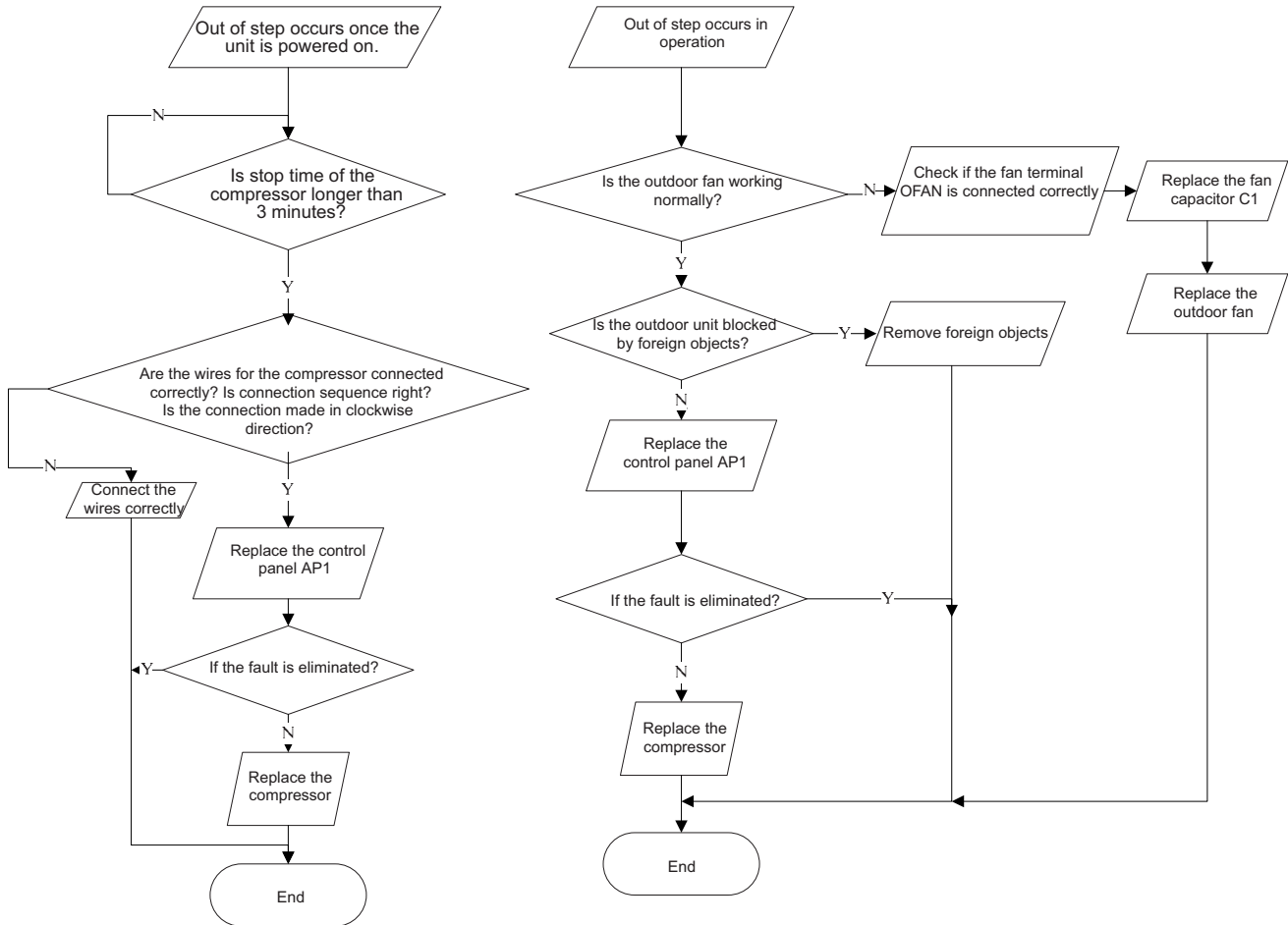


(5) Out of step diagnosis for the compressor (AP1 hereinafter refers to the control board of the outdoor unit)

Mainly detect:

- Is the system pressure too high?
- Is the input voltage too low?

Fault diagnosis process:

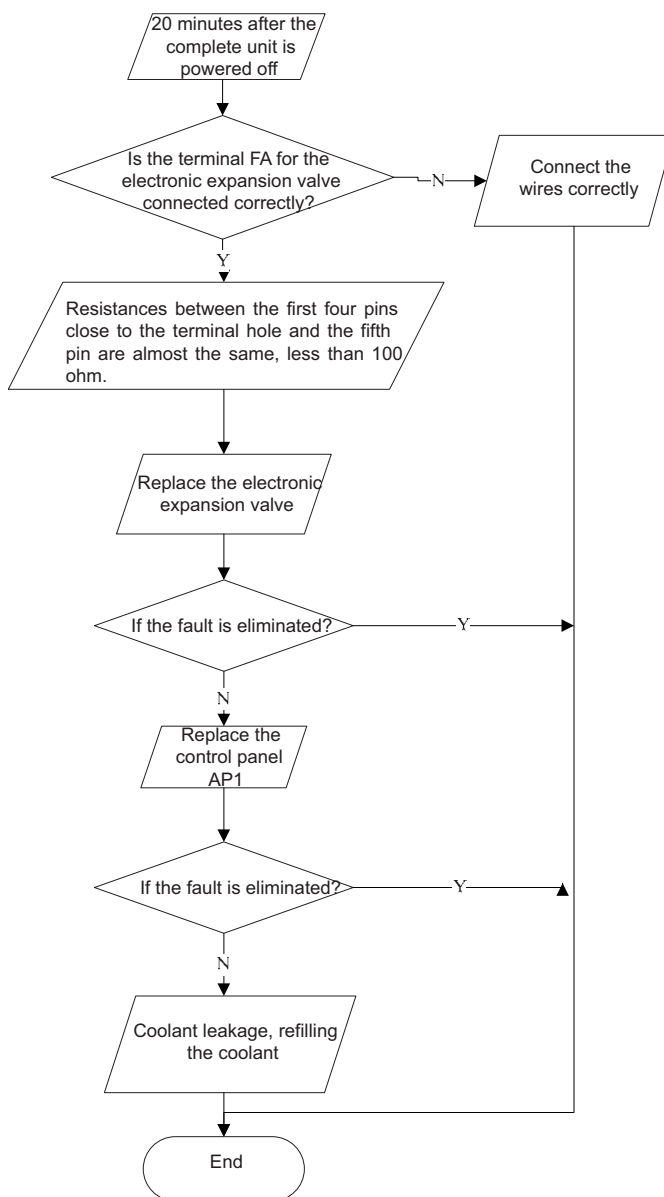


(6)Overload and air exhaust malfunction diagnosis (following AP1 for outdoor unit control board)

Mainly detect:

- Is the PMV connected well or not? Is PMV damaged?
- Is refrigerant leaked?

Fault diagnosis process:



9.3 Troubleshooting for Normal Malfunction

1. Air Conditioner can't be Started Up

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
No power supply, or poor connection for power plug	After energization, operation indicator isn't bright and the buzzer can't give out sound	Confirm whether it's due to power failure. If yes, wait for power recovery. If not, check power supply circuit and make sure the power plug is connected well.
Wrong wire connection between indoor unit and outdoor unit, or poor connection for wiring terminals	Under normal power supply circumstances, operation indicator isn't bright after energization	Check the circuit according to circuit diagram and connect wires correctly. Make sure all wiring terminals are connected firmly
Electric leakage for air conditioner	After energization, room circuit breaker trips off at once	Make sure the air conditioner is grounded reliably Make sure wires of air conditioner is connected correctly Check the wiring inside air conditioner. Check whether the insulation layer of power cord is damaged; if yes, place the power cord.
Model selection for air switch is improper	After energization, air switch trips off	Select proper air switch
Malfunction of remote controller	After energization, operation indicator is bright, while no display on remote controller or buttons have no action.	Replace batteries for remote controller Repair or replace remote controller

2. Poor Cooling (Heating) for Air Conditioner

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
Set temperature is improper	Observe the set temperature on remote controller	Adjust the set temperature
Rotation speed of the IDU fan motor is set too low	Small wind blow	Set the fan speed at high or medium
Filter of indoor unit is blocked	Check the filter to see it's blocked	Clean the filter
Installation position for indoor unit and outdoor unit is improper	Check whether the installation position is proper according to installation requirement for air conditioner	Adjust the installation position, and install the rainproof and sunproof for outdoor unit
Refrigerant is leaking	Discharged air temperature during cooling is higher than normal discharged wind temperature; Discharged air temperature during heating is lower than normal discharged wind temperature; unit's pressure is much lower than regulated range	Find out the leakage causes and deal with it. Add refrigerant.
Malfunction of 4-way valve	Blow cold wind during heating	Replace the 4-way valve
Malfunction of capillary	Discharged air temperature during cooling is higher than normal discharged wind temperature; Discharged air temperature during heating is lower than normal discharged wind temperature; Unit pressure is much lower than regulated range. If refrigerant isn't leaking, part of capillary is blocked	Replace the capillary
Flow volume of valve is insufficient	The pressure of valves is much lower than that stated in the specification	Open the valve completely
Malfunction of horizontal louver	Horizontal louver can't swing	Refer to point 3 of maintenance method for details
Malfunction of the IDU fan motor	The IDU fan motor can't operate	Refer to troubleshooting for H6 for maintenance method in details
Malfunction of the ODU fan motor	The ODU fan motor can't operate	Refer to point 4 of maintenance method for details
Malfunction of compressor	Compressor can't operate	Refer to point 5 of maintenance method for details

3. Horizontal Louver can't Swing

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
Wrong wire connection, or poor connection	Check the wiring status according to circuit diagram	Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly
Stepping motor is damaged	Stepping motor can't operate	Repair or replace stepping motor
Main board is damaged	Others are all normal, while horizontal louver can't operate	Replace the main board with the same model

4. ODU Fan Motor can't Operate

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
Wrong wire connection, or poor connection	Check the wiring status according to circuit diagram	Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly
Capacity of the ODU fan motor is damaged	Measure the capacity of fan capacitor with an universal meter and find that the capacity is out of the deviation range indicated on the nameplate of fan capacitor.	Replace the capacity of fan
Power voltage is a little low or high	Use universal meter to measure the power supply voltage. The voltage is a little high or low	Suggest to equip with voltage regulator
Motor of outdoor unit is damaged	When unit is on, cooling/heating performance is bad and ODU compressor generates a lot of noise and heat.	Change compressor oil and refrigerant. If no better, replace the compressor with a new one

5. Compressor can't Operate

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
Wrong wire connection, or poor connection	Check the wiring status according to circuit diagram	Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly
Capacity of compressor is damaged	Measure the capacity of fan capacitor with an universal meter and find that the capacity is out of the deviation range indicated on the nameplate of fan capacitor.	Replace the compressor capacitor
Power voltage is a little low or high	Use universal meter to measure the power supply voltage. The voltage is a little high or low	Suggest to equip with voltage regulator
Coil of compressor is burnt out	Use universal meter to measure the resistance between compressor terminals and it's 0	Repair or replace compressor
Cylinder of compressor is blocked	Compressor can't operate	Repair or replace compressor

6. Air Conditioner is Leaking

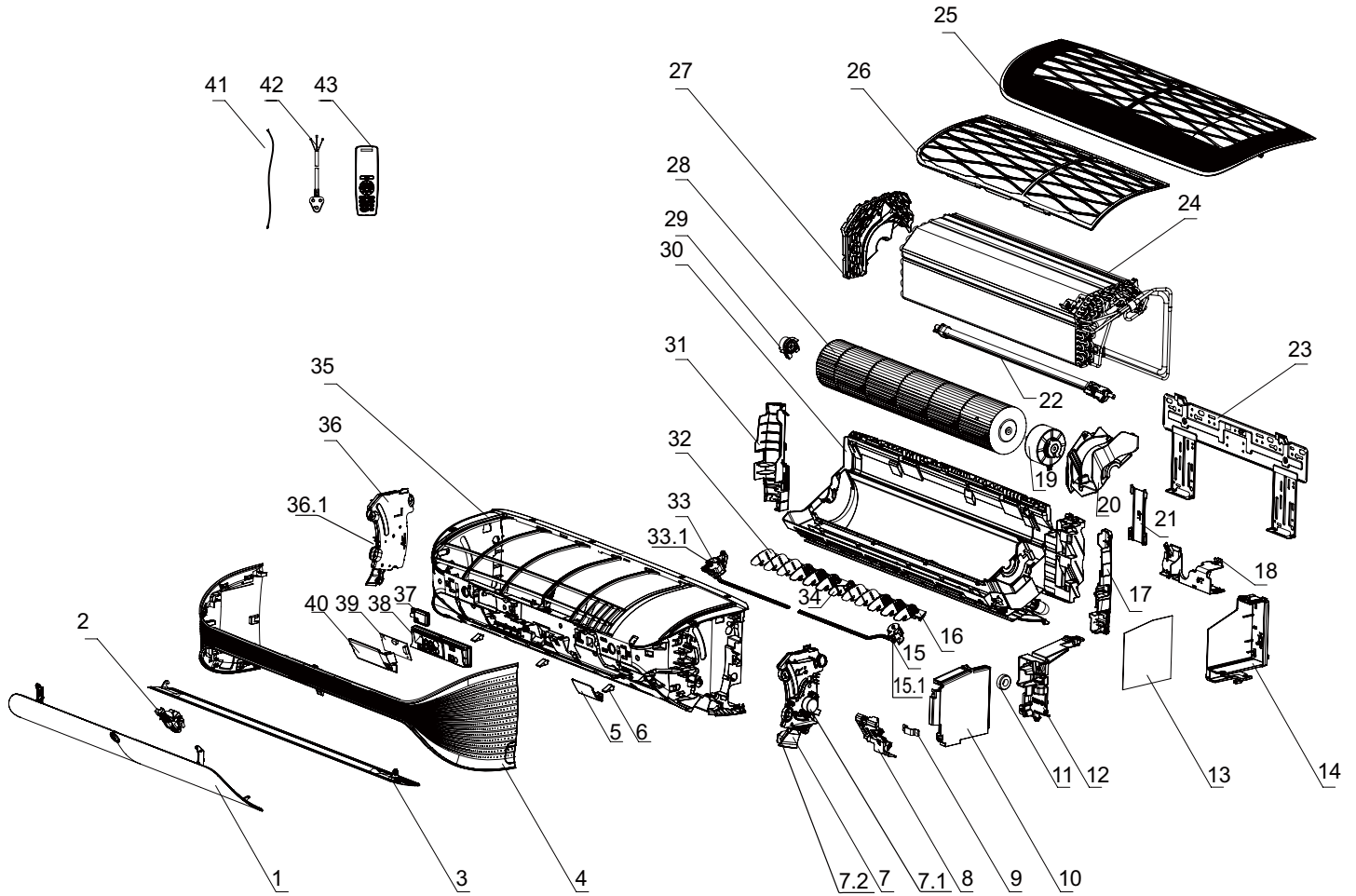
Possible causes	Discriminating method (air conditioner status)	Troubleshooting
Drain pipe is blocked	Water leaking from indoor unit	Eliminate the foreign objects inside the drain pipe
Drain pipe is broken	Water leaking from drain pipe	Replace drain pipe
Wrapping is not tight	Water leaking from the pipe connection place of indoor unit	Wrap it again and bundle it tightly

7. Abnormal Sound and Vibration

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
When turn on or turn off the unit, the panel and other parts will expand and there's abnormal sound	Theres the sound of "PAPA"	Normal phenomenon. Abnormal sound will disappear after a few minutes.
When turn on or turn off the unit, there's abnormal sound due to flow of refrigerant inside air conditioner	Water-running sound can be heard	Normal phenomenon. Abnormal sound will disappear after a few minutes.
Foreign objects inside the indoor unit or therere parts touching together inside the indoor unit	Theres abnormal sound fro indoor unit	Remove foreign objects. Adjust all parts position of indoor unit, tighten screws and stick damping plaster between connected parts
Foreign objects inside the outdoor unit or therere parts touching together inside the outdoor unit	Theres abnormal sound fro outdoor unit	Remove foreign objects. Adjust all parts position of outdoor unit, tighten screws and stick damping plaster between connected parts
Short circuit inside the magnetic coil	During heating, the way valve has abnormal electromagnetic sound	Replace magnetic coil
Abnormal shake of compressor	Outdoor unit gives out abnormal sound	Adjust the support foot mat of compressor, tighten the bolts
Abnormal sound inside the compressor	Abnormal sound inside the compressor	If add too much refrigerant during maintenance, please reduce refrigerant properly. Replace compressor for other circumstances.

10. Exploded View and Parts List

10.1 Indoor Unit



The component picture is only for reference; please refer to the actual product.

NO.	Description	Part Code		Qty
		GWH09AKC-K6DNA1A/I		
		Product Code	CB340N00100	
1	Front Panel	200003060007T01	20000306000701T03	1
2	Sensor Sub-assy(HUMAN BODY INDUCTION METER)	000481000001	000481000003	1
3	Guide Louver	000136060015	000136060026	1
4	Decorative Board Sub-assy	000085060013	000085060009	1
5	Seal Cap(terminal)	200191060005	20019106000501P	1
6	Screw Cover	200005060002	0000506000201P	1
7	Right Driving Box Sub-assy	000045060002	000045060003	1
7.1	Stepping Motor	150102000006	150102000006	1
7.2	Connecting Rod Sub-assy	000110060002	000110060005	1
8	Holder (terminal)	200115060001	200115060001	1
9	Wire Clamp	200015060013	200015060013	1
10	Electric Box 3	200013060008	200013060008	1
11	Magnetic Ring	430005000003	430005000003	1
12	Electric Box 2	200013060007	200013060007	1
13	Main Board	300002061028	300002061028	1
14	Electric Box 1	200013060006	200013060006	1
15	Sweep Motor Assembly (right)	000211060002	000211060002	1
15.1	Stepping Motor	1501215201	1501215201	1
16	Air Louver(right)	200007060010	200007060010	1
17	Left Side Plate	200085060002	20008506000201P	1
18	Mouseproof Board	200071060001	200071060001	1
19	Fan Motor	15012466	15012466	1
20	Motor Press Plate	200020060001	200020060001	1
21	Connecting pipe clamp	24242024	24242024	1
22	Electric Heater	/	/	/
23	Wall Mounting Frame Sub-assy	01252021	01252021	1
24	Evaporator Assy	011001060221	011001060221	1
25	Into The Grid	200226060008	20022606000801P	1
26	Filter Sub-Assy	111001060011	11100106001101	1
27	Evaporator Support	200025060002	200025060002	1
28	Cross Flow Fan	103001060001	103001060001	1
29	Axile Bush Sub-assy	10542047	10542047	1
30	Rear Case Sub-Assy	00037706000501	00037706000501	1
31	Right Side Plate	200086060001	20008606000101P	1
32	Air Louver (left)	200007060001	200007060001	1
33	Sweep Motor Assembly (left)	000211060007	000211060007	1
33.1	Stepping Motor	1501215202	1501215202	1
34	Air Louver (Middle)	200007060011	200007060011	1
35	Front Case	200002060001	20000206000101P	1
36	Left Driving Box Sub-assy	10542039	10542039	1
36.1	Stepping Motor	150102000006	150102000006	1
37	Detecting Plate	30110144	30110144	1
38	Display Board	300001060535	300001060535	1
39	Pinboard	300023000007	300023000007	1
40	Seal Cap(HUMAN BODY INDUCTION board)	000503000001	000503000002	1
41	Connecting Cable	410103060036	410103060036	1
42	Connecting Cable	/	/	/
43	Remote Controller	305001060054	305001060054	1

Above data is subject to change without notice.

NO.	Description	Part Code		Qty
		GWH12AKC-K6DNA1A/I		
		Product Code		
		CB340N00200	CB340N00201	
1	Front Panel	200003060007T01	20000306000701T03	1
2	Sensor Sub-assy(HUMAN BODY INDUCTION METER)	000481000001	000481000003	1
3	Guide Louver	000136060015	000136060026	1
4	Decorative Board Sub-assy	000085060013	000085060009	1
5	Seal Cap(terminal)	200191060005	20019106000501P	1
6	Screw Cover	200005060002	0000506000201P	1
7	Right Driving Box Sub-assy	000045060002	000045060003	1
7.1	Stepping Motor	150102000006	150102000006	1
7.2	Connecting Rod Sub-assy	000110060002	000110060005	1
8	Holder (terminal)	200115060001	200115060001	1
9	Wire Clamp	200015060013	200015060013	1
10	Electric Box 3	200013060008	200013060008	1
11	Magnetic Ring	430005000003	430005000003	1
12	Electric Box 2	200013060007	200013060007	1
13	Main Board	300002061028	300002061028	1
14	Electric Box 1	200013060006	200013060006	1
15	Sweep Motor Assembly (right)	000211060002	000211060002	1
15.1	Stepping Motor	1501215201	1501215201	1
16	Air Louver(right)	200007060010	200007060010	1
17	Left Side Plate	200085060002	20008506000201P	1
18	Mouseproof Board	200071060001	200071060001	1
19	Fan Motor	15012466	15012466	1
20	Motor Press Plate	200020060001	200020060001	1
21	Connecting pipe clamp	24242024	24242024	1
22	Electric Heater	/	/	/
23	Wall Mounting Frame Sub-assy	01252021	01252021	1
24	Evaporator Assy	011001060221	011001060221	1
25	Into The Grid	200226060008	20022606000801P	1
26	Filter Sub-Assy	111001060011	11100106001101	1
27	Evaporator Support	200025060002	200025060002	1
28	Cross Flow Fan	103001060001	103001060001	1
29	Axile Bush Sub-assy	10542047	10542047	1
30	Rear Case Sub-Assy	00037706000501	00037706000501	1
31	Right Side Plate	200086060001	20008606000101P	1
32	Air Louver (left)	200007060001	200007060001	1
33	Sweep Motor Assembly (left)	000211060007	000211060007	1
33.1	Stepping Motor	1501215202	1501215202	1
34	Air Louver (Middle)	200007060011	200007060011	1
35	Front Case	200002060001	20000206000101P	1
36	Left Driving Box Sub-assy	10542039	10542039	1
36.1	Stepping Motor	150102000006	150102000006	1
37	Detecting Plate	30110144	30110144	1
38	Display Board	300001060535	300001060535	1
39	Pinboard	300023000007	300023000007	1
40	Seal Cap(HUMAN BODY INDUCTION board)	000503000001	000503000002	1
41	Connecting Cable	410103060036	410103060036	1
42	Connecting Cable	/	/	/
43	Remote Controller	305001060054	305001060054	1

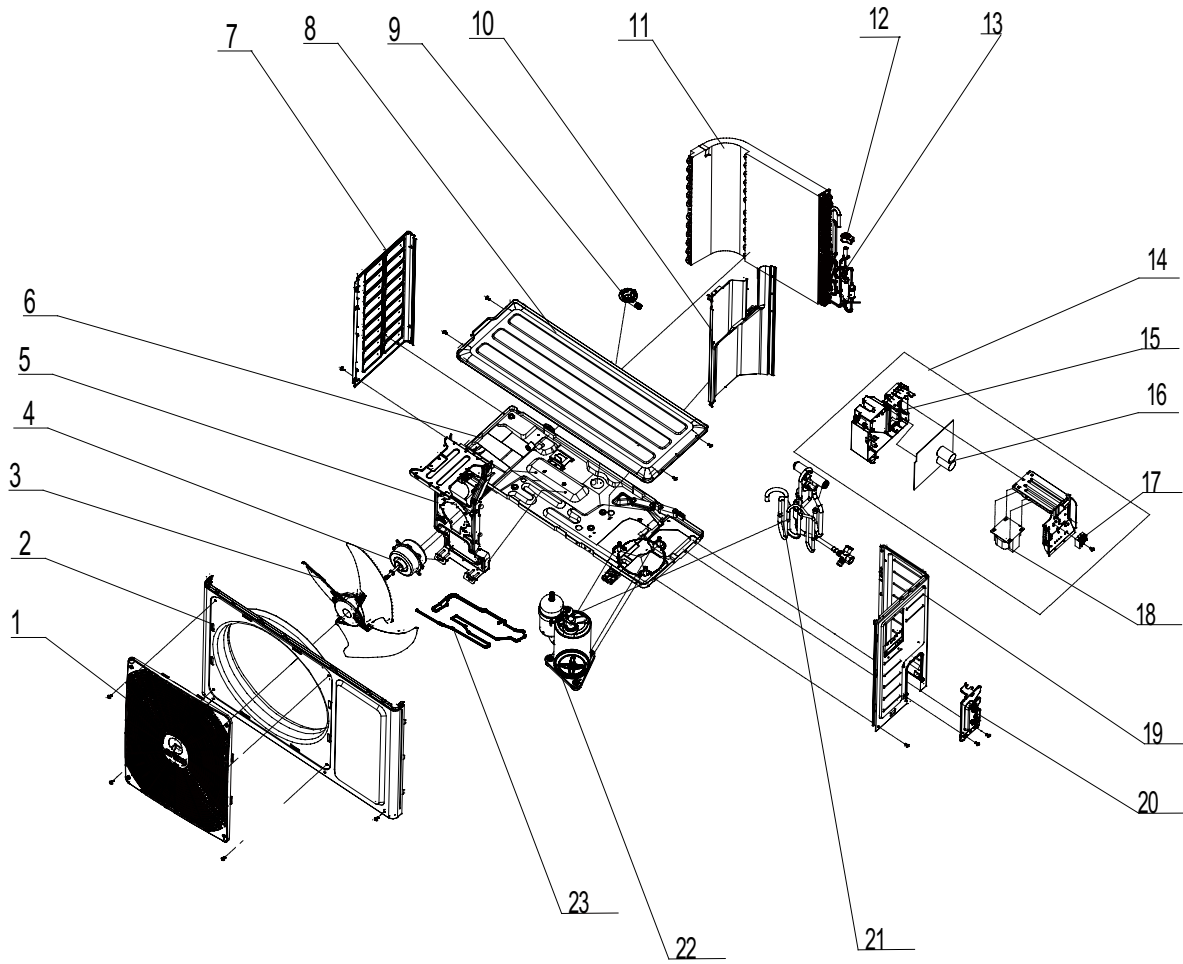
Above data is subject to change without notice.

NO.	Description	Part Code	Qty
		GWH18AKC-K6DNA1A/I	
Product Code		CB340N00300	
1	Front Panel	200003060007T01	1
2	Sensor Sub-assy(HUMAN BODY INDUCTION METER)	000481000001	1
3	Guide Louver	000136060015	1
4	Decorative Board Sub-assy	000085060013	1
5	Seal Cap(terminal)	200191060005	1
6	Screw Cover	200005060002	1
7	Right Driving Box Sub-assy	000045060002	1
7.1	Stepping Motor	150102000006	1
7.2	Connecting Rod Sub-assy	000110060002	1
8	Holder (terminal)	200115060001	1
9	Wire Clamp	200015060013	1
10	Electric Box 3	200013060008	1
11	Magnetic Ring	430005000003	1
12	Electric Box 2	200013060007	1
13	Main Board	300002061028	1
14	Electric Box 1	200013060006	1
15	Sweep Motor Assembly (right)	000211060002	1
15.1	Stepping Motor	1501215201	1
16	Air Louver(right)	200007060010	1
17	Left Side Plate	200085060002	1
18	Mouseproof Board	200071060001	1
19	Fan Motor	15012466	1
20	Motor Press Plate	200020060001	1
21	Connecting pipe clamp	24242024	1
22	Electric Heater	/	/
23	Wall Mounting Frame Sub-assy	01252021	1
24	Evaporator Assy	011001060049	1
25	Into The Grid	200226060008	1
26	Filter Sub-Assy	111001060011	1
27	Evaporator Support	200025060002	1
28	Cross Flow Fan	103001060001	1
29	Axile Bush Sub-assy	10542047	1
30	Rear Case Sub-Assy	00037706000501	1
31	Right Side Plate	200086060001	1
32	Air Louver (left)	200007060001	1
33	Sweep Motor Assembly (left)	000211060007	1
33.1	Stepping Motor	1501215202	1
34	Air Louver (Middle)	200007060011	1
35	Front Case	200002060001	1
36	Left Driving Box Sub-assy	10542039	1
36.1	Stepping Motor	150102000006	1
37	Detecting Plate	30110144	1
38	Display Board	300001060535	1
39	Pinboard	300023000007	1
40	Seal Cap(HUMAN BODY INDUCTION board)	000503000001	1
41	Connecting Cable	410103060036	1
42	Connecting Cable	/	/
43	Remote Controller	305001060054	1

Above data is subject to change without notice.

10.2 Outdoor Unit

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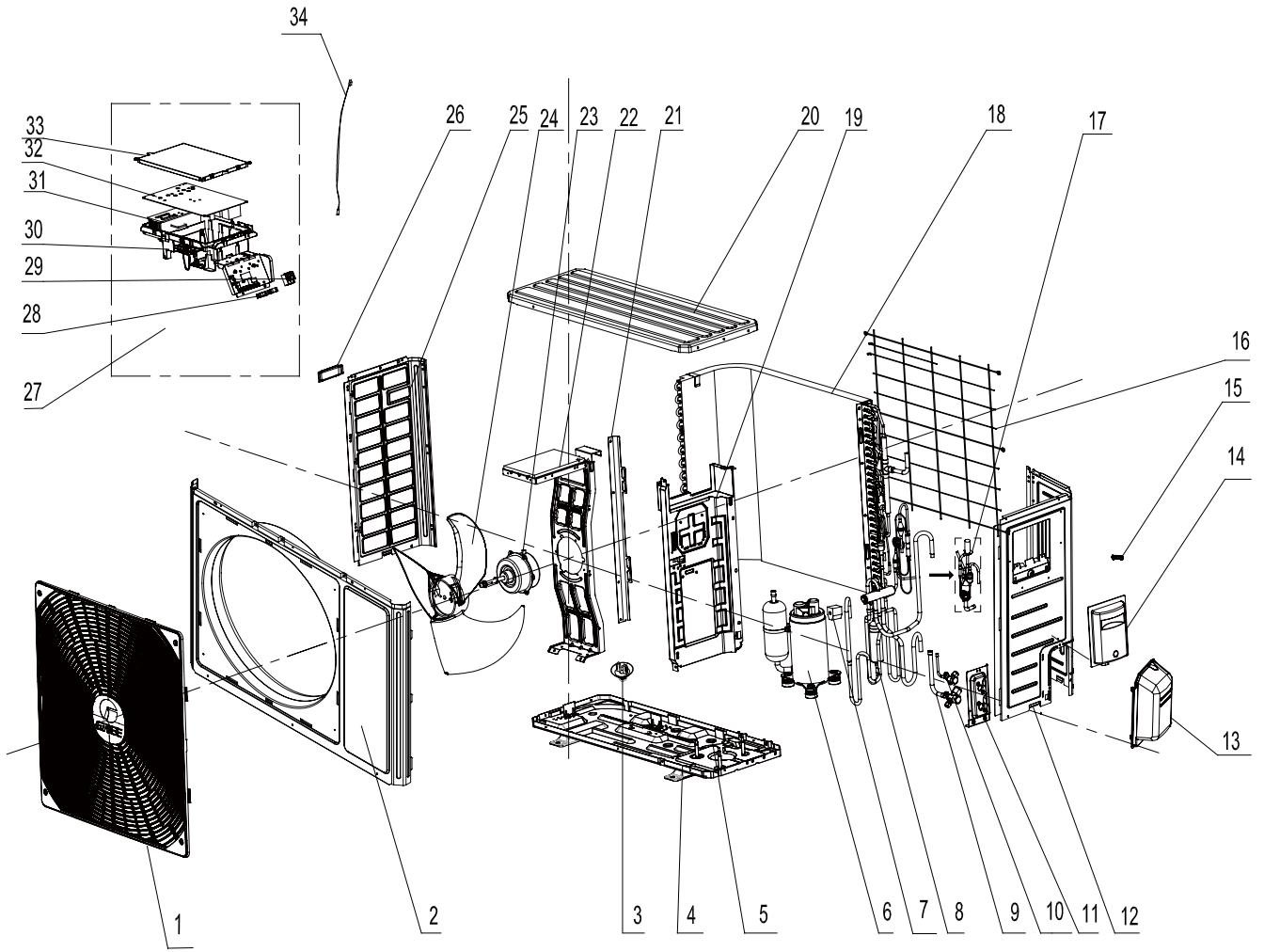


The component picture is only for reference please refer to the actual product.

NO.	Description	Part Code		Qty
		GWH09AKC-K6DNA1A/O	GWH12AKC-K6DNA1A/O	
		Product Code		
		CB340W00100	CB340W00200	
1	Front Grill	22413050	22413050	1
2	Cabinet	01433034P	01433034P	1
3	Axial Flow Fan	10333011	10333011	1
4	Brushless DC Motor	1501308511	1501308511	1
5	Motor Support Sub-Assy	01703180	01703180	1
6	Chassis Sub-assy	017000060493P	017000060493P	1
7	Left Side Plate	01303169P	01303169P	1
8	Coping	012049000006P	012049000006P	1
9	Drainage Joint	26113009	26113009	1
10	Clapboard Sub-Assy	01233201	01233201	1
11	Condenser Assy	011002060989	011002060989	1
12	Electric Expand Valve Fitting	4300034401	4300034401	1
13	Electronic Expansion Valve	07133821	07133821	1
14	Electric Box Assy	100002067844	100002067842	1
15	Electric Box	20113034	20113034	1
16	Main Board	300027061017	300027061034	/
17	Terminal Board	422000060016	422000060016	1
18	Reactor	43130184	43130184	1
19	Right Side Plate	0130324403P	0130324403P	1
20	Valve Support Sub-Assy	01713115P	01713115P	1
21	4-Way Valve Assy	030152060441	030152060441	1
22	Compressor and Fittings	009001060440	009001060440	1
23	Electrical Heater (Chassis)	7651000414	7651000414	1

Above data is subject to change without notice.

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The component picture is only for reference please refer to the actual product.

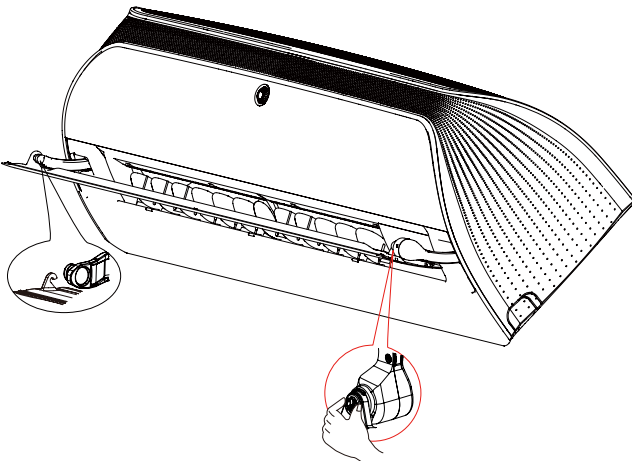
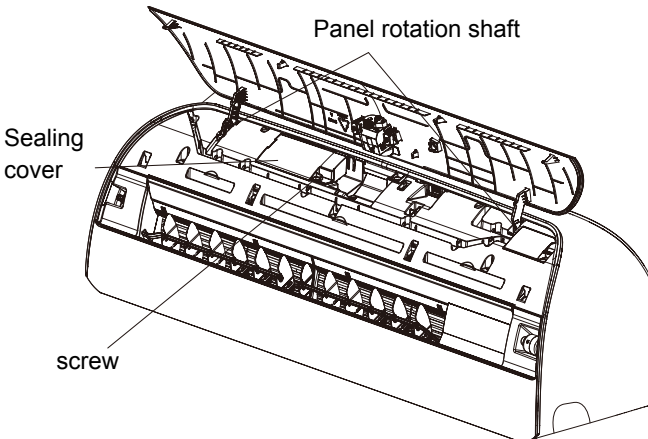

NO.	Description	Part Code	Qty
		GWH18AKC-K6DNA1A/O	
		Product Code	
		CB340W00300	
1	Front Grill	22413045	1
2	Front Panel	01535013P	1
3	Drainage Connector	06123401	1
4	Chassis Sub-assy	01700000161P	1
5	Drainage Joint	06123401	1
6	Compressor and Fittings	00103919G	1
7	4 Way Valve Coil	4300040087	1
8	4-Way Valve Assy	030152060549	1
9	Cut-off valve 1/2(N)	071302392	1
10	Cut off Valve Sub-Assy	07133843	1
11	Valve support assy	0170506601P	1
12	Right Side Plate	0130509001P	1
13	Valve Cover	22245002	1
14	Handle	2623305301	1
15	Wire Clamp	71010003	1
16	Rear Grill	01475020	1
17	Electronic Expansion Valve assy	03017400002801	1
18	Condenser Assy	011002000177	1
19	Clapboard Sub-Assy	01235081	1
20	Coping	012049000007P	1
21	Clapboard Sub-Assy	01235081	1
22	Motor Support Sub-Assy	01705067	1
23	Fan Motor	1501506402	1
24	Axial Flow Fan	10335008	1
25	Left Side Plate	01305093P	1
26	Left handle	2623305301	1
27	Electric Box Assy	100002067526	1
28	Wire Clamp	71010003	1
29	Terminal Board	422000060009	1
30	Electric Box	20113027	1
31	Radiator	49010252	1
32	Main Board	300027061115	1
33	Electric Box Cover	20123028	1
34	Temperature Sensor	3900030902	1

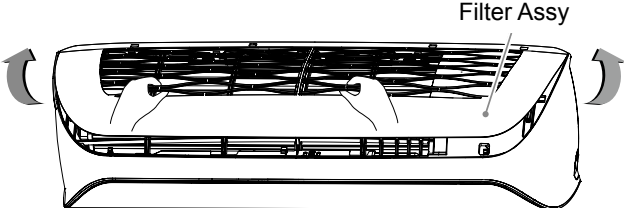
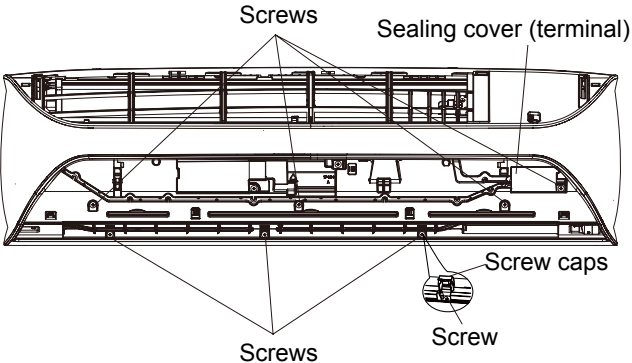
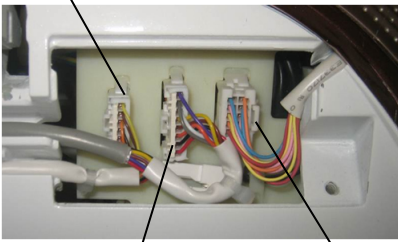
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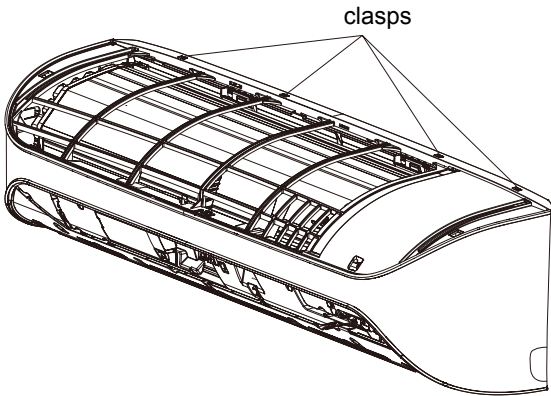
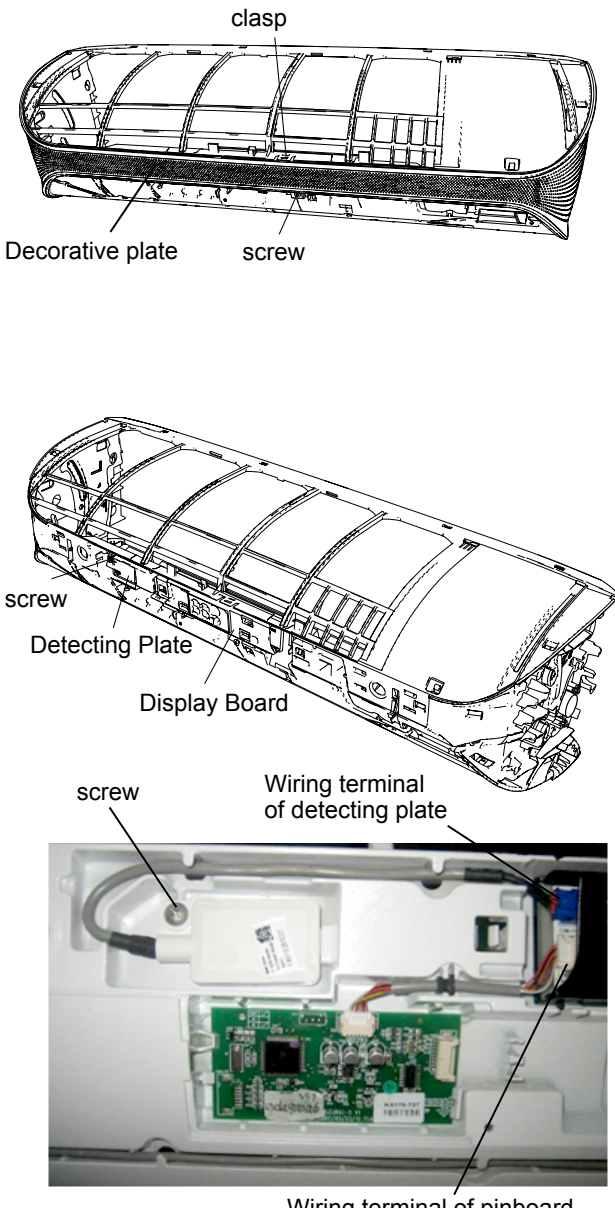
11. Removal Procedure

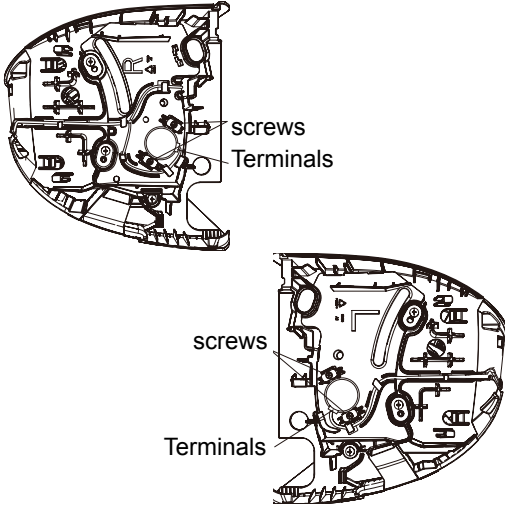
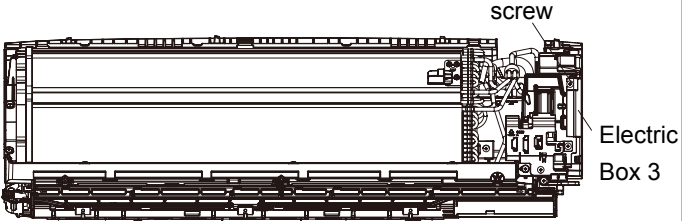
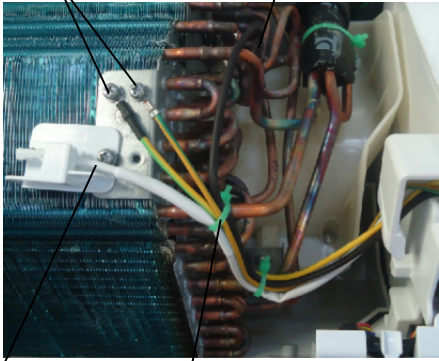
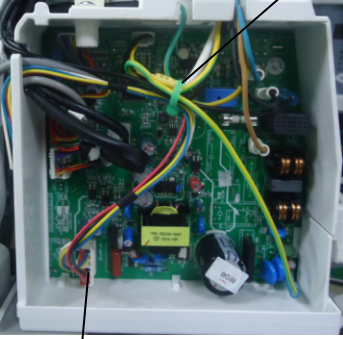

⚠ Caution: discharge the refrigerant completely before removal.

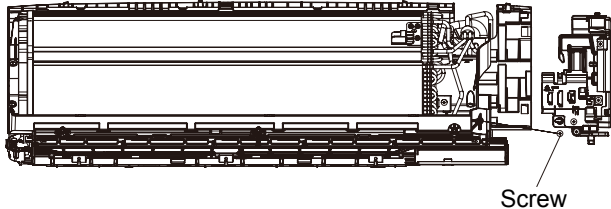
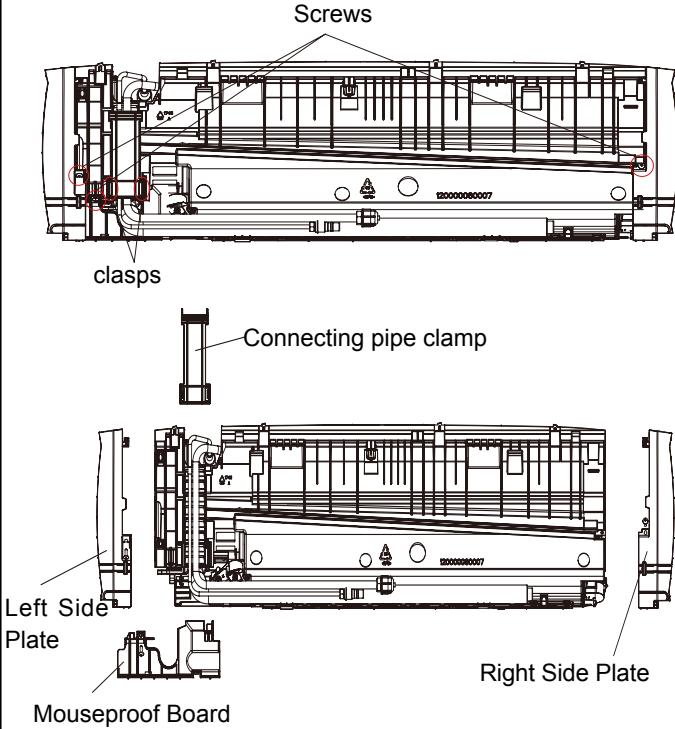
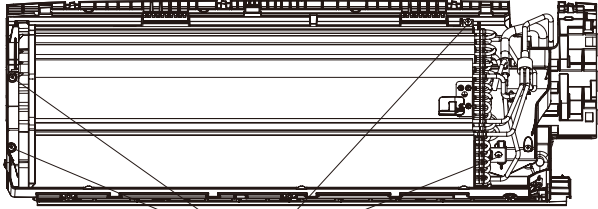
11.1 Removal Procedure of Indoor Unit

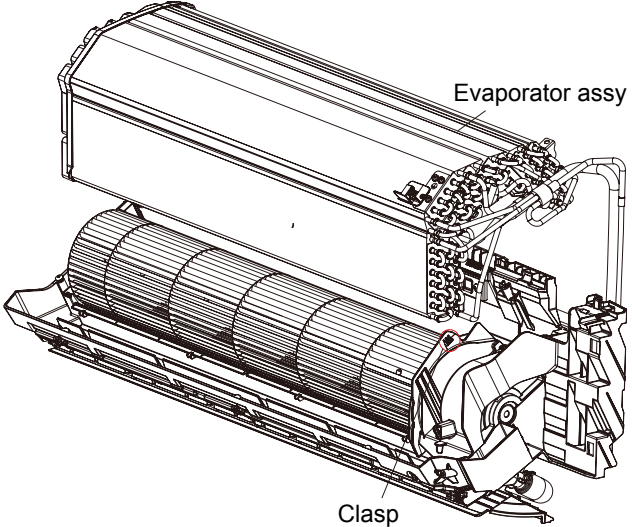
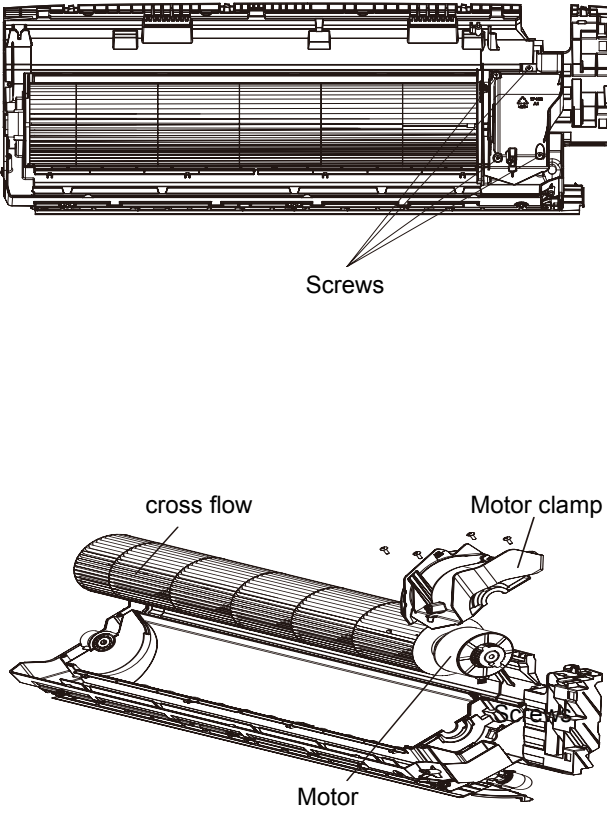
Step	Procedure
1. Remove horizontal louver	
<p>Hold the horizontal louver with two hands and pull out the linkage pole slowly; grasp the linkage pole of left drive box with one hand and grasp the left end of horizontal louver board sub-assy with the other hand; remove the hook with little force, prop up the linkage pole sub-assy with one finger, push the horizontal louver to the left, make the crossed clasp in the linkage pole sub-assy from the crossed groove in the right end of horizontal louver sub-assy to make the horizontal louver separate from the motor shaft.</p>	
2. Remove panel	
<p>Slightly push the panel rotation shaft to separate it from the hole of panel case, and then remove the panel.</p> <p>Loose the screw fixing the sealing cover of I Sense board, and then remove the sealing cover.</p> <p>Pull out the connection wire terminal between boards in the conversion board.</p> <p>Note: after removing the terminal, assemble the sealing cover (I Sense board) to avoid damaging the conversion board due to accidental factors;</p>	  <p>connection wire terminal between boards</p>

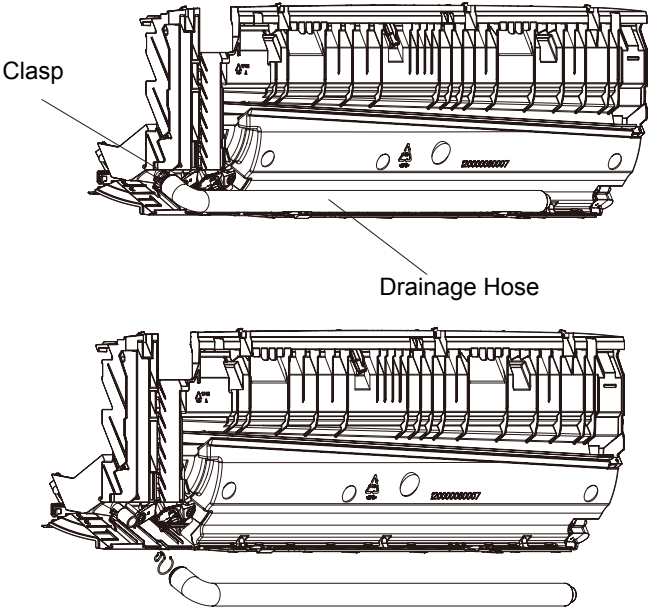
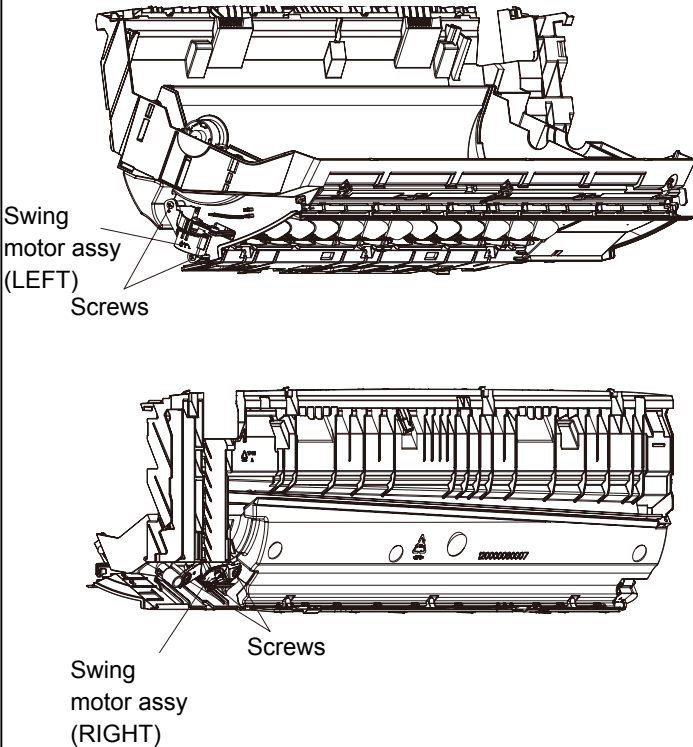
Step	Procedure
3. Remove filter assy	
<p>Hold the two places (as shown in the right figure) of filter sub-assy with two hands, pull it backwards and then turn it upwards to unclose the filter sub-assy; separate the clasp of filter sub-assy and then remove it.</p>	 <p style="text-align: right;">Filter Assy</p>
4.Remove front case assy	
<p>Remove the screws fixing front case.</p> <p>Note:</p> <p>(1) Open the screw caps before removing the screws around the air outlet.</p> <p>(2) The quantity of screws fixing the front case subassy is different for different models.</p> <p>Remove the screw fixing the terminal sealing cover; remove the sealing cover; disconnect the left drive box terminal, display terminal and right drive box terminal.</p>	 <p style="text-align: center;">Left drive box terminal</p>  <p style="text-align: center;">Display terminal Right drive box terminal</p>

Step	Procedure	Procedure
	<p>Loosen the clasps on the back of front case assy. Lift the front case assy upwards to remove it.</p>	 <p>Diagram showing the front case assembly with clasps indicated by lines and the label "clasps".</p>
<p>5. Remove display board and drive motor</p>	<p>Remove the screw fixing the decorative plate, Remove the decorative plate.</p> <p>Remove the screw fixing the detection board; remove the wiring terminal of detection board and then remove the detection board. Disconnect the conversion board wiring terminal in the display board; loose the clasp at the right side of display board and then remove the display board.</p>	 <p>Diagram showing the decorative plate being removed from the front case assembly. Labels include "clasp", "Decorative plate", and "screw".</p> <p>Diagram showing the detection board and display board being removed. Labels include "screw", "Detecting Plate", and "Display Board".</p> <p>Photograph showing the internal components with labels: "screw", "Wiring terminal of detecting plate", and "Wiring terminal of pinboard".</p>

Step	Procedure	Procedure
	<p>Remove the screw fixing the left and right drive motor; disconnect the wiring terminal in the motor and then remove the drive motor</p>	
<p>5. Remove electric box assy</p>	<p>Remove the screw fixing electric box 3, Remove the electric box 3.</p> <p>① Cut off the wire binder and pull out the indoor tube temperature sensor. ② Screw off two grounding screw. ③ Remove the room temperature sensor.</p> <p>Remove the wiring terminals of motor, left&right swing motor, up&down swing motor and out-pushing mechanism motor</p>	 <p>Grounding screw Indoor tube temperature sensor</p>  <p>Room temperature sensor Wire binder Terminal of left&right swing motor</p>  <p>Wiring terminal of motor</p>  <p>Terminals of up&down swing motor and out-pushing mechanism motor</p>

Step	Procedure	Procedure
	<p>Remove the screw fixing electric box assy, Remove the electric box assy.</p>	 <p>Screw</p>
<p>6. Remove rear case assy</p>	<p>Separately remove the screws fixing the left side plate, right side plate and mice-prevention board, and then remove them. Loosen the clasp of connection pipe clamp and then remove the connection pipe clamp.</p>	 <p>Screws</p> <p>clasp</p> <p>Connecting pipe clamp</p> <p>Left Side Plate</p> <p>Mouseproof Board</p> <p>Right Side Plate</p>
	<p>Remove the screw fixing the evaporator; push the motor clamp rightwards to separate the clasp in motor clamp; slightly adjust the evaporator inlet and outlet pipe, and then lift the evaporator upwards to remove it.</p>	 <p>Screws</p>

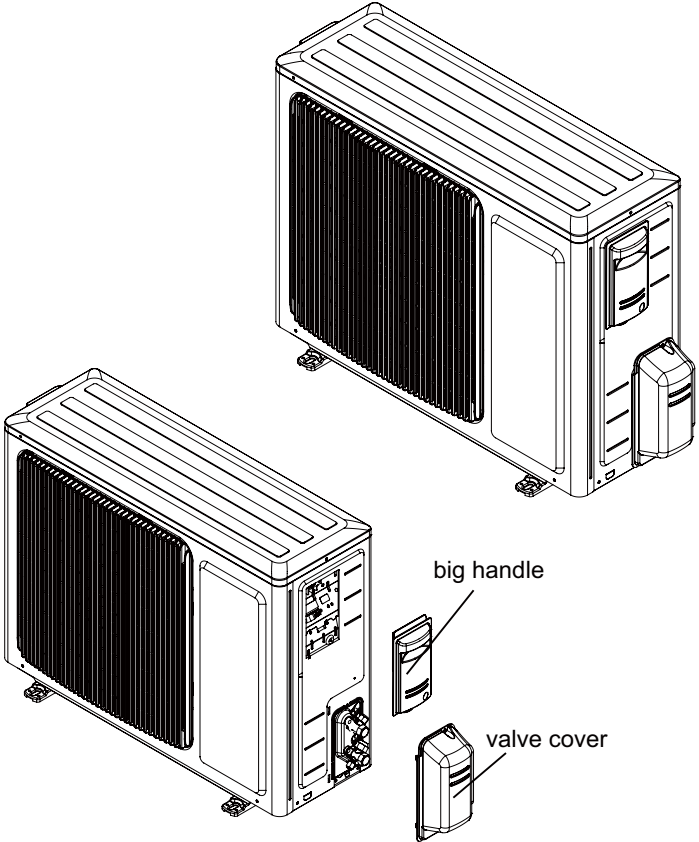
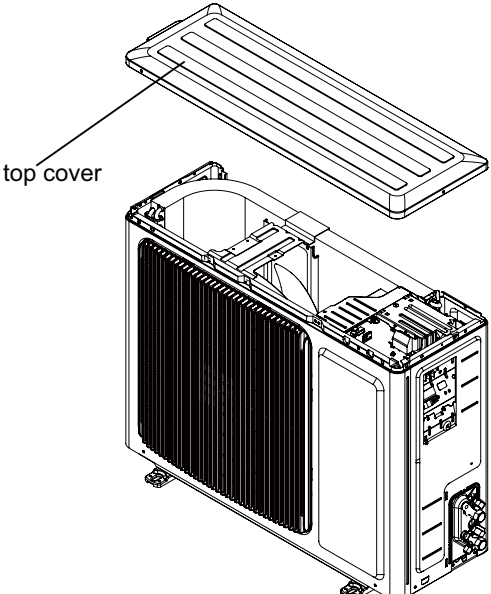
Step	Procedure	
		
<p>7. Remove motor and cross flow blade</p>	<p>Remove 4 screws fixing motor clamp and then remove the motor clamp.</p> <p>Remove the at the connection place of cross flow blade and motor; lift the motor and cross flow blade upwards to remove them.</p>	

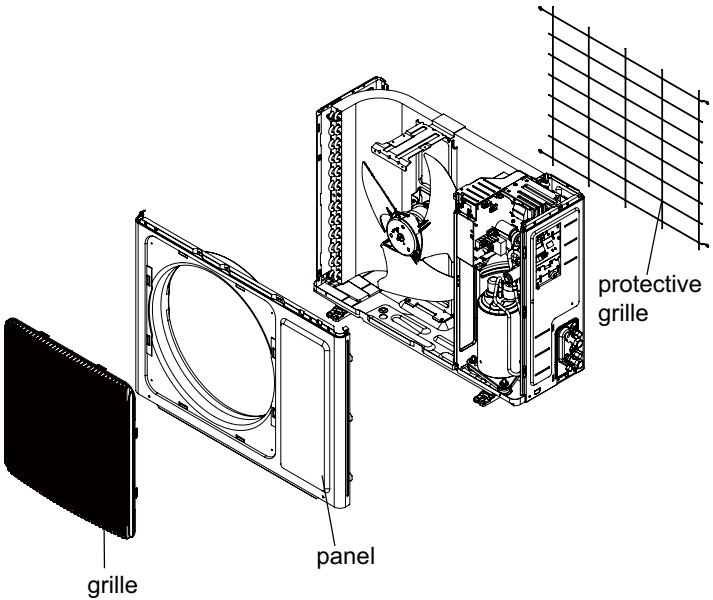
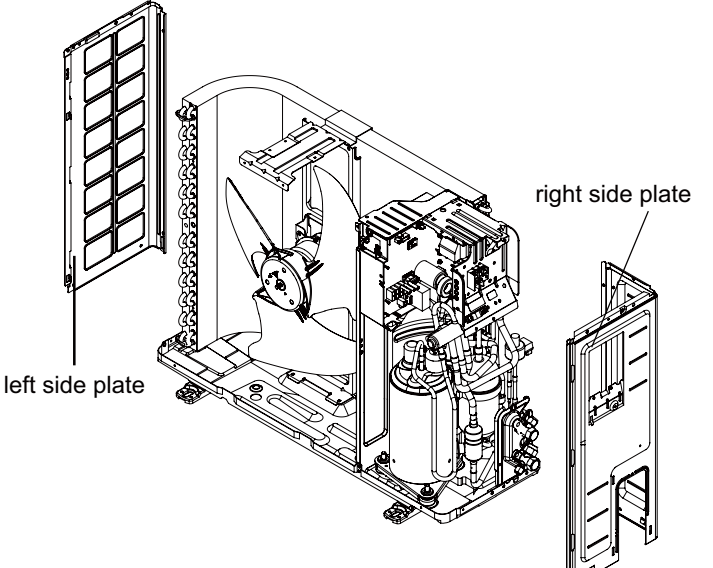
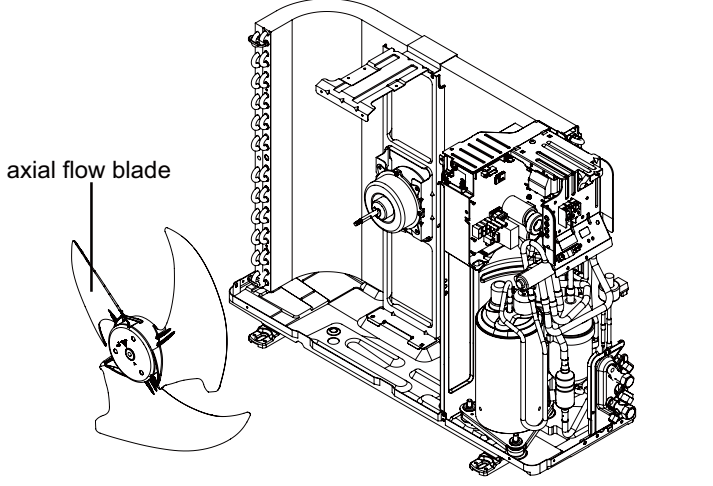
Step	Procedure
8.Remove drain hose	<p data-bbox="233 334 781 438">Clockwisely rotate the hook in the drain pipe, make the hook separate from the bottom plastic pole and then pull out the drain pipe.</p> 
9. Remove Swing motor	<p data-bbox="233 1050 769 1116">Loosen the screws fixing the left/right swing motor and then remove the swing motor.</p> 

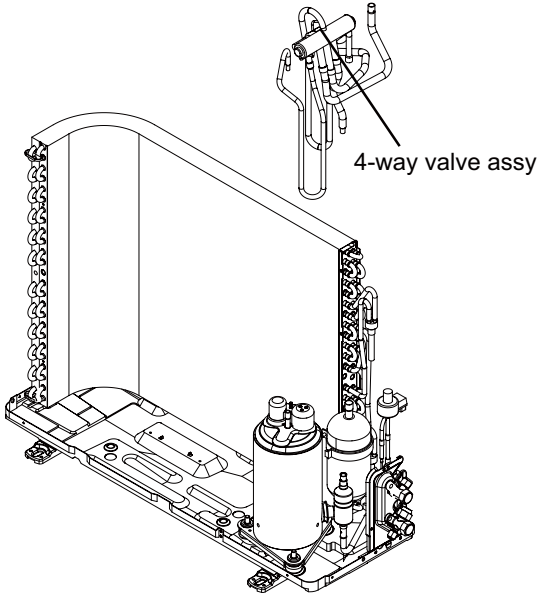
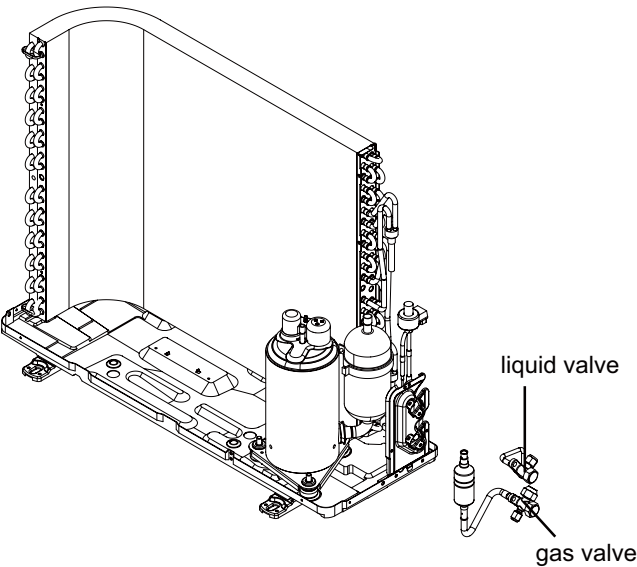
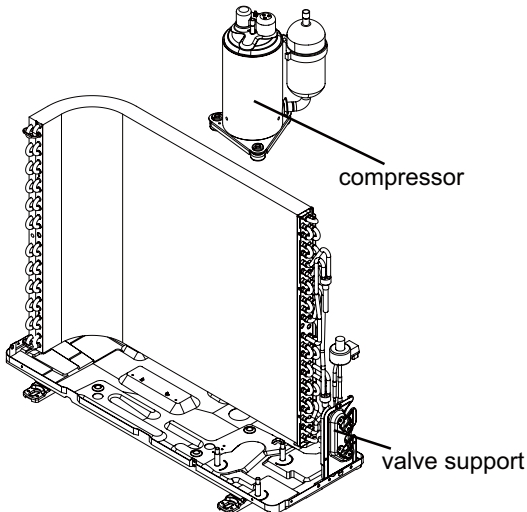
11.2 Removal Procedure of Outdoor Unit

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! Caution: discharge the refrigerant completely before removal.

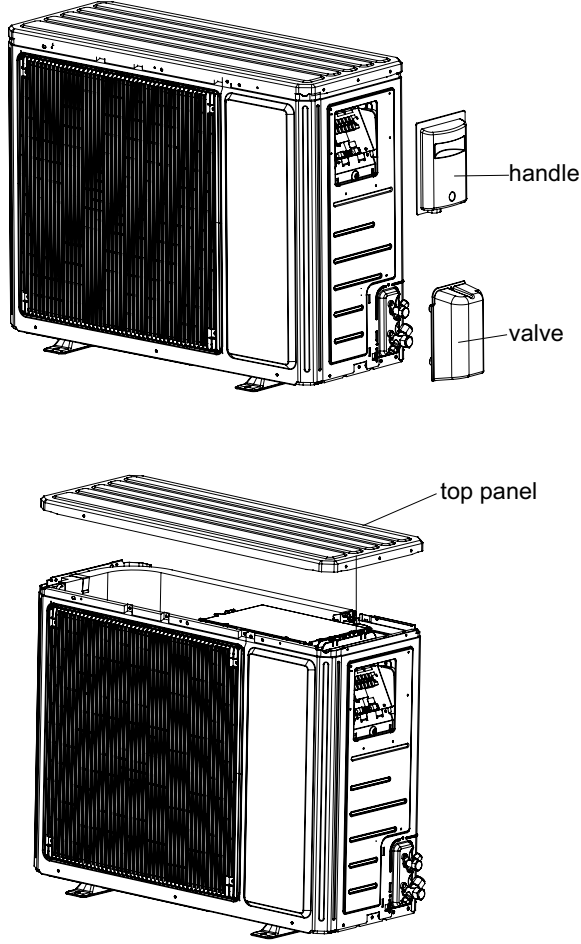
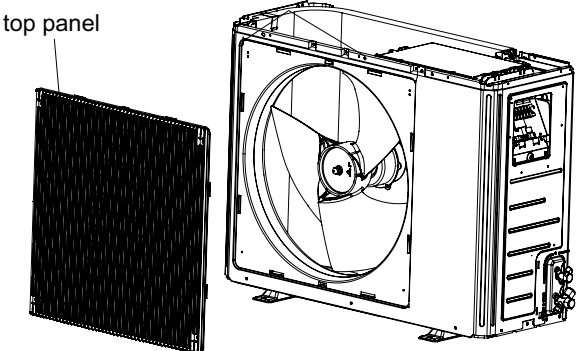
Steps	Procedure
<p>1.Remove big handle</p>	<p>Before disassamble.</p> <p>Remove the screws fixing big handle、 valve cover and then remove them.</p> 
<p>2. Remove top cover</p>	<p>Remove the screws fixing top panel and then remove the top panel.</p> 

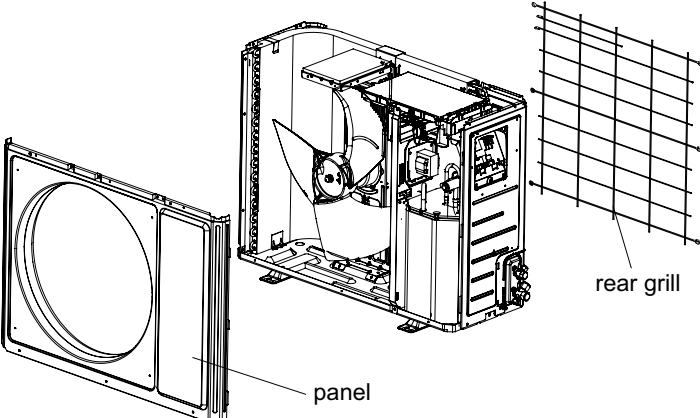
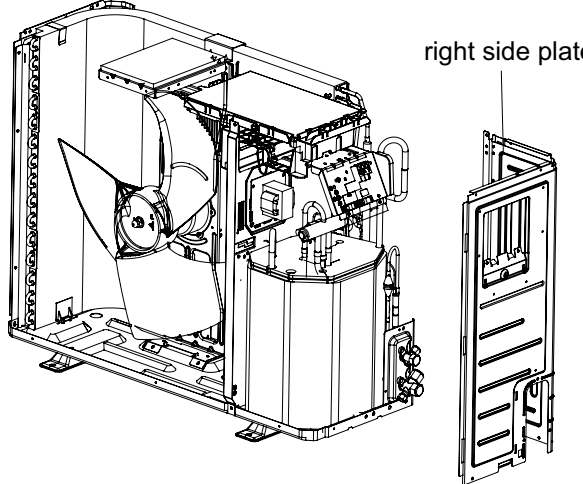
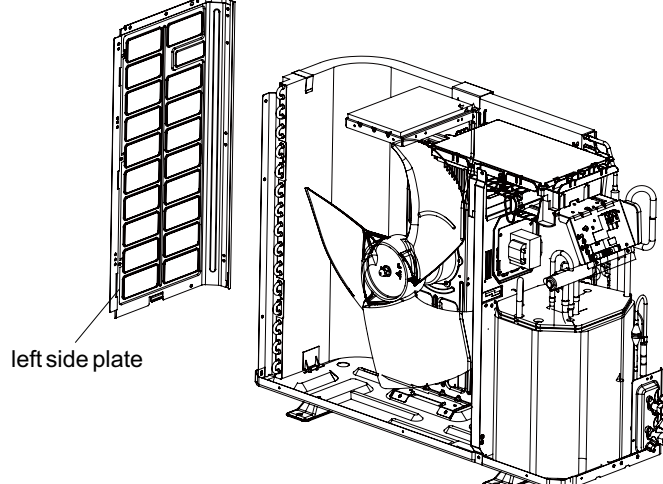
Step	Procedure
<p>3.Remove grille 、 protective grille and front panel</p>	<p>Remove connection screws between the front grille and the front panel. Then remove the front grille. Remove connection screws connecting the front panel with the chassis and the motor support, and then remove the front panel. Remove the screws fixing protective grille and then remove the protective grille.</p> 
<p>4.Remove right side plate、 left side plate</p>	<p>Remove the screws fixing right side plate、 left side plate and then remove them.</p> 
<p>5.Remove axial flow blade</p>	<p>Remove the nut fixing the blade and then remove the axial flow blade.</p> 

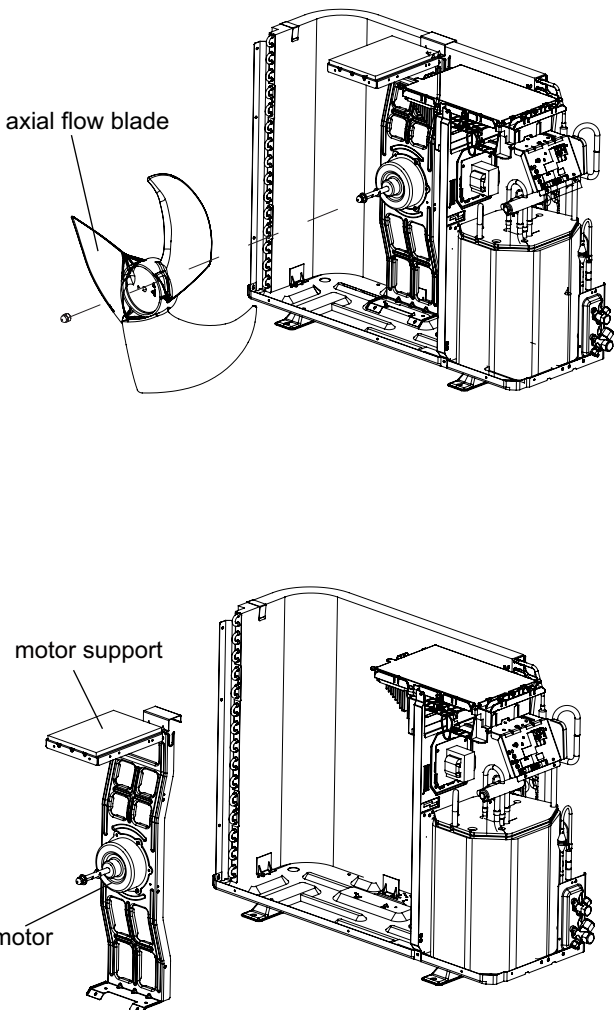
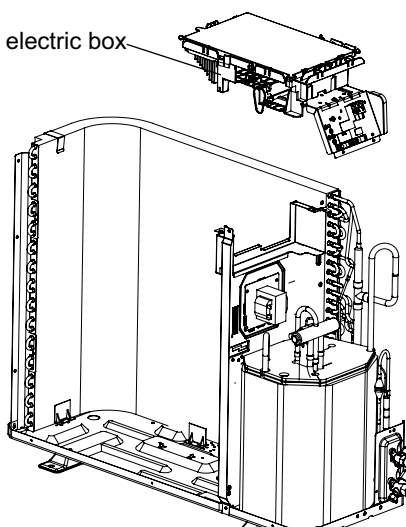
Step	Procedure
<p>9.Remove 4-way valve assy</p>	<p>Unsolder the welding joints connecting the 4-way valve assy with capillary sub-assy, compressor and condenser; remove the 4-way valve.</p> <p>Note: Before unsoldering the welding joint, wrap the 4-way valve with a wet cloth completely to avoid damage to the valve caused by high temperature.</p> 
<p>10.Remove liquid valve and gas valve</p>	<p>Unsolder the welding joint connecting the valve with capillary and condenser; unsolder the welding joint connecting the gas valve and air-return pipe; remove the 2 screws fixing the gas valve to remove the gas valve.</p> <p>Unsolder the welding joint connecting the liquid valve and Y-shaped pipe; remove the 2 screws fixing the liquid valve to remove the liquid valve.</p> <p>Note: Before unsoldering the welding joint, wrap the gas valve with a wet cloth completely to avoid damage to the valve caused by high temperature.</p> 
<p>11.Remove compressor</p>	<p>Remove the 3 footing screws of the compressor and remove the compressor.</p> <p>Remove the screws fixing valve support and then remove the valve support.</p> 

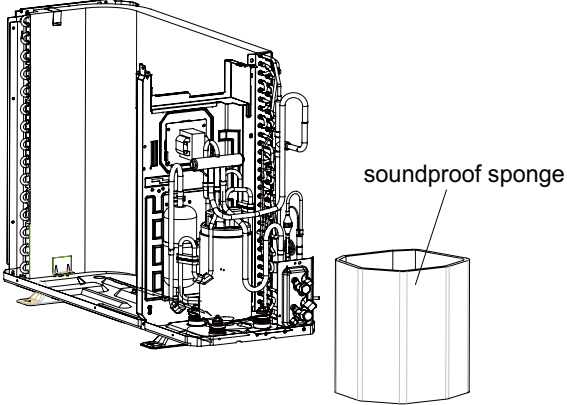
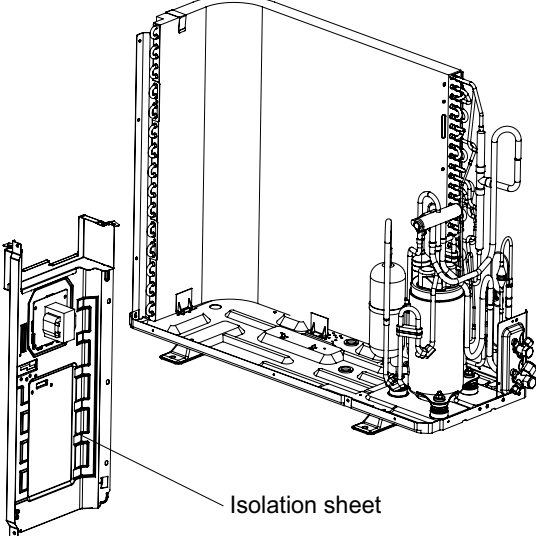
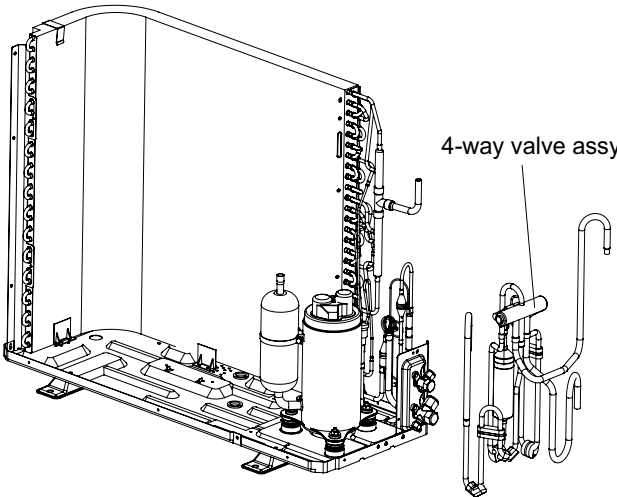
Warning: Be sure to wait for a minimum of 20 minutes after turning off all power supplies and discharge the refrigerant completely before removal.

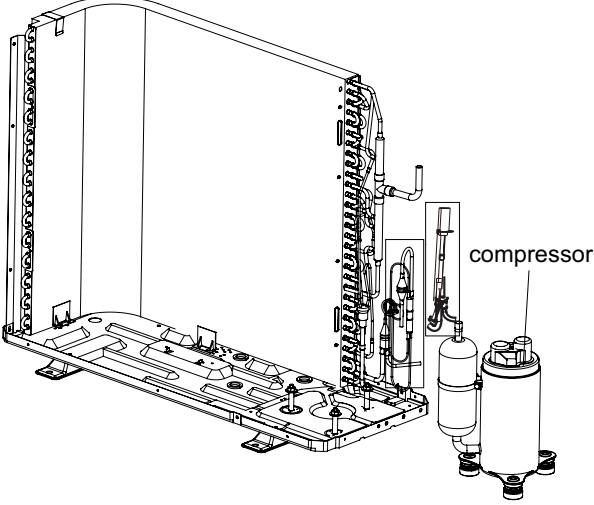
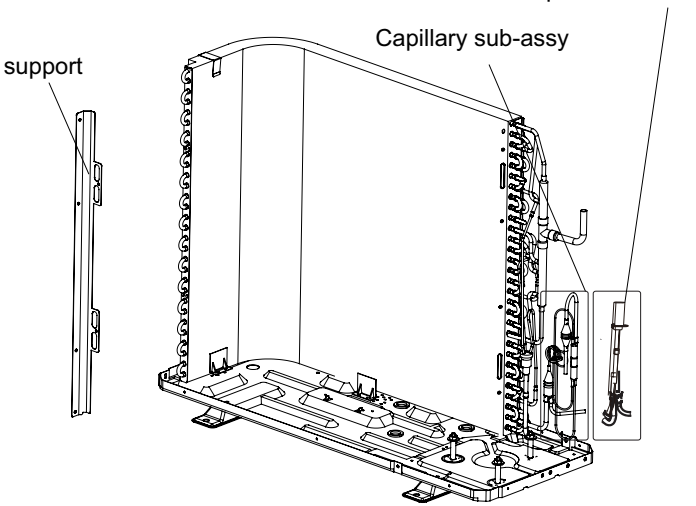
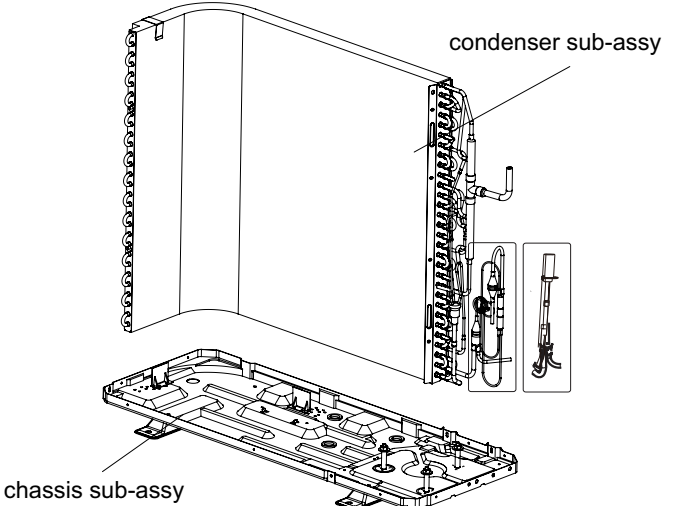
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Steps	Procedure	Image
<p>1. Remove top panel</p> <p>a Twist off the screws used for fixing the handle and valve cover, pull the handle and valve cover upward to remove it.</p> <p>b Remove the 3 screws connecting the top panel with the front panel and the right side plate, and then remove the top panel.</p>	 <p>Diagram illustrating the removal of the top panel and handle/valve cover. The top panel is shown being lifted off the unit. The handle and valve cover are shown being removed from the side panel.</p>	
<p>2. Remove grille, panel and rear grill</p> <p>a Remove the 2 screws connecting the grille and the panel, and then remove the grille.</p>	 <p>Diagram illustrating the removal of the grille. The grille is shown being removed from the front panel of the unit.</p>	

Steps	Procedure	
<p>b</p>	<p>Remove the 5 screws connecting the panel with the chassis and the motor support, and then remove the panel.</p> <p>Remove the 6 screws connecting the left side plate and right side plate and then remove rear grill</p>	 <p>Diagram illustrating the removal of the front panel and rear grill. The front panel is shown detached on the left, and the rear grill is shown detached on the right. The main unit is shown in the center with the panel and grill removed.</p>
<p>3. Remove left side plate and right side plate</p>		
<p>a</p>	<p>Remove the screws connecting the right side plate with the chassis, the valve support and the electric box, and then remove the right side plate assy.</p>	 <p>Diagram illustrating the removal of the right side plate. The right side plate is shown detached on the right. The main unit is shown in the center with the right side plate removed.</p>
<p>b</p>	<p>Remove the screws connecting the left side plate and the chassis, and then remove the left side plate assy.</p>	 <p>Diagram illustrating the removal of the left side plate. The left side plate is shown detached on the left. The main unit is shown in the center with the left side plate removed.</p>

Steps	Procedure
<p>4. Remove fan motor</p> <p>a</p> <p>b</p>	<p>Remove the nuts fixing the blade and then remove the axial flow blade.</p> <p>Remove the 4 tapping screws fixing the motor; disconnect the leading wire insert of the motor and then remove the motor. Remove the 2 tapping screws fixing the motor support and then pull the motor support upwards to remove it.</p>  <p>The diagram illustrates the removal of the fan motor in two parts. Part (a) shows the axial flow blade being detached from the motor shaft. Part (b) shows the motor support being removed from the unit. Labels include 'axial flow blade', 'motor support', and 'motor'.</p>
<p>5. Remove electric box</p>	<p>Remove the screws fixing the electric box sub-assy; loosen the wire bundle; pull out the wiring terminals and then pull the electric box upwards to remove it.</p>  <p>The diagram shows the electric box being pulled out of the unit. A label 'electric box' points to the component being removed.</p>

Steps	Procedure
<p>6.Remove soundproof sponge</p>	<p>Since the piping ports on the soundproof sponge are torn easily, remove the soundproof sponge carefully</p>  <p style="text-align: right;">soundproof sponge</p>
<p>7. Remove Isolation sheet</p>	<p>Remove the 3 screws fixing the isolation sheet and then remove the Isolation sheet.</p>  <p style="text-align: right;">Isolation sheet</p>
<p>8. Remove 4-way valve assy</p>	<p>Discharge the refrigerant completely;unsolder the pipelines connecting the compressor and the condenser assy,and then remove the 4-way valve assy.</p>  <p style="text-align: right;">4-way valve assy</p>

Steps	Procedure
<p>9. Remove compressor</p>	<p>Remove the 3 foot nuts fixing the compressor and then remove the compressor.</p>  <p style="text-align: right;">compressor</p>
<p>10. Remove condenser sub-assy</p>	<p>a Remove the screws connecting the support (condenser) and condenser assy, and then remove the support (condenser).</p>  <p style="text-align: right;">Electron expansion valve Capillary sub-assy support</p> <p>b Remove the chassis sub-assy and condenser sub-assy.</p>  <p style="text-align: right;">condenser sub-assy chassis sub-assy</p>

Appendix:

Appendix 1: Reference Sheet of Celsius and Fahrenheit

Conversion formula for Fahrenheit degree and Celsius degree: $T_f = T_c \times 1.8 + 32$

Set temperature

Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius (°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius (°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius (°C)
61	60.8	16	69/70	69.8	21	78/79	78.8	26
62/63	62.6	17	71/72	71.6	22	80/81	80.6	27
64/65	64.4	18	73/74	73.4	23	82/83	82.4	28
66/67	66.2	19	75/76	75.2	24	84/85	84.2	29
68	68	20	77	77	25	86	86	30

Ambient temperature

Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius (°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius (°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius (°C)
32/33	32	0	55/56	55.4	13	79/80	78.8	26
34/35	33.8	1	57/58	57.2	14	81	80.6	27
36	35.6	2	59/60	59	15	82/83	82.4	28
37/38	37.4	3	61/62	60.8	16	84/85	84.2	29
39/40	39.2	4	63	62.6	17	86/87	86	30
41/42	41	5	64/65	64.4	18	88/89	87.8	31
43/44	42.8	6	66/67	66.2	19	90	89.6	32
45	44.6	7	68/69	68	20	91/92	91.4	33
46/47	46.4	8	70/71	69.8	21	93/94	93.2	34
48/49	48.2	9	72	71.6	22	95/96	95	35
50/51	50	10	73/74	73.4	23	97/98	96.8	36
52/53	51.8	11	75/76	75.2	24	99	98.6	37
54	53.6	12	77/78	77	25			

Appendix 2: Configuration of Connection Pipe

- Standard length of connection pipe (More details please refer to the specifications)
- Min length of connection pipe
For the unit with standard connection pipe of 5m, there is no limitation for themin length of connection pipe. For the unit with standard connection pipe of 7.5m and 8m, the min length of connection pipe is 3m.
- Max length of connection pipe (More details please refer to the specifications)
- The additional refrigerant oil and refrigerant charging required after prolonging connection pipe
 - After the length of connection pipe is prolonged for 10m at the basis of standard length, you should add 5ml of refrigerant oil for each additional 5m of connection pipe.
 - The calculation method of additional refrigerant charging amount (on the basis of liquid pipe):
 - Basing on the length of standard pipe, add refrigerant according to the requirement as shown in the table. The additional refrigerant charging amount per meter is different according to the diameter of liquid pipe. See Sheet 2.
 - Additional refrigerant charging amount = prolonged length of liquid pipe X additional refrigerant charging amount per meter

Additional refrigerant charging amount for R32				
Diameter of connection pipe		Indoor unit throttle	Outdoor unit throttle	
Liquid pipe	Gas pipe	Cooling only, cooling and heating (g / m)	Cooling only (g / m)	Cooling and heating (g / m)
Φ6	Φ9.5 or Φ12	16	12	16
Φ6 or Φ9.5	Φ16 or Φ19	40	12	40
Φ12	Φ19 or Φ22.2	80	48	96
Φ16	Φ25.4 or Φ31.8	136	24	96
Φ19	/	200	200	200
Φ22.2	/	280	280	280

Note: The additional refrigerant charging amount in Sheet 2 is recommended value, not compulsory.

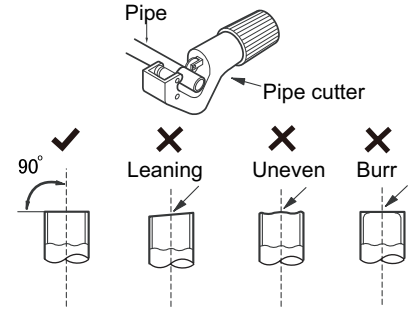
Appendix 3: Pipe Expanding Method

⚠ Note:

Improper pipe expanding is the main cause of refrigerant leakage. Please expand the pipe according to the following steps:

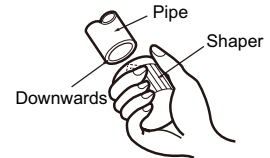
A: Cut the pip

- Confirm the pipe length according to the distance of indoor unit and outdoor unit.
- Cut the required pipe with pipe cutter.



B: Remove the burrs

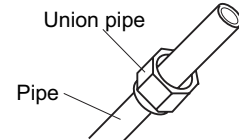
- Remove the burrs with shaper and prevent the burrs from getting into the pipe.



C: Put on suitable insulating pipe

D: Put on the union nut

- Remove the union nut on the indoor connection pipe and outdoor valve; install the union nut on the pipe.



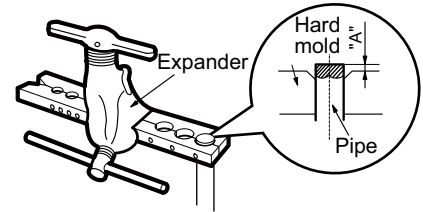
E: Expand the port

- Expand the port with expander.

⚠ Note:

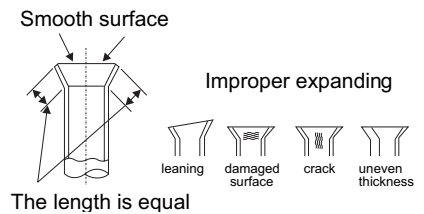
- "A" is different according to the diameter, please refer to the sheet below:

Outer diameter(mm)	A(mm)	
	Max	Min
Φ6 - 6.35 (1/4")	1.3	0.7
Φ9.52 (3/8")	1.6	1.0
Φ12 - 12.70 (1/2")	1.8	1.0
Φ16 - 15.88 (5/8")	2.4	2.2



F: Inspection

- Check the quality of expanding port. If there is any blemish, expand the port again according to the steps above.



Appendix 4: List of Resistance for Temperature Sensor

Resistance Table of Ambient Temperature Sensor for Indoor and Outdoor Units(15K)

Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)
-19	138.10	0	49.02	20	18.75	40	7.97
-18	128.60	2	44.31	22	17.14	42	7.35
-16	115.00	4	40.09	24	15.68	44	6.79
-14	102.90	6	36.32	26	14.36	46	6.28
-12	92.22	8	32.94	28	13.16	48	5.81
-10	82.75	10	29.90	30	12.07	50	5.38
-8	74.35	12	27.18	32	11.09	52	4.99
-6	66.88	14	24.73	34	10.20	54	4.63
-4	60.23	16	22.53	36	9.38	56	4.29
-2	54.31	18	20.54	38	8.64	58	3.99

Resistance Table of Tube Temperature Sensors for Indoor and Outdoor (20K)

Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)
-19	181.40	20	25.01	60	4.95	100	1.35
-15	145.00	25	20.00	65	4.14	105	1.16
-10	110.30	30	16.10	70	3.48	110	1.01
-5	84.61	35	13.04	75	2.94	115	0.88
0	65.37	40	10.62	80	2.50	120	0.77
5	50.87	45	8.71	85	2.13	125	0.67
10	39.87	50	7.17	90	1.82	130	0.59
15	31.47	55	5.94	95	1.56	135	0.52

Resistance Table of Discharge Temperature Sensor for Outdoor(50K)

Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)
-30	911.400	10	98	50	17.65	90	4.469
-25	660.8	15	77.35	55	14.62	95	3.841
-20	486.5	20	61.48	60	12.17	100	3.315
-15	362.9	25	49.19	65	10.18	105	2.872
-10	274	30	39.61	70	8.555	110	2.498
-5	209	35	32.09	75	7.224	115	2.182
0	161	40	26.15	80	6.129	120	1.912
5	125.1	45	21.43	85	5.222	125	1.682

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For product improvement, specifications and appearance in this manual are subject to change without prior notice.